



# Mental Health Matters February 22, 2017

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#### What are we seeing in our programs?

- Social Services
- Housing
- Public Health
- Paramedic Services
- York Regional Police





# Who did we consult with so far?

- York Region staff at the frontlines
- Community agencies
- Clients with lived experience

York Region Community and Health Services





## What We Heard

- Tell their story once
- Be part of the decision making process
- Recognize and respond to clients' level of abilities
- Every culture responds to mental health in different ways
- Need flexibility in the programs to allow for changing circumstances





### We Want to Hear From You

 What are the positive and negative experiences that can impact mental health from your perspective?







### Thank you!

York Region Community and Health Services