

Office of the Regional Clerk  
CORPORATE SERVICES DEPARTMENT

AGENDA

TRANSIT COMMITTEE

Committee Room "A"  
Administrative Centre  
17250 Yonge Street  
Newmarket, Ontario

April 12, 2007

11:00 a.m.

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DISCLOSURE OF INTEREST

Page No.

**A. PRESENTATIONS**

1. Mary Lou Johnston, Manager, Marketing and Customer Services, regarding YRT/Viva and Mobility Plus Customer Satisfaction Surveys. (Please refer to Report C.1)
2. Rajeev Roy, Manager, TMS, regarding Interactive Voice Response (IVR) System for Mobility Plus. (Please refer to Report C.2)
3. Irene McNeil, Manager, Service Planning, regarding Mobility Plus Cross-Boundary Trial Service. (Please refer to Report C.3)

**B. COMMUNICATIONS**

1. James O'Mara, Ministry of the Environment, March 13, 2007, regarding 'Municipal Engineers Association (MEA) Municipal Class Environmental Assessment (Class EA) Transit Chapter amendment'. **1**
2. J.D. Leach, City Clerk, City of Vaughan, March 2, 2007, regarding Regional Intermodal Transit Hub. **3**

**C. REPORTS SUBMITTED BY THE  
COMMISSIONER OF TRANSPORTATION AND WORKS**

1. **York Region Transit  
YRT/Viva and Mobility Plus  
2006 Customer Satisfaction Surveys** **11**

March 28 2007, recommending that:

It is recommended that the results of the 2006 York Region Transit/Viva and Mobility Plus customer satisfaction surveys be referred to the York Region Transit staff improvement teams for the development of action plans.

**2. York Region Transit Interactive Voice Response System for Mobility Plus 23**

March 27, 2007, recommending that:

1. The Region enter into a contract with TranSched Systems Limited for the supply, installation, integration and testing of an Interactive Voice Response system for Mobility Plus in the amount of \$190,400, plus applicable taxes, pursuant to the sole source provisions of the purchasing by-law.
2. The Regional Chair and Regional Clerk be authorized to sign the above contract, subject to review by Legal Services.

**3. York Region Transit Mobility Plus Cross-Boundary Trial Service 29**

March 27, 2007, recommending that:

1. The York Region Transit Mobility Plus one-year cross-boundary trial service to selected locations within the City of Toronto, as noted in this report, be continued.
2. A formal request be sent to the Toronto Transit Commission's Wheel-Trans requesting eligibility reciprocity for registered YRT Mobility Plus customers.
3. York Region Transit staff conduct an annual review of Toronto destinations with the objective of adjusting the number of locations based on usage and the availability services within York Region.
4. The Regional Clerk forward this report to the Region's Accessibility Advisory Committee for information, and to the Toronto Transit Commission.

**4. York Region Transit Joint Bus Procurement Contract Award 39**

March 28, 2007, recommending that:

1. The supply of thirty low-floor 12.2 metre long (40 foot) conventional transit buses be awarded to New Flyer Industries in the amount of \$13,395,000, plus GST, in accordance with Request for Proposal (RFP) No. 2006-P-077999, a joint procurement initiative of six Ontario transit systems and the Ministry of Transportation of Ontario.
2. The quantity of buses ordered be subject to final funding approval as identified in the 2007 Business Plan and Budget.

3. The Regional Chair and Regional Clerk be authorized to sign the necessary contracts, including the Municipal Bus Purchase Agreement, subject to review by Legal Services.

**5. York Region Transit  
Proposed Contract Extension  
Stock Transportation**

**45**

March 27, 2007, recommending that:

1. Regional Council authorize a one-year extension, ending April 26, 2008, to the transit service contract between The Regional Municipality of York and Stock Transportation Ltd. for the provision of conventional transit service during designated off-peak periods.
2. The extension to the contract be on the same terms and conditions as the original contract with an increase in the hourly operating rate by 42 cents to \$30.37, plus GST, for small school buses, and by 50 cents to \$36.11, plus GST, for large school buses.
3. The fuel escalation surcharge be increased by \$400 to \$2,400 per year, to be paid in equal monthly instalments over the proposed one-year extension of the agreement.
4. The Regional Chair and Clerk be authorized to sign the necessary contract on behalf of the Region, subject to review by Legal Services.

**OTHER BUSINESS**

**Monthly Ridership Statistics**

*(To be circulated separately)*

**Call Centre Statistics**

*(To be circulated separately)*

**ADJOURNMENT**

Note: There may be additional items considered that do not appear on this Agenda. Please refer to the Committee Report to Council for all items considered at this meeting.