

WAIT LIST FOR CHILD CARE FEE ASSISTANCE

The length of time you are on the Wait List is determined by how many people are ahead of you. This is a first-come, first-serve program, so **PLAN AHEAD.**

Priority consideration for special circumstances

You may be given priority consideration if your family is experiencing exceptional circumstances. Exceptional circumstances include situations such as a single, employed parent at risk of losing employment due to lack of child care or a family needing child care for exceptional medical reasons.

If you have questions or need more information, call the **KIDSLINE**
1-888-703-KIDS(5437) ext.3 toll free
905-830-9487 ext.3 in Newmarket

Visit:

www.york.ca

and look under Services for Children's Services



Community and Health Services Department
Social Services Branch

*This brochure is available in an accessible format,
and also in Chinese, Farsi, Italian, Russian, Spanish,
Tamil and Urdu. To request your copy call
1-888-256-1112 or TTY 905-762-0401.*

Child Care Fee Assistance



**CALL TO FIND OUT IF YOUR
FAMILY IS ELIGIBLE**

TOLL FREE

1-888-703-KIDS(5437)

IN NEWMARKET

905-830-9487



Community and Health Services Department
Social Services Branch



Child Care Fee Assistance helps with the cost of child care so it is affordable for low-income families.

TO APPLY

There are five steps to apply for Child Care Fee Assistance. You must complete all five steps before your eligibility is determined.

1. Call the KIDS LINE at **1-888-703-KIDS (5437), extension 3**. You are asked a standard set of questions about your family and financial situation. You are told if you will be put on the Wait List.
2. Once you have been put on the Wait List, you receive a letter in the mail confirming the date you were registered on the list. This letter lists the documents you need to bring to your Intake Interview. You also receive a list of licensed and approved programs that provide child care in your area.
3. Pick a child care program from the approved list **before** you are called to your Intake Interview.
4. When your name comes to the top of the Wait List, you are called for an Intake Interview at one of the Child Care Services offices.
5. At your Intake Interview, a representative determines if you are eligible for Child Care Fee Assistance using a Provincially-mandated Income Test. The representative tells you how much York Region will pay directly to the Child Care Provider and how much you are required to pay.

SELECTING QUALITY CHILD CARE

You can also ask us to send you a Selecting Quality Child Care Options Package. This package gives information about what to look for when choosing a child care program that suits your family's needs.

The Quality Child Care Options Package is also available through the York Region website at: www.york.ca

ELIGIBILITY

Child Care Fee Assistance is a Provincially-legislated program that helps with the cost of child care so it is affordable for low-income families.

Eligibility is determined using the same standards for all applicants and is available to York Region families who meet the following criteria:

- families with children aged birth to 10 years (up to 12 years in exceptional circumstances)
- parents employed or enrolled in an education or training program
- families with an assessed financial need

Requests for Child Care Fee Assistance are also considered when the health, safety or well-being of a family member is at significant risk.

Maintaining Eligibility

If you are receiving Child Care Fee Assistance, you must:

- report all changes in your financial or personal circumstances, for example, a new address or phone number
- attend an annual eligibility interview

