

**Initial Report**

**Premises/Facility under investigation (name and address)**

Joanne Kiss  
Nursing Foot Care  
Barrie, ON (mobile premises)

**Type of Premises/Facility**

Foot Care Services

<b>Date Board of Health became aware of IPAC lapse (yyyy/mm/dd)</b>	<b>Date of Initial Report posting (yyyy/mm/dd)</b>
2023/07/17	2023/12/07

<b>Date of Initial Report update(s) (if applicable) (yyyy/mm/dd)</b>	<b>How the IPAC lapse was identified</b>
	Referral

**Summary Description of the IPAC Lapse**

- Inadequate cleaning & disinfection of patient care/medical equipment/devices
- Concerns with reprocessing of reusable foot care equipment/devices

IPAC Lapse Investigation	Yes	No	N/A	Please provide further details/steps
Did the IPAC lapse involve a member of a regulatory college?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	College of Nurses of Ontario (CNO)
If yes, was the issue referred to the regulatory college?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Were any corrective measures recommended and/or implemented?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Please provide further details/steps

**Corrective measures fore Premises/Facility:**

- Use single-use sterile disposable foot care equipment/devices; or,  
Where reusable foot care equipment/devices are used, clean and sterilize reusable foot care equipment/devices after each use in accordance with the "PIDAC Best Practices for Cleaning, Disinfection and Sterilization of Medical Equipment/Devices in All Health Care Settings, 3rd Edition, May 2013."
- Clean and disinfect client care environment with a Health Canada approved healthcare grade low-level disinfectant following Manufacturer's instructions for use.
- Use only foot care devices that are intended, by the manufacturer, for use on humans.
- Transport all clean/sterile foot care devices separately from soiled foot care devices to ensure the integrity of the clean/sterile foot care devices is not compromised.
- Maintain written infection prevention and control policies and procedures, that are based on the most



**Infection Prevention and Control Lapse Report**

IPAC Lapse Investigation	Yes	No	N/A	Please provide further details/steps
				current best practices guidelines, for the reprocessing of reusable foot care equipment/devices.

**Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)**

Verbal order was issued on July 12, 2023, followed by issuance of a written order on July 19, 2023.

**Initial Report Comments and Contact Information:**

Verbal order was issued on July 12, 2023, followed by issuance of a written order on July 19, 2023, ordering operator to cease providing foot care services.

**Any additional Comments:** (Please do not include any personal information or personal health information)

**If you have any further questions, please contact Health Connection.**

Telephone Number

1-800-361-5653

Email Address

[Health.inspectors@york.ca](mailto:Health.inspectors@york.ca)

**Final Report**

**Date of Final Report posting (yyyy/mm/dd)**

December 07, 2023

**Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)**

Order was issued on July 12, 2023.

**Brief description of corrective measures taken**

Operator advised they will not be resuming the provision of foot care services in York Region.

**Date of all corrective measures were confirmed to have been completed (yyyy/mm/dd)**

**Final Report Comments and Contact Information** Any Additional Comments: (Please do not include any personal information or personal health information)

**If you have any further questions, please contact Health Connection.**

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