

MEMORANDUM

TO: Community Services and Housing Committee Members

FROM: Joann Simmons, Commissioner of Community and Health Services

DATE: June 10, 2009

RE: **Service Indicators for Social Assistance and Housing**

Attached are the most current statistics for social assistance and housing that show the service pressures on these program areas and reflect the changing needs of our residents as they experience the effects of the current economic situation.

For May, 2009:

- The Ontario Works caseload continued to increase, with a 1.5% increase in May over the previous month and a 19.2% increase since November 2008.
- Net Ontario Works Allowance and Benefit expenditures remain within the 2009 year-to-date budget. However, this will be closely monitored as the year progresses. May expenditures are estimated.
- The number of households on the rent-geared-to-income waiting list increased by 1.6% in the month of May, which is an 8% increase over September 2008.

Thank you.

JS/tk
Attachment

Chart 1

Ontario Works Monthly Average Caseload

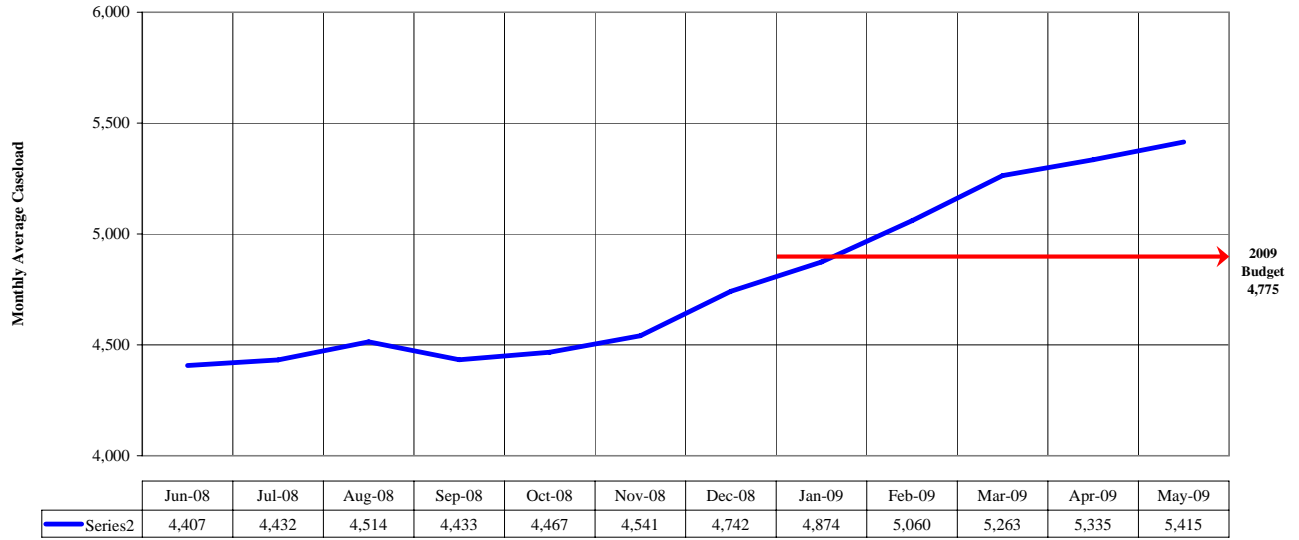


Chart 2

Net Monthly Cost - Ontario Works Allowances and Benefits

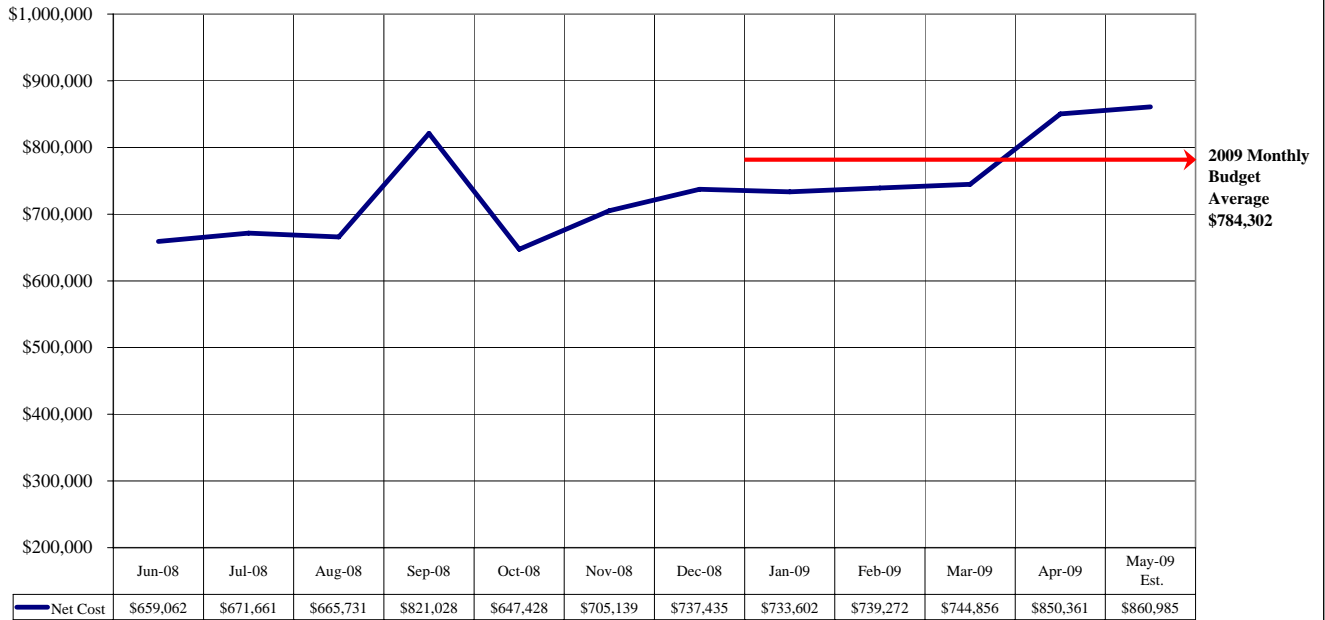
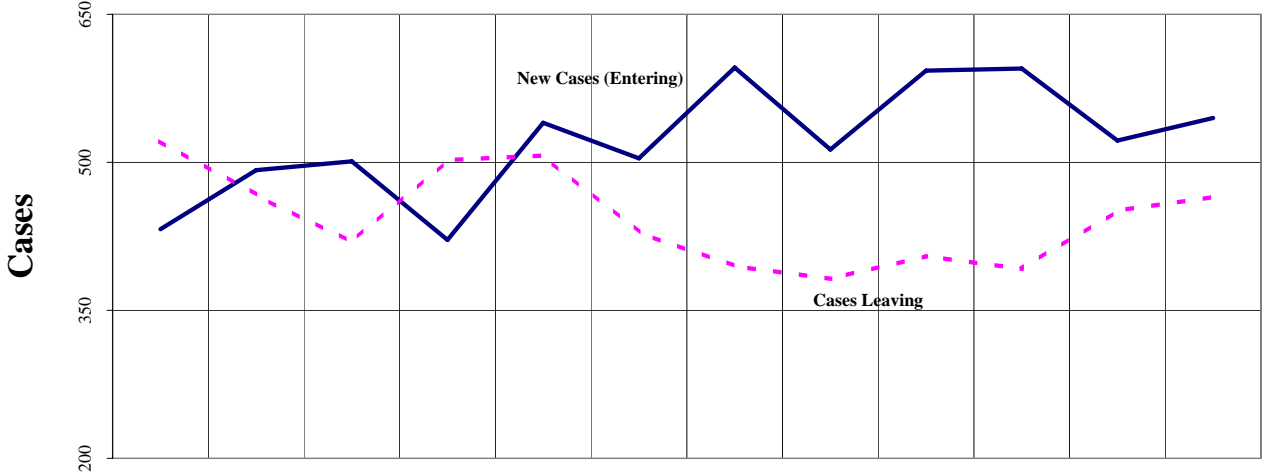


Chart 3

Cases Entering and Leaving Ontario Works



	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09
— New Cases	432	492	501	421	540	504	596	513	593	595	522	545
- - - Leaving	521	467	419	502	507	429	395	382	405	392	451	465

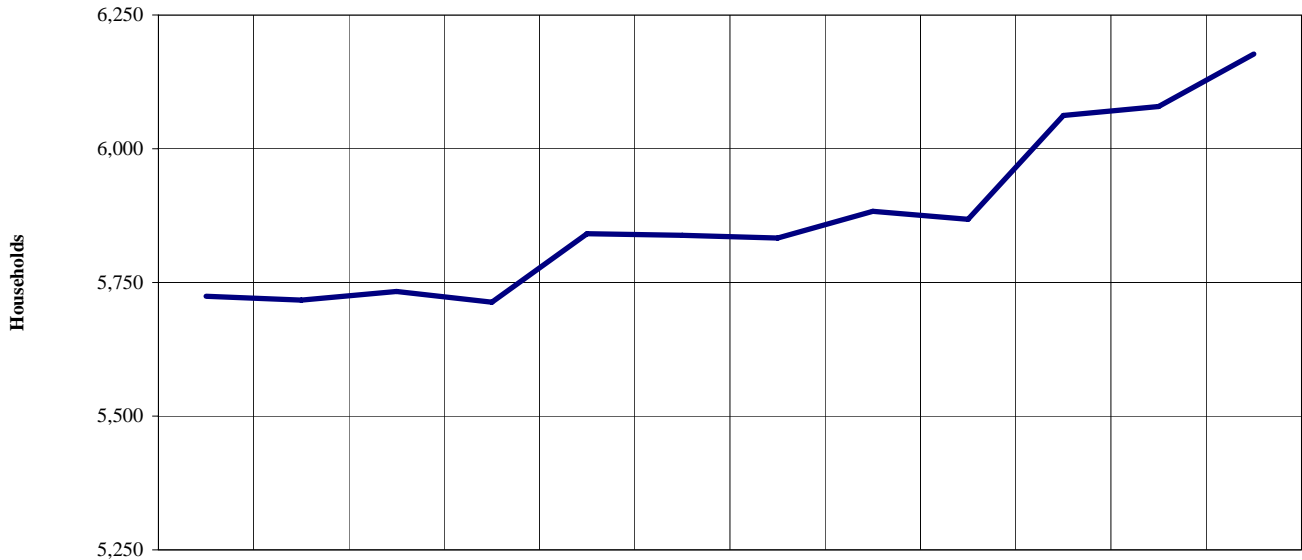
Chart 4

**Ontario Works Caseload
Monthly and Year-over-Year Comparisons**

	2007			2008			2009		
	Caseload	Change over previous month	% change over previous month	Caseload	Change over previous month	% change over previous month	Caseload	Change over previous month	% change over previous month
January	4,693	160	3.5%	4,651	180	4.0%	4,874	132	2.8%
February	4,683	(10)	(0.2%)	4,639	(12)	(0.3%)	5,060	186	3.8%
March	4,691	8	0.2%	4,536	(103)	(2.2%)	5,263	203	4.0%
April	4,616	(75)	(1.6%)	4,560	24	0.5%	5,335	72	1.4%
May	4,582	(34)	(0.7%)	4,496	(64)	(1.4%)	5,415	80	1.5%
June	4,482	(100)	(2.2%)	4,407	(89)	(2.0%)			
July	4,472	(10)	(0.2%)	4,432	25	0.6%			
August	4,475	3	0.1%	4,514	82	1.9%			
September	4,454	(21)	(0.5%)	4,433	(81)	(1.8%)			
October	4,409	(45)	(1.0%)	4,467	34	0.8%			
November	4,461	52	1.2%	4,541	74	1.7%			
December	4,471	10	0.2%	4,742	201	4.4%			
2008 Average Monthly Caseload	4,541			4,535			5,189	Budget Variance Over/(Under)	
						2009 Monthly Budget Caseload	4,775	414	8.7%

Chart 5

Total Eligible Households on Housing Services Waiting List



	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09
— Wait List	5,724	5,717	5,733	5,713	5,841	5,838	5,833	5,883	5,868	6,062	6,079	6,177