



Amended: November 15, 2007

Mr. Shawn D. Turner
General Manager
York Region Health Services
Long Term Care & Seniors Branch
194 Eagle Street
Newmarket, ON
L3Y 1J6

RE: Revised Accreditation Decision

Dear Mr. Turner:

The report of your May 22-25, 2007 accreditation survey has been finalized. Your organization's leadership and staff are commended for participating in the accreditation process.

The Board of Directors of the Canadian Council on Health Services Accreditation is pleased to advise you that your organization has been granted **Accreditation**.

A copy of the report can be found on the enclosed CD-Rom. We encourage you to share the report with your leadership team and with staff, and to make a copy of the report available to Ms. J. Simmons, Commissioner of Community Services Housing and Health.

CCHSA has created an online follow-up template to help support ongoing improvement activities following the accreditation survey, to act as a record of progress throughout the accreditation cycle, and to assist in the completion of the follow-up action required as a condition of the accreditation status.

Refer to the directions found in the *User Guide* in the CCHSA portal. In order to access the online follow-up template, you will require the following information: User Name, Password and Institution Code. These are provided below:

User Name: YORREAdmin
Password: _____
Institution Code: YORRE
Website: <https://www1.cchsa-ccass.ca/OrgPortal2006>

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Once again, we extend our congratulations. By participating in the accreditation process, your organization has demonstrated its commitment to providing quality care and service in the community. The recommendation contained in your report aim to support your continued improvement efforts.

The next full survey of your organization will be planned for the year 2010.

For any questions regarding the enclosed report, we invite you to contact Ms. Ronaye Gilsenan, Accreditation Specialist, at (800) 814-7769 x296. Should you have any concerns, it is important that you communicate quickly with CCHSA so that we can provide guidance on options that are available to you.

Sincerely,



Wendy Nicklin
President and Chief Executive Officer

Enclosures

c.c.: Ms. J. Simmons, Commissioner of Community Services Housing and Health.