

AODA TRAINING CERTIFICATE

TO: THE REGIONAL MUNICIPALITY OF YORK (the “**Region**”)
Pursuant to section 6 of *Ontario Regulation 429/07*, Accessibility Standards for Customer Service (the “**Regulation**”), made under the AODA, the [**Housing Provider**] shall ensure that all of its employees, agents, volunteers, or others engaged by the [**Housing Provider**] in the delivery of goods and/or services under this Agreement receive training in connection with the provision of these goods and/or services to persons with disabilities. Such training shall be provided in accordance with section 6 of the Regulation and shall include, without limitation, a review of the purposes of the AODA and the requirements of the Regulation, as well as instruction regarding all matters set out in section 6 of the Regulation.

The {**Housing Provider**} represents and certifies to the Region that:

- the [**Housing Provider**], its employees, agents, volunteers, and other persons engaged by the [**Housing Provider**] in the provision of goods and services under this Agreement have received the required AODA training;
- the required AODA training is delivered on an ongoing basis including new employees, agents, volunteers, and other persons engaged by the [**Contractor/Vendor/Operator**] in the provision of goods and services under this Agreement;
- the [**Housing Provider**] keeps a record of the training provided and the number of individuals who have received AODA training; and
- under this Agreement, AODA training is required by the following number of individuals: _____
- the following number of individuals have received AODA training as of the date of this Certificate: _____

The source of the AODA training provided by the **Housing Provider** is:

York Region Accessible Customer Service Training

(INSERT NAME OF [Housing Provider])	
Per: _____	Date: _____
Name: _____	
Title: _____	

York#1306351