



*Regional Clerk's Office  
Corporate Services Department*

## **NOTICE OF MEETING**

### **ACCESSIBILITY ADVISORY COMMITTEE**

A meeting of the Regional **Accessibility Advisory Committee** will be held on **WEDNESDAY, SEPTEMBER 23, 2009**, in the Seminar Room, York Region Administrative Centre, 17250 Yonge Street, in the Town of Newmarket, at **4:00 p.m.**

DENIS KELLY  
REGIONAL CLERK

B. Bridle  
September 17, 2009

**Committee Members**

Regional Councillor V. Spatafora, Chair  
Regional Councillor J. Taylor  
Regional Councillor D. Wheeler  
J. Cameron  
M. Gaukel  
C. Gorlewski  
B. Hall  
D. Hardaker  
K. Hill  
D. Hordo  
D. Humeniuk  
W. Morley, Vice-Chair  
T. Robichaud  
Regional Chair B. Fisch, ex-officio

*1126504 P14 September 23, 2009*

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**Regional Clerk's Office  
CORPORATE SERVICES DEPARTMENT**

**A G E N D A**

**ACCESSIBILITY ADVISORY COMMITTEE**

**Seminar Room  
Administrative Centre  
17250 Yonge Street  
Newmarket, Ontario**

**Wednesday, September 23, 2009**

**4:00 p.m.  
Quorum: 7**

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**DISCLOSURES OF INTERESTS**

**Page No.**

**A. PRESENTATIONS**

1. **Draft York Region Official Plan**  
Presentation by Dawn Seetaram, Planner, Planning and Development Services Department.
2. **Accessibility Standards for Customer Service – York Region**  
Presentation by Michelle Herder, Program Manager, Corporate Customer Service Strategy, Office of the Chief Administrative Officer.
3. **Accessibility Standards for Customer Service – York Regional Police**  
Presentation by Ruth Houghton, AODA Coordinator, York Regional Police.
4. **Accessible Customer Service Policy**  
Presentation by Lisa Gonsalves, Manager, Program Development and Delivery, Strategic Services Integration and Policy Branch, Community and Health Services Department.

**B. COMMUNICATIONS**

1. Copy of letter from Denis Kelly, Regional Clerk, dated June 26, 2009 regarding 'York Region Transit Mobility Plus Customer Satisfaction Survey Results'. **1**
2. Kathleen Llewellyn-Thomas, Commissioner of Transportation Services, dated September 9, 2009 regarding 'York Regional Forest Trail Accessibility'. **15**

3. Sharon Doyle, Manager, York Region Transit Mobility Plus, dated September 11, 2009 regarding 'Mobility Plus/OPTA Workshop of Ontario Specialized Transit Properties'.

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## C. OTHER BUSINESS

1. Lois Davies, Program Manager, AODA/ODA, Strategic Services Integration and Policy Branch, Community and Health Services Department, regarding 'Update on the *Accessibility for Ontarians with Disabilities Act, 2005*'.

## ADJOURNMENT

Note: There may be additional items considered that do not appear on this Agenda. Please refer to the Committee Report to Council for all items considered at this meeting. See also Regional Council Agendas, Minutes and Reports at: [www.york.ca](http://www.york.ca)