

Bruce Macgregor

January 8, 2015



What you can expect

January

- Section Outlooks at Committee of the Whole January 8 & 15
- Draft 2015 to 2019 Strategic Plan January 8
- Draft Multi-Year Budget to be tabled at Council January 22
- Council Education Session January 28-30

February

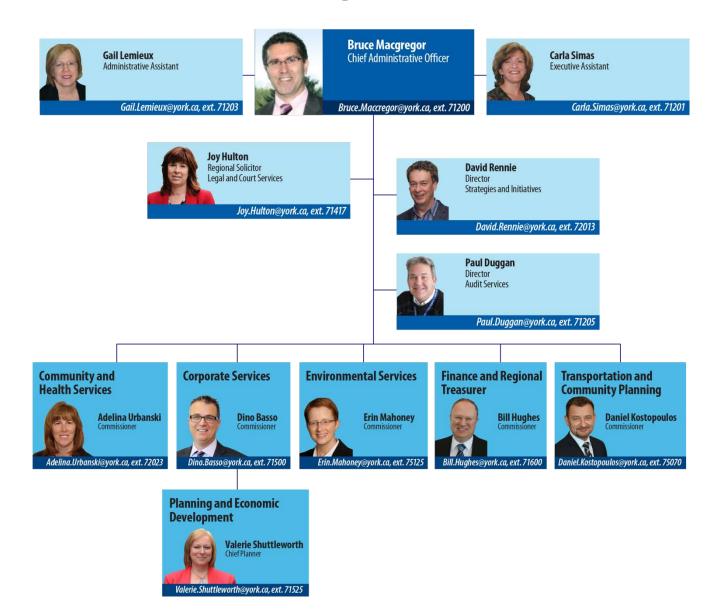
- Department Budget Presentations at Committee of the Whole February 12 & 19
- Multi-Year Budget to Council February 26
- 2015 to 2019 Strategic Plan to Council February 26

January Committees - Overview

- Committee of the Whole (1)
 - Transportation Services
 - Planning & Economic Development
 - Community & Health Services

- Committee of the Whole (2)
 - Environmental Services
 - Finance & Administration

Senior Management Team



Core Services

Court Services

Economic Development

Family and Children's Services

Forestry

Housing

Long Term Care

Paramedic Services

Planning

Police Services

Public Health

Regional Roads

Social Assistance

Solid Waste Management

Transit

Water and Wastewater

Our Vision

Creating **Strong**, **Caring** and **Safe** Communities

Our Mission Statement

York Region is committed to providing cost effective, quality services that respond to the needs of our rapidly growing communities.

Our Corporate Values

Integrity

Commitment

Accountability

Respect

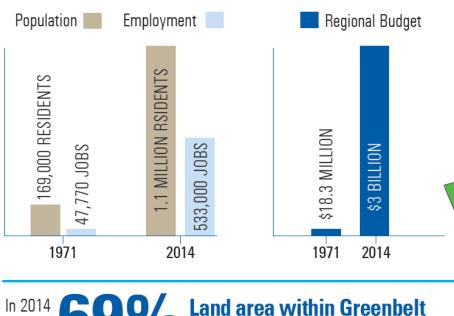
Excellence



THE REGIONAL MUNICIPALITY OF YORK:

Was created by the **Province of Ontario** in **1971**. Is governed by a 21-member council consisting of **one** Chairperson, **nine** Mayors and **11** Regional Councillors.

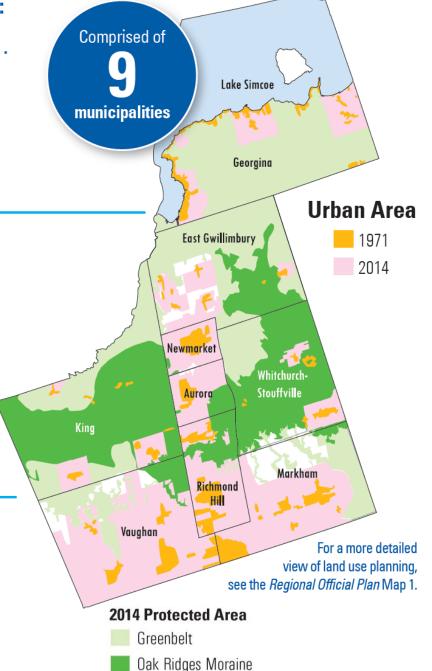
THEN and NOW



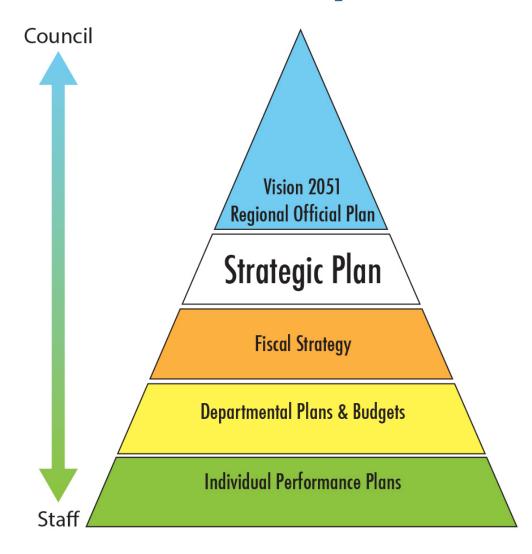
69% Land area within Greenbelt and Oak Ridges Moraine

11%
Overlaps
existing
urban areas

58%Protected for Agricultural and Environmental Land



Strategic Plan aligns organization to Council's priorities



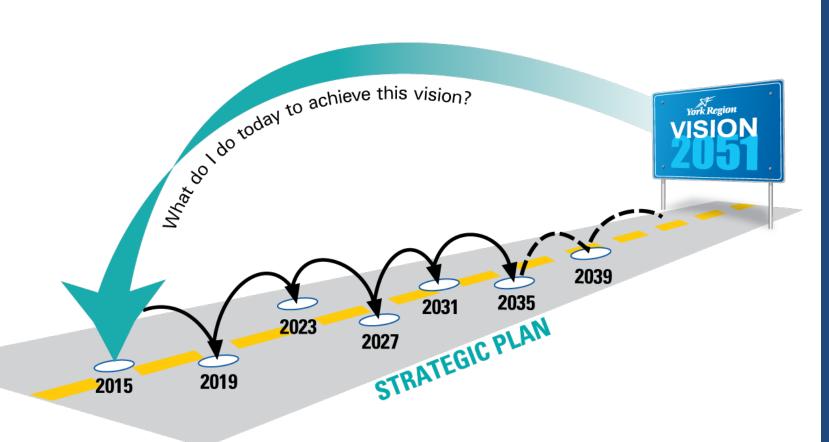
Our Vision: Creating Strong, Caring and Safe Communities

YORK REGION | Sold | S

Eight goal areas:

- A Place Where Everyone Can Thrive
- Liveable Cities and Complete Communities
- A Resilient Natural Environment and Agricultural System
- Appropriate Housing for All Ages and Stages
- An Innovation Economy
- Interconnected Systems for Mobility
- Living Sustainably
- Open and Responsive Governance

Begin with the end in mind



Five steps to strategic planning

STEP 1

Data Gathering

STEP 2

Strategic Direction Setting

STEP 3

Strategic Action Plan Development

STEP 4

Strategic Plan Consideration and Approval for Implementation

STEP 5

Measuring Success

2011 to 2015 Strategic Plan

Bridging the gap between strategy and day-to-day operations





2011 to 2015 Strategic Priority Areas

Continue to Deliver and Sustain Critical Infrastructure

Improve Social and Health Supports

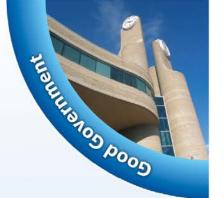
Increase the Economic Vitality of the Region

Focus Growth along Regional Centres and Corridors

Manage the Region's Finances Prudently

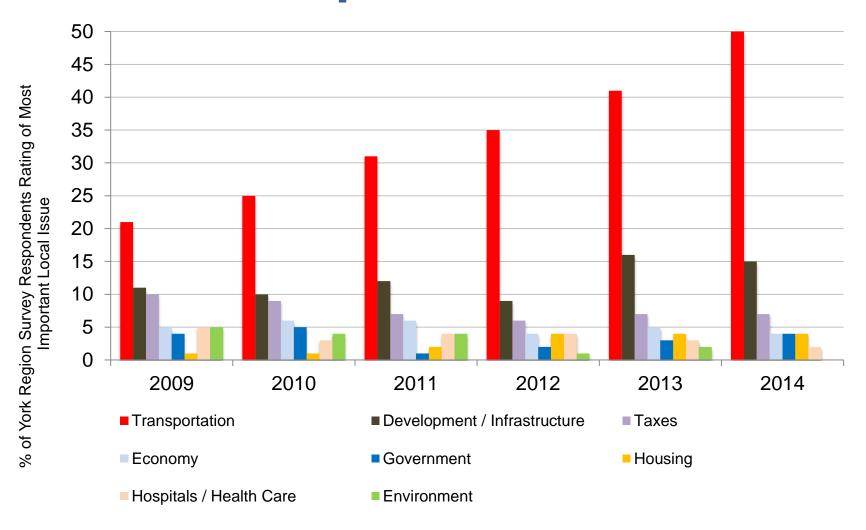
Make Regional Services more User-friendly

Strengthen Organizational Capacity

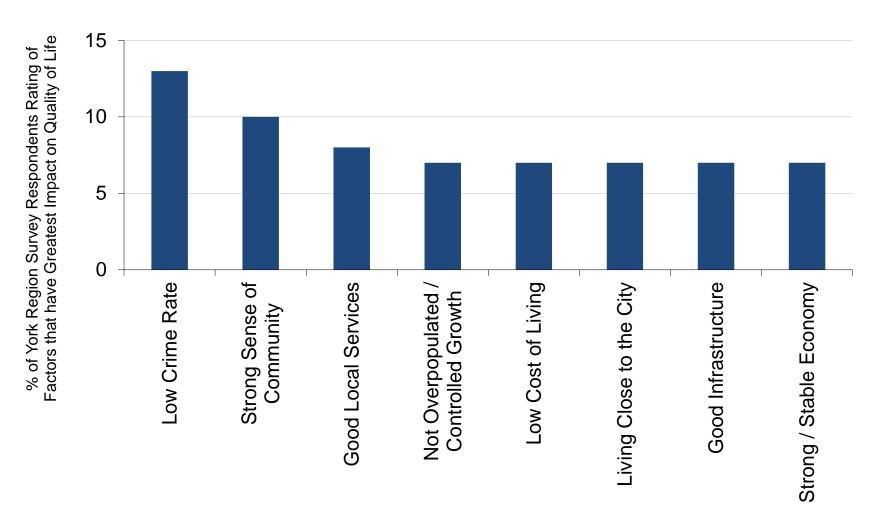




Residents point to transportation as most important local issue



Residents value "strong, caring and safe communities"



2015 TO 2019 STRATEGIC PLAN

STRATEGIC PRIORITY AREAS



STRENGTHEN THE REGION'S ECONOMY



SUPPORT COMMUNITY HEALTH AND WELL-BEING



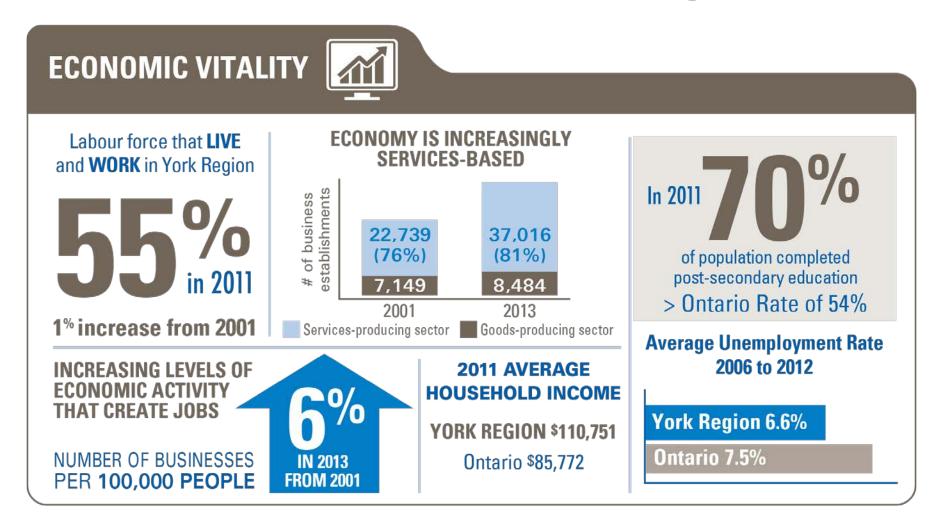
MANAGE ENVIRONMENTALLY SUSTAINABLE GROWTH



PROVIDE RESPONSIVE AND EFFICIENT PUBLIC SERVICE



What the data is telling us



Continuing to attract, grow and maintain local businesses



STRENGTHEN THE REGION'S ECONOMY

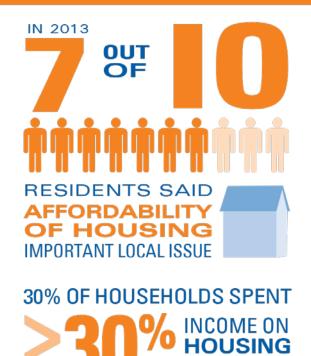
OVER THIS TERM OF COUNCIL THE REGION WILL FOCUS ON:

- 1. Fostering an environment that attracts, grows and maintains businesses
- 2. Supporting the development and retention of Region-wide workforce
- 3. Focusing on networks and systems that connect people, goods and services
- 4. Ensuring optimal locations for business and employment growth are available

What the data is telling us



HEALTHY COMMUNITIES





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SAFE DRINKING WATER

IN 2012 66% OF POPULATION AGED 12+
REPORTED VERY STRONG



< Ontario rating of 68%

TOTAL CRIME RATE PER 100,000 PEOPLE



IN 2013 FROM 2009

MENTAL HEALTH ACT APPREHENSION PER 100,000 PEOPLE



IN 2013 FROM 2009

YORK REGIONAL POLICE BUSINESS PLAN 2014-2016 CAPTURES MORE POLICING TRENDS

Continuing to best meet the needs of our residents

IN 2012 FROM 2007



SUPPORT COMMUNITY HEALTH AND WELL-BEING

OVER THIS TERM OF COUNCIL THE REGION WILL FOCUS ON:

- 1. Increasing the range of available and affordable housing choices
- 2. Protecting public health
- 3. Making our communities more welcoming and inclusive
- 4. Strengthening the Region's network of human services to support people in achieving their potential

What the data is telling us



SUSTAINABLE ENVIRONMENT



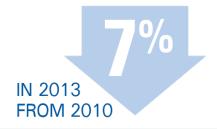


IN 2013 RESIDENTS IDENTIFIED TRANSPORTATION

AS THE SINGLE GREATEST PROBLEM
FOLLOWED BY
DEVELOPMENT/INFRASTRUCTURE



AVERAGE RESIDENTIAL WATER DEMAND (LITRES/CAPITA/DAY)







Growing more sustainably



MANAGE ENVIRONMENTALLY SUSTAINABLE GROWTH

OVER THIS TERM OF COUNCIL THE REGION WILL FOCUS ON:

- 1. Managing traffic congestion
- 2. Optimizing critical infrastructure systems capacity
- 3. Encouraging growth along Regional Centres and Corridors
- 4. Preserving green spaces

What the data is telling us

GOOD GOVERNMENT



Resident satisfaction level with Regional government consistently over

2000 to 2013

In 2011 to 2014 York Region among top Employers in the Greater Toronto area



2000 to 2013 York Region Quality of Life **Approval Rating**



2005 to 2013 satisfaction fluctuated in ability to access Regional Services



Access to services include: in person, by phone, email, web, mobile apps and social media.

Continue to demonstrate fiscal excellence and adapt Regional services



PROVIDE RESPONSIVE AND EFFICIENT PUBLIC SERVICE

OVER THIS TERM OF COUNCIL THE REGION WILL FOCUS ON:

- 1. Making it easier to access Regional information and services
- 2. Ensuring a fiscally prudent and efficient Region
- 3. Stewardship of the Region's assets
- 4. Strengthening organizational capacity and effectiveness

Annual Progress Reports



Monitoring performance measures and reporting on planned Regional activities progress annually

Strategic Issues Alignment



Financial Implications

 Costs associated with the delivery of the 2015 to 2019 Strategic Plan identified through the Multi-Year Budget

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