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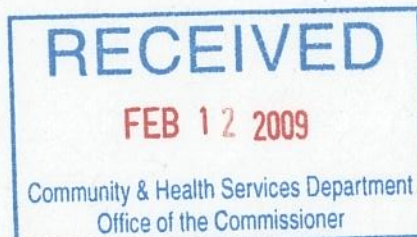
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FEB 4 2009

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Dr. Karim Kurji
Medical Officer of Health
The Regional Municipality of York
17250 Yonge Street
Newmarket, Ontario L3Y 6Z1



Dear Dr. Kurji:

Thank you for your correspondence of December 16, 2008, and the enclosed report *A Balanced Scorecard for York Region Public Health 2007*.

This is a commendable piece of work which informs the Public Health Agency of Canada (PHAC) and public health practitioners across Canada about the state of public health in York Region, and demonstrates how such information can be used to assess performance and accountability in public health. It is interesting to see how you have benefited from the innovative work on the use of balanced scorecards in public health that the Institute for Clinical Evaluative Services has championed and customized to meet the unique needs of York Region. As well, this scorecard demonstrates how to engage both staff and stakeholders in an informative, transparent process.

PHAC is actively looking to further strengthen our use of indicators and performance management. Your work not only inspires; it also informs. Some of your observations, e.g., several limitations, contain lessons we expect to draw from during our deliberations.

Again, thank you for writing and sending the report.

Sincerely,

David Butler-Jones, MD
MHSc, CCFP, FRCPC, FACPM