

Initial Report

Premises/Facility under investigation (name and address)

Natural Healing Centre
10350 Yonge Street
Richmond Hill, Ontario
L4C 5K9

Type of Premises/Facility

Personal Service Setting

Date Board of Health became aware of IPAC lapse (yyyy/mm/dd) 2023/10/30	Date of Initial Report posting (yyyy/mm/dd) 2023/11/14
---	--

Date of Initial Report update(s) (if applicable) (yyyy/mm/dd)	How the IPAC lapse was identified Referral
--	--

Summary Description of the IPAC Lapse

- Inadequate cleaning & disinfection of patient care/medical equipment/devices
- Concerns with reprocessing of reusable foot care equipment/devices

IPAC Lapse Investigation	Yes	No	N/A	Please provide further details/steps
Did the IPAC lapse involve a member of a regulatory college?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
If yes, was the issue referred to the regulatory college?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Were any corrective measures recommended and/or implemented?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Please provide further details/steps

Corrective measures for Premises/Facility:

- Clean and disinfect outline marker sharpeners in accordance with the Manufacturer's Instructions for Use.
- Only use medical devices that are legally authorized for use in Canada.
- Change or discard disposable covers after each use. After, clean and disinfect the treatment surface that was being protected with disposable covers.
- Use alcohol-based hand rub (ABHR) that has at last 70% alcohol, and Natural Product Number (NPN) and expiry date.
- Discard single-use equipment, including needles and syringes, at point-of-care immediately after use. Where sterility of the needles is compromised, do not use and discard into a designated puncture-resistant sharps container.



Infection Prevention and Control Lapse Report

IPAC Lapse Investigation	Yes	No	N/A	Please provide further details/steps
				<ul style="list-style-type: none">Use products that are not expired. Discard products in accordance with the Manufacturer's Instructions for Use. Store and dispense all products in a manner which prevents cross contamination.

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)

Ticket served to the operator on September 21, 2023. Re-inspection was pending.

Initial Report Comments and Contact Information:

Any additional Comments: (Please do not include any personal information or personal health information)

If you have any further questions, please contact.

Health Connection

Telephone Number
1-800-361-5653

Email Address
Health.inspectors@york.ca

Final Report

Date of Final Report posting (yyyy/mm/dd)

November 14, 2023

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)

Brief description of corrective measures taken

Re-inspection satisfactory, corrective measures confirmed to have been completed.

Date of all corrective measures were confirmed to have been completed (yyyy/mm/dd)

November 1, 2023

Final Report Comments and Contact Information

Any Additional Comments: (Please do not include any personal information or personal health information)

If you have any further questions, please contact Health Connection

Telephone Number
1-800-361-5653

Email Address
Health.inspectors@york.ca