

Number of Attendees	171
Number of Returned Evaluation Forms	45
% of Evaluation Forms Returned	26%

1. How would you rate the following aspects of the Open House?

No. of Responses	Excellent	Good	Fair	Poor	Did Not Respond	Total
Information Provided	25	17	3	0	0	45
York Region Presentation	27	15	2	0	1	45
Discussion Session	23	15	2	0	5	45
Location	25	16	2	1	1	45
Helpfulness of Regional Staff	24	16	1	0	4	45
% of Total Responses	Excellent	Good	Fair	Poor	Did Not Respond	Total
Information Provided	56%	38%	7%	0%	0%	100%
York Region Presentation	60%	33%	4%	0%	2%	100%
Discussion Session	51%	33%	4%	0%	11%	100%
Location	56%	36%	4%	2%	2%	100%
Helpfulness of Regional Staff	53%	36%	2%	0%	9%	100%

2. If you had any questions, how did we respond?

No. of Responses	Excellent	Good	Fair	Poor	Did Not Respond	Total
Promptly	24	13	0	0	8	45
Courteously	27	9	1	0	8	45
Knowledgeably	26	7	3	0	9	45
% of Total Responses	Excellent	Good	Fair	Poor	Did Not Respond	Total
Promptly	53%	29%	0%	0%	18%	100%
Courteously	60%	20%	2%	0%	18%	100%
Knowledgeably	58%	16%	7%	0%	20%	100%

3. Did this Open House help you to understand the major growth management decisions that face the Region and how they relate to you and your community?

	Yes	No	Not Sure	Did Not Respond	Total
No. of Responses	41	2	1	1	45
% of Total Responses	91%	4%	2%	2%	100%

3a. If not, what could be improved?

"More info re: Lake Simcoe, re: its impact - residential, recreation, water."

"Rhetorical: Why was this important lesson so poorly attended by the community. Should have been two times the number of people."

"Good job, especially on taking notes on what citizens said."

"Nothing. Great!"

"As mentioned in one of the questions, current population numbers."

"Plain language, or define terms like ROP or Whitebelt"

"The presentation of facts is more rhetoric than reality, since the Province told us what to do, why bother?"

"Include Stouffville better, and not as part of Markham."

"Whitebelt issues/concerns were not clear to me."

4. Where have you seen York Region growth management information?

	Newspaper	YR website	Mail/E-Mail	Public Discussion	Other	Did Not Respond
No. of Responses	13	16	11	14	5	2

4b. If you selected "Other", what were these sources?

"East Gwillimbury Chamber Mailings"; "East Gwillimbury Town Staff"; "Professor Ted Spence"

5. Do you have any suggestions for how these public Open Houses could be improved?

"John Waller was outstanding as a presenter. Especially effective handling questions."

"Great job with presentation."

"Register to attend so can receive slides in advance; better prepare for questions."

"No, well done - well organized and balanced responses."

"More accurate capture of public comments. Thank you."

"Need more advertising re: meeting, using local papers."

"Needs more advertising."

"No."

"Great presentation. Especially openness to improve presentation."

"Offer translate print material and advertise same. Advertise in language/ethno specific venues if translated material available."

"Less rhetoric, more facts. Less words, more costs."

"Excellent presentation!"

"Comment: Housing for young families - raising children."

"More support in media to provide awareness."

"Employment info vital to this plan."

"It would be nice to see more people involved in their community."

SOURCE: York Region Planning Department, September 2008