



Access-ability:

York Region's 2009 Accessibility Plan

Presentation to York Region's
Accessibility Advisory Committee

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How the Plans are Organized

Departmental plans consist of three sections:

- ❑ Progress Report
- ❑ Barrier Identification
- ❑ Barriers That Will be Addressed

How the Plans are Organized

- ❑ Initiatives included in the plan have been organized under five themes.

Access-ability - Overview

- Includes **77** accessibility planning initiatives from all departments across York Region.

- **49** Barriers Identified and **28** Barriers to be Addressed.

Departmental Accessibility Highlights - 2009

Community and Health Services

- ❑ The establishment of an Ontario Works Reference Group.
- ❑ Assess barriers to communication to people with sensory disabilities.
- ❑ Improve accessibility for residents living in Housing York Inc. buildings.
- ❑ Access to emergency shelters for people with disabilities.
- ❑ Increase access to recreational programs for children with disabilities.
- ❑ Lead corporate implementation of the AODA.

Departmental Accessibility Highlights - 2009

Corporate Services

- ❑ Investigate the possibility of installing voice-activated floor announcements in the elevators of the Administrative Centre.
- ❑ Redesign of the ramp at the ceremonial entrance of the Administrative Centre.
- ❑ Redesign of the salad bar area in the cafeteria at the Administrative Centre.
- ❑ Modify parking lot at 22 Prospect Street.
- ❑ Enhance internal office signs at the Administrative Centre.

Departmental Accessibility Highlights - 2009

Environmental Services

- ❑ Revise and enhance accessibility of two brochures.
- ❑ Revise web pages to increase access to information.
- ❑ Increase accessibility at the Community Environmental Centre in Vaughan.

Departmental Accessibility Highlights - 2009

Finance

- ❑ Study and document how municipalities across Ontario are using technology to remove accessibility barriers.
- ❑ Change TTY devices to a networked solution called TEXTNET.

Departmental Accessibility Highlights - 2009

Office of the Chief Administrative Officer

- ❑ Research to determine what York Region content should be accessible through Real Simple Syndication (RSS) technology.
- ❑ Development and implementation of a process to notify the public of temporary disruptions.
- ❑ Development and implementation of a corporate training strategy about the provision of York Region's goods and services.
- ❑ Development of an accessible customer feedback process.

Departmental Accessibility Highlights - 2009

Planning and Development Services

- ❑ Review Public Consultation Centres and stakeholder engagement forums for accessibility.
- ❑ Include accessibility measures with respect to public transit and Regional streets in the development of new community design criteria.
- ❑ Enhance accessibility to Geomatic maps and products.

Departmental Accessibility Highlights - 2009

Transportation Services

- ❑ Review terminal platform signs and on-street bus stop signs.
- ❑ Improve clarity and readability of YRT route map.
- ❑ Improve access to Mobility Plus services and improve customer service.
- ❑ Purchase buses that will accommodate three wheelchairs.
- ❑ Installation of audible pedestrian signals at identified crossings.

Departmental Accessibility Highlights - 2009

York Regional Police

- ❑ Composition of Equity Advisory Committee to ensure adequate representation of people with disabilities.
- ❑ Expand the role of the Mental Health Support Team specifically to respond to the needs of children.
- ❑ To meet the training requirements of the Customer Service Regulation (AODA), YRP civilian staff and officers will attend training.

YRAAC Involvement

The YRAAC has requested report backs or updates regarding:

- ❑ a review of emergency plans through the “lens of persons with disabilities.”
- ❑ financial tools or services other jurisdictions have that support people with disabilities.
- ❑ the Travel Training project.

YRAAC Involvement

Suggestions for involvement?

Questions?