

# OCCMS news

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## Happy New Year!

For staff in Children's Services, much of 2005 has likely been spent planning for Best Start, among other things. For staff of the OCCMS project, 2005 has been very busy planning for the conversion of OCCMS to a web-based platform. I would like to take this opportunity to thank the project team and the user focus group for their tireless efforts and contributions throughout the year.

Howard Dayton  
Manager, Child and Community Programs

## Version 4.3

Version 4.3 is now released. Thank you to the user group for their input, advice, and support in its development.

Version 4.3 includes enhancements from the Batch 8 change requests. Other enhancements include:

- Adding a child to the Record of Attendance
- Changes to Informal Care

For the full list of enhancements check the OCCMS website.

## Strengthening Our Partnerships

A requirement of the Strengthening Our Partnerships project was to survey OCCMS users on their satisfaction with the system as it is today. 85% of respondents indicated that they are very satisfied with the functionality of OCCMS. With the conversion of OCCMS to a web platform, we intend to improve those results by the end of 2006.

Web OCCMS phase 1 is near completion and phases 2 and 3 are in development.

The phase 1 web version of OCCMS will be previewed at the spring OMSSA conference and training dates will be scheduled via on-line training in the new year.

We look forward to showcasing the new Web OCCMS to all municipalities in the near future.

Sincerely,  
Sheila Ellis, OCCMS Project Supervisor

### Best Start

A user change request to include Best Start as a funding type on OCCMS was recently voted on as high priority and will be implemented in Version 4.4 (Windows).

While awaiting the final data elements for Best Start from the province, OCCMS has been programmed to function similarly to ELCC.

### July to September 2005

#### Helpline Stats:

We responded to 112 help line calls and emails.

#### Training Stats:

- 22 sessions were delivered to 104 participants
- 13 customized training sessions for CMSMs were delivered to 142 participants
- Trained one municipality and its operators and staff on OCCMS Web ROA



## Web Record of Attendance

Many CMSMs and DSSABs have converted to the Web Record of Attendance and the feedback has been positive. To preview Web Record of Attendance and to find out what is involved in using this fast billing option, please contact Kelly Clare or Colleen Hildebrant at 905-830-4444 or 1-877-464-9675 ext. 2058/2158.

### Testimonial from a satisfied municipality...

We are over the moon about our completed transition to web enabled ROA and can't say enough positive things about this fantastic tool. Staff and operators alike have been amazed at how quickly and easily they were able to learn and use the system. Visually, the system is much easier to work with compared to the old paper system. Staff have found that verification time is substantially reduced leaving more time for caseload management.

Although we anticipated that there would be some problems and glitches, since August we have only experienced two tiny little difficulties which were easily and quickly rectified.

We can't begin to express our thanks and gratitude to Kelly Clare and Colleen Hildebrant who were incredibly flexible, helpful, and cheerful in delivering training to our staff and about 150 child care operators. Their patience knows no bounds and their quick response to our endless questions was phenomenal.

We would also like to express our gratitude to Sherry Phillips, Child Care Manager with Waterloo Region who shared her precious time, expertise and best practices as we moved forward.

Try it - you'll like it!

Diana Klodt, Program Manager  
Fee Subsidy Programmes  
Public Health & Community Services Department  
Parent and Child Branch  
City of Hamilton

## Training and Support

Help is available by visiting the OCCMS web site or by contacting the following people.

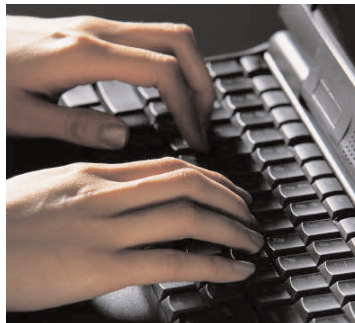
For "how-to's" and business practice related questions, contact Kelly Clare or Colleen Hildebrant:

Phone: 905-830-4444  
Toll free: 1-877-464-9675

- Kelly Clare, ext 2058  
kelly.clare@york.ca
- Colleen Hildebrant, ext 2158  
colleen.hildebrant@york.ca

For OCCMS technical support:

- E-mail: support@missioninc.com
- In an emergency call: Mission Systems at 416-590-9844. Press 1 for the Help Desk.



## User Group

User group changes will not be reviewed until after the completion of the conversion of OCCMS (June 20, 2006).

A user group meeting will likely be scheduled for fall 2006.

Batch 9 requests voted on at the spring 2005 meeting will not be considered further until the fall of 2006, and their implementation is pending provincial approval and available enhancement dollars.

**OCCMS-SMM is the product of a Provincial/Municipal initiative and is paid for by funds from the Ministry of Children and Youth Services**