

Clause No. 19 in Report No. 7 of Committee of the Whole was adopted, without amendment, by the Council of The Regional Municipality of York at its meeting held on April 17, 2014.

# 19 COMMUNITY INVESTMENT STRATEGY 2013 ANNUAL ACTIVITY REPORT

Committee of the Whole recommends adoption of the following recommendation contained in the report dated March 20, 2014 from the Commissioner of Community and Health Services:

#### 1. RECOMMENDATION

It is recommended that this report be received for information.

#### 2. PURPOSE

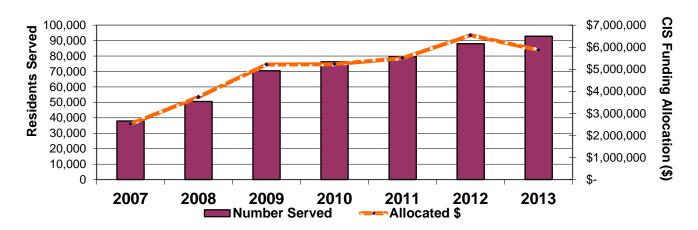
This report provides an update on the activities and results of the 2013 Community Investment Strategy which allocated over \$5.8 million to 87 projects providing services to 92,859 York Region residents.

#### 3. BACKGROUND

York Region has provided funding to community agencies across the Region under a community funding strategy since 2003. Since then the number of York Region residents who have received services has grown consistently each year. Graph 1 shows the annual amounts allocated and the number of residents served through Community Investment funding since 2007.

Graph 1

Number of Residents Served and Funding Allocation 2007 - 2013



Note: In 2013 several department-based family strengthening projects were transferred to the Social Services Branch

In 2011, a review of the investment strategy was done to align funding priorities with the core objectives and strategic priorities of the Region. It was determined that a new approach to community investment would be piloted in 2013 to enhance the strategy's ability to address community services gaps and support capacity building among agencies. The funding priorities for 2013 stayed the same as in the past but three funding streams were introduced to enable the Region to invest more broadly in the community.

The three funding streams introduced for 2013 were:

- 1. **Community-Based Services**: invests in community-based social service programs/services that directly address human service gaps in York Region and align with Regional community investment results
- 2. **Organizational Development**: invests in activities that strengthen an agency's ability to plan, develop and deliver programs and services that are needed in the community
- 3. **Innovation and Collaboration**: invests in initiatives that present multi-faceted solutions through new, evolving and non-traditional models for working together and/or delivering social services

The introduction of the new funding streams was well received by agencies, and building on the success of the pilot, Council approved a new Community Investment Strategy in February, 2013 through the approval of Clause No. 4 of Report No. 1 of the Community and Health Services Committee.

#### 4. ANALYSIS AND OPTIONS

# Funded projects were selected through an open, transparent and competitive process

As in previous years the Region used a call for proposals process that allowed the selection of projects that most closely matched Regional priorities in a manner that is fair, transparent and accountable.

The call for proposals for 2013 funding was released on August 16, 2012 and closed on September 20, 2012.

Selection committees, comprised of York Region staff and representatives of external funders including the Ontario Trillium Foundation and the United Way of York Region, reviewed proposals received.

The emphasis of the Community Investment Strategy continues to be on funding programs that directly serve low and moderate income residents. Table 1 shows the projects that received funding, the allocation, number of projects funded and residents served in 2013. A complete list of all projects that received funding in 2013 is included in *Attachment 1* to this report.

Table 1
Community Investment Strategy Funding and Residents Served in 2013

Funding and Priority Area	Funding Allocation (\$)	Number of Projects	Residents Served in 2013
<b>Community-Based Services Stream</b>			
One-Year Projects			
Employment Supports projects	1,099,146	12	1,376
Family and Children's Strengthening projects	1,099,475	27	12,683
Homelessness projects	1,016,549	18	16,623
Public Health projects	307,688	5	40,550
Total One-Year Projects	3,522,858	62	71,232
Renewable Projects			
Employment Supports projects	380,776	4	637
Family Strengthening projects	302,004	3	1,303
Homelessness projects	1,230,985	8	17,924
	1,913,765	15	19,864
Total Community Based Services Stream	5,436,623	77	91,096

Funding and Priority Area	Funding Allocation (\$)	Number of Projects	Residents Served in 2013
Organizational Development Stream			
One-Year Projects	290,734	9	1,700
Professional Development activities	50,000	Nine training activities	
Total Organizational Development Stream	340,734	9	1,700
Innovation and Collaboration Stream			
One-Year Projects	93,000	1	63
Total Innovation and Collaboration Stream	93,000	1	63
<b>Total Investment</b>	5,870,357	87	92,859

In addition, over 4,300 volunteers contributed approximately 110,000 hours to support the delivery of Community Investment projects in 2013.

#### Community-based services filled key service gaps in the community

The Strategy's community-based funding stream addresses service gaps in the community by funding programs for low and moderate income residents. Many services include a focus on prevention to try and help people avoid the need for more costly and intensive supports later on. The community-based service stream addressed four priority areas, namely: Employment Supports, Family and Children's Strengthening, Homelessness projects and Public Health projects.

#### **Employment supports moved youth and adults towards employment**

Employment supports were provided to over 2,000 residents through 16 projects totalling approximately \$1.5 million. Projects provided employment skills development, job specific training, industry certifications and return to work opportunities for low income residents and Ontario Works participants. One employment support project targeted low income and at-risk youth. Youth Unlimited assisted 54 at-risk youth through The Shop Employment Initiative. Youth were individually mentored, taught life and employability skills, and received technical hands-on experience in auto repair and other trades. Twenty youth received paid hands-on auto maintenance experience, and 13 youth were placed into employment. The vehicles on which the youth are trained are refurbished and sold, with the proceeds of the sale being reinvested in the operations of The Shop.

# Family and children's strengthening projects promote social integration and involvement

Thirty projects that strengthened families addressed the needs of over 13,900 children, youth and families for approximately \$1.4 million. Services provided with Community Investment Strategy funding included mentoring for low income and at-risk youth, parenting programs, and programs that helped immigrant youth and adults reduce social isolation.

Future Possibilities Canada, through its Connecting Kids and Communities project, helped children ages 8-14 from underserved communities with mentors, positive programs and community opportunities. Through five program activities, the project encouraged goal setting, teamwork skills, community involvement, possibility thinking and optimism to inspire and motivate over 550 children to make a difference in their communities.

# Supports for the homeless connected clients to services and mobilized community volunteerism

In 2013, 26 projects served over 34,000 York Region residents for approximately \$2.2 million. These included projects to prevent homelessness and also emergency supports for those at risk of homelessness.

One example of a project that provides direct services to the homeless is the Out of the Cold program which provided a rotating emergency homelessness shelter six nights per week using facilities and engaging almost 900 volunteers from the faith community. Over 500 homeless individuals were supplied with a warm bed, meals, clothing, health care and harm reduction services during the winter months.

# Public health projects were included in the priority funding areas for the first time

In 2013, five projects totalling \$307,688 provided services that helped promote healthy communities including increased food security. These projects served over 40,000 residents. One example is a Smart Eating Program offered by Family Lifestyle Community Services that used a combination of seminars, group discussions, food preparation demonstrations and hands-on cooking activities to provide knowledge to over 600 participants from Asian families on nutrition and healthy food preparation practices in Canada. The programs were well attended and resulted in increased knowledge about healthy living and eating habits.

# Organizational development projects and programs resulted in increased service capacity in agencies

As the above examples demonstrate, community agencies play an important role in providing support to at-risk residents and expand on the work carried out by the Region's community services programs. A strong network of services is crucial to meet the increased demand and complex needs of residents.

The new funding streams introduced for 2013 funding also address the need for community capacity building by funding projects that support the organizational development of community service agencies.

In 2013, nine organizational development projects received a total of \$290,734. Funding was directed to projects that enhanced long term planning through the development of strategic plans, strengthened agency management capacity and supported the development of administrative policies and procedures. Agencies were also supported in developing pilot projects to test new or expanded services.

In addition, the Region launched a professional development program intended to help agencies build and develop skills to enhance their capacity to deliver services to York Region residents. Nine professional development events were held in 2013 for board members and executive directors of agencies receiving funding. Topics included: Developing Funding Proposals, the new *Ontario Not-For-Profit Corporations Act*, Developing and Implementing Accountability Structures, taking Social Enterprise to the next level, digital strategies, Results Based Accountability and Program Evaluation. The sessions were well received by agencies and discussions are underway to expand the curriculum in 2014.

# The new innovation and collaboration stream promoted collaboration across 23 agencies

Collaboration fosters new service delivery models and leverages both resources and expertise among agencies. The new strategy takes a community development approach to build resiliency in the community by encouraging agencies to work together. In 2013, one new collaboration project was funded. With an allocation of \$93,000, twenty-three agencies formed a multi-service centre with a multi-disciplinary team of professionals to deliver coordinated supports to victims of family violence. By providing coordinated service in a co-located model, clients are able to access multiple service providers through a central access point. A case manager acts as a system navigator helping the client access the service they came for and connect them with additional supports that they may not have realized they needed or knew were available. In 2013, the project served 63 York Region residents.

#### All Community Investment Strategy projects are actively monitored

All projects are monitored through a combination of activities that include:

- the review and analysis of regular project activity and financial reports that are submitted by the agencies
- visits to project sites and discussions with agency staff
- reviews of randomly selected projects which explore in detail both their performance and financial management, using a checklist and prepared questions

Through these activities, Regional staff are also able to share information on practices that have been effective and address issues that may arise in the implementation of a project.

#### Renewable projects completed their second year

In November 2011, Council approved Community Investment funding for 15 renewable projects for up to three years. Renewable projects are required to demonstrate that they are meeting service delivery targets in order to be approved for funding for each successive year of the three year period.

The performance of each of the 15 renewable projects, serving almost 20,000 residents, was reviewed to determine if they were on track to meet their annual service targets. The results indicated that all projects were working towards their targets. End of year reports confirmed the findings of the review.

#### Link to key Council-approved plans

The new Community Investment funding model was designed to more directly align with key York Region strategies and initiatives. It contributes to the Region's Corporate Strategic Plan and the various Community and Health Services plans and strategies by expanding investments in programs that will increase services in the community, strengthen the capacity of the human services system in York Region, and promote the development of new service delivery models that meet the needs of a population that is increasing in both size and diversity. Specifically the Community Investment Strategy aligns with:

- 2011 2015 Corporate Strategic Plan
- Community and Health Services Department's Multi-Year Plan
- Human Services Planning Board's Making Ends Meet
- York Region Immigration Settlement Strategy

#### 5. FINANCIAL IMPLICATIONS

The Community Investment Strategy program is managed within the current approved budget. In 2013, the total allocation to agencies was \$5,820,357. These funds enabled the community to serve over 92,000 residents at a cost of approximately \$63 per resident assisted.

In addition \$50,000 was invested in professional development bringing the total 2013 investment to \$5,870,357.

#### 6. LOCAL MUNICIPAL IMPACT

The Community Investment Strategy has funded services that were delivered to residents of all nine local municipalities in 2013. Many of the funded agencies use available locations in local communities to deliver their services. As a result, families and individuals across York Region can access these services.

#### 7. CONCLUSION

In 2013, forty-six community agencies were allocated funding totalling \$5.8 million for 87 projects that provided a range of services to York Region residents. The community benefitted from having proactive, preventative and responsive supports for residents who were homeless or at risk of homelessness; for low income families and children; for those who needed employment supports to successfully compete in the job market, and for residents who needed services to support healthy living.

Funding also strengthened the organizational and service delivery capabilities of community agencies, facilitated cooperation amongst many agencies and encouraged the use of community volunteers.

For more information on this report, please contact Lisa Gonsalves, Director Strategies and Partnerships Branch at Ext. 72090.

The Senior Management Group has reviewed this report.

Attachment (1)

# ATTACHMENT 1

	Agency/Project	Services Delivered	2013 Funding Allocation (\$)	Service Delivery Areas
		One Year Projects		
		Community-Based Services Stream		
	Employment Supports Projects			
1	COSTI Life Success Strategies	Assisted 105 low income residents including those receiving Ontario Works with pre-employment supports. Services included case management, workshops and action planning sessions. Residents dealing with addictions who were clients of a partnering agency were also included in the project.	99,812	All York Region Municipalities
2	Georgina Trades Training Inc. Golf Greens Keeper Training Program	This program, developed with inputs from golf courses, provided two three week-long training courses on golf course maintenance, golf course etiquette and health and safety. The courses trained 30 candidates as skilled grounds keepers and course maintenance personnel, with 20 gaining employment.	60,450	All York Region Municipalities
3	Job Skills Smart Start	Assisted 85 unemployed, low income residents of York Region to develop industry-specific skills and obtain certifications necessary to compete for employment in the Food and Beverage or Customer Service sectors. Thirty-six clients gained employment.	180,150	All York Region Municipalities
4	JVS Toronto Pre-Employment Steps to Self Sufficiency - PRESS	Offered specialized services to reduce the risk of homelessness and move 29 multi-barriered clients towards self-sufficiency. This involved the provision of psycho-vocational assessments, action planning and intensive individual supports for up to four months to address barriers such as mental health, addictions and learning challenges.	175,824	All York Region Municipalities
5	JVS Toronto Virtual and Interactive Customer Service	Provided 42 low income adult learners with the opportunity to develop Call Centre/Customer Service Skills. Twenty-two clients found jobs in this sector.	122,835	All York Region Municipalities
6	Learning Disabilities Association of YR SOAR / Self-Directed Learners	Provided group and individualized supports to 164 youth 16 years and over with learning disabilities and/or ADHD by providing social development, life skills and employment support to enable them to access and maintain employment.	36,819	All York Region Municipalities
7	Multiple Agencies  Community Needs (3 projects)	The Community Needs initiative provided one-time funding to 3 community agencies that provide employment supports, for small capital purchases and urgent client needs of up to \$8,000. Minor capital enhancements included minor repairs and appliance purchases/replacements. Urgent client needs included: winter clothing (coats, boots and mittens), basic care and nutritional items. A total of 660 residents were served.	13,335	All York Region Municipalities
8	Rehabilitation for the Disabled/Ontario March of Dimes Retail and Grocery Customer Service Training Program	Provided skills training, knowledge and on the job work experience in the retail sales and grocery sectors for 175 individuals from marginalized client groups in York Region. Forty-seven clients gained employment.	152,766	All York Region Municipalities
9	STEPS Society for Permanent Recovery STEPS Training, Employment and Preparation Service	Prepared 60 individuals in recovery from alcohol and/or drug addictions for employment, 21 of whom gained employment. Services included life strategy lessons for personal and career development, career and vocational assessments, computer upgrading and assistance with job placement.	166,955	All York Region Municipalities

	Agency/Project	Services Delivered	2013 Funding Allocation (\$)	Service Delivery Areas
10	Youth Unlimited The Shop Employment Initiatives	Assisted 54 low income and Ontario Works youth ages 14-24, who are non-violent offenders, expelled or suspended from school with no immediate re-entry plan, to attain sustainable livelihoods through a combination of paid career and work experience, innovative job skills development and life-learning opportunities. Thirteen youth gained employment.	90,200	All York Region Municipalities
	Family and Children's Strengt	thening Projects		
11	Big Brothers Big Sisters of York Mentoring Across Ages and Cultures	A mentoring program that helped 339 at risk children/youth ages 6-16 from low income and newcomer families to become socially, culturally and civically integrated into their communities and provide access to social, recreational and learning experiences that would otherwise be unavailable to them.	61,380	Aurora, Markham, Richmond Hill, Vaughan
12	Catholic Community Services of York Region Multi-Cultural Family Support Project	Provided a range of family centered individual and group workshops and supports that enhanced the social and economic wellbeing of over 1,200 individuals.	125,005	All York Region Municipalities
13	Character Community Foundation SLAPSHOT	Provided 200 low income and newcomer children ages 8-12 living in Markham, Richmond Hill and Vaughan with a six-week hockey program (on and off ice activities), aimed at improving teamwork, leadership skills, socialization, nutrition, health and character traits.	61,200	Markham, Richmond Hill and Vaughan
14	Future Possibilities Canada Connecting Kids and Communities	Engaged over 550 children from underserved communities in programs that provided one to one and group support to develop community leadership skills, help children to deliver community action projects and link children with community organizations to better understand social issues and supports available to them and their families.	133,790	Southern York Region (Markham, Richmond Hill and Vaughan)
15	Girls Incorporated of York Region Exploring Entrepreneurial Experiences	Through programs, activities, workshops, guest speakers and special events, 140 low income girls between the ages of 12-21 were given the opportunity to recognize and develop their interests, talents and skills.	18,198	Aurora, Georgina, Newmarket
16	Human Endeavour Maple Community Building Project	Through this program, over 2,500 low income children, parents, youth and seniors in the South Asian community participated in programs and activities that improve parenting skills, reduce social isolation and increase access to other programs.	69,612	Southern York Region (Markham, Richmond Hill and Vaughan)
17	Jericho Youth Services Bethany After School Program and Jackson's Point Co-op After School Program (2 projects)	Provided free, five-day per week after school programs for over 60 children ages 6 to 12 from 43 families in two social housing communities in Keswick and Sutton.	59,362	Georgina
18	Jericho Youth Services Pefferlaw and Sutton Martial Arts (2 projects)	Provided free weekly one hour martial arts programs to over 90 children and youth ages 5-19 from 63 families in Pefferlaw and Sutton, supporting the physical, social, emotional and cognitive growth of each participant.	13,920	Georgina
19	Jewish Family & Child Family Resource Centre	A project that offered culturally sensitive, inclusive and accessible programs to strengthen families and promote healthy growth and development of children. The project served over 300 participants.	90,576	Southern York Region (Markham, Richmond Hill and Vaughan)

	Agency/Project	Services Delivered	2013 Funding Allocation (\$)	Service Delivery Areas
20	Learning Centre for Georgina Georgina Outreach Office & Learning Hub	In a partnership with the Rose of Sharon Services for Young Mothers, the project provided learning opportunities for over 100 young low income pregnant or parenting young mothers and fathers.	124,781	Georgina
21	Multiple Agencies  Community Needs (9 projects)	The Community Needs initiative provided one-time funding to 9 community agencies that provide family and child supports, for small capital purchases and urgent client needs of up to \$8,000. Minor capital enhancements included minor repairs and appliance purchases/replacements. Urgent client needs included: winter clothing (coats, boots and mittens), basic care and nutritional items. One hundred ten residents were served.	48,460	All York Region Municipalities
22	Parya Trillium Foundation Parya Active Seniors Service (PASS)	Provided a variety of programs to 1,600 isolated, low income Farsi speaking seniors that encourage active living and aging in a healthier and safer way. Services included counselling, education and workshops, and physical activity.	50,000	Southern York Region (Markham, Richmond Hill and Vaughan)
23	Rose of Sharon Services for Young Mothers Mothers Matter	This project served over 40 young mothers who have been involved with the Children's Aid Society (CAS) or at risk of having CAS involvement, providing group programs and individual counselling, strengthening parenting capacities to reduce isolation and connect young mothers to services in the community.	59,160	All York Region Municipalities
24	Vaughan Community Health Centre Financially Accessible Quality Youth Programming	This project served 138 low income and newcomer youth, providing the opportunity to participate in after school recreational activities, skill based and employment readiness activities and educational workshops focused on healthy choices.	13,430	Vaughan
25	Yellow Brick House Empowerment and Economic Prosperity – Young Immigrant Women	This project helped over 500 South Asian girls and women, ages 13-29, to overcome barriers including financial literacy and to address issues such as self-esteem, relationships, and parenting. Through creating a community resource book, participants were encouraged to become more engaged in the community.	63,000	Southern York Region (Markham, Richmond Hill and Vaughan)
26	York Region Food Network  Healthy Living Hub	This project helped over 1,700 low and moderate income residents access healthy foods providing meals, workshops, community kitchens and a Good Food Box Program.	55,380	All York Region Municipalities
27	Youth Assisting Youth Group and One-to-One Mentoring	Provided immediate engagement and positive peer interactions to over 500 at-risk York Region youth between the ages of 6-15 who are waiting to be matched with a Youth Assisting Youth Mentor.	52,221	Vaughan
	Homelessness Projects			
28	360° Kids (formerly Pathways) Housing Support Services	Provided 133 homeless or at-risk youth with access to housing supports to help them in securing and maintaining housing. Thirty-three youth found housing.	77,541	All York Region Municipalities
29	Blue Door Shelters Client Service Coordination	A pilot project that provided case management services to over 70 Blue Door Shelter clients with complex needs. Individualized support plans and wrap around services using existing community programs were developed to stabilize clients as they gained housing. Forty-three clients found housing.	60,000	All York Region Municipalities

	Agency/Project	Services Delivered	2013 Funding Allocation (\$)	Service Delivery Areas
30	Multiple Agencies  Community Needs (10 projects)	The Community Needs initiative provided one-time funding to 10 community agencies serving the homeless and those at-risk of homelessness, for small capital purchases and urgent client needs of up to \$8,000. Minor capital enhancements included minor repairs and appliance purchases/replacements. Urgent client needs included: winter clothing (coats, boots and mittens), basic care and nutritional items. Approximately 130 residents were served.	46,672	All York Region Municipalities
31	Inn From The Cold Inc. Employment Program	Offered comprehensive pre-employment training to 30 homeless and at-risk individuals with complex needs, and internships to 24 of them. Participants were taught life skills that would help them overcome barriers that prevent sustainability in the workforce.	75,000	Northern York Region and Newmarket area
32	Inn From The Cold Inc. Shelter Program	Provided an emergency overnight shelter, clothing, food and laundry services seven nights per week, and access to further on- and off-site supports to over 200 unique guests during the winter season.	147,000	Northern York Region and Newmarket area
33	Loft Community Services York Region Street Outreach Program	Provided mobile outreach services to over 1,400 homeless people in York Region in order to reduce the possible harms associated with being homeless and/or coping with mental illness and addictions issues.	285,600	All York Region Municipalities
34	Mosaic Interfaith Out of the Cold Out of the Cold	Provided emergency overnight shelter services, including meals, clothing, basic health care and harm reduction to over 500 individuals who are homeless and/or at risk of homelessness during the winter season. Services were offered at different sites on a rotating basis, six nights per week.	222,596	Southern York Region (Markham, Richmond Hill and Vaughan)
35	Scarborough Housing Help Centre Improved Housing Outcomes for Newcomers	Through a series of workshops the project provided key information on home ownership and tenancy to over 400 newcomer tenants and 64 newcomer landlords.	65,000	Southern York Region (Markham, Richmond Hill and Vaughan)
36	YouthSpeak Performance Charity Organization Youth Speakers	Provided training to 15 at-risk youth in order to share their personal experiences of homelessness and at-risk behaviours in school and community presentations. The youth were provided with training, coaching, peer mentors and employment through speaking engagements. Seventy-six presentations were delivered to over 13,500 individuals.	37,050	All York Region Municipalities
	Public Health Projects			
37	Addiction Services for York Region Website Development	Created a user friendly website that enabled York Region residents to access information and resources regarding substance use and problem gambling. The website offers an alternative to traditional methods of support services.	35,500	All York Region Municipalities
38	Family Lifestyle Community Services Smart Eating Program	Provided education to over 600 participants from Asian families about Canadian standards in nutrition and healthy foods through a variety of methods like seminars, discussions and hands-on food preparation.	46,000	Markham, Richmond Hill area
39	Healthy Start, Healthy Future Life with a Baby, York Region	Provided outreach and support to over 2,400 parents and caregivers through its support network of workshops and drop-in programs, from which community agencies also benefitted. The agency also developed a two-year strategic plan, policies and procedures and a needs assessment.	50,500	All York Region Municipalities

	Agency/Project	Services Delivered	2013 Funding Allocation (\$)	Service Delivery Areas
40	My House, Rainbow Resources of York Region Community Supports and Access	The program provided access to information and links to social services for the LGBT community in York Region through the creation of a safe meeting space, a library and resource centre, and an online discussion forum.	53,000	All York Region Municipalities
41	York Region Food for Learning/York Region Food Network Food For Learning	The Food for Learning project provided nutritionally balanced in-school breakfast and snacks to over 25,000 children and youth in York Region. The project was supported by over 890 volunteers.	122,778	All York Region Municipalities
		Total One Year Community-Based Services Projects	\$3,522,858	

	Organizational Development Stream				
42	Alzheimer's Society of York Region Strategic Plan	Developed a strategic plan to help the agency meet the increasing demand for programs and services to meet the needs of York Region residents facing Alzheimer's Disease and related dementias.	30,000	All York Region Municipalities	
43	Georgina Trades Training Inc. Green Kitchen Teaching Feasibility Study	Conducted a feasibility study to determine cost, marketability and sustainability of a green teaching kitchen in Georgina. The study confirmed a strong community interest in such a facility. Plans are being made to establish a green kitchen in Georgina in a community hub and explore options for establishing a social enterprise.	26,000	Georgina	
44	Human Endeavour SEED	Strengthened the capacity of the agency's Enterprise Promotion & Innovation Centre which supports marginalized community members to become entrepreneurs, enter the workforce and become active members of society. The agency created a developmental plan and produced a report/manual documenting best practices in setting up social enterprises.	65,125	Vaughan	
45	John Howard Society of York Region Developing Capacity for a Sustainable Future	The project assisted the agency to develop long term planning capability, including a resource development plan and specific human resource objectives. The agency also increased community awareness.	50,000	Newmarket	
46	Krasman Centre Strategic Planning	The project helped the agency prepare a 3-year strategic plan with client inputs to re-clarify the agency's mission and values and to enhance the relevance of its services to clients. The strategic plan will help the agency implement key programs.	15,000	All York Region Municipalities	
47	LifeCorps Emergency Food Distribution	A three month project that supported the development of LifeCorps Food Share in the collection and distribution of over 50,000 kg of emergency food supplies to food banks, and community service agencies in York Region.	8,725	All York Region Municipalities	
48	Routes (formerly Georgina Mobility Transit) Volunteer Coordinator	A project that assisted the agency to implement its recently created Volunteer Recruitment and Training Plan and formalise its Volunteer Development Program. The agency engaged an additional 14 volunteers to enhance its services.	43,184	Georgina	
49	Women's Centre of York Region Assessing our Impact	A comprehensive evaluation of the agency was undertaken using qualitative research measures to ensure that the women using the Centre are receiving the best possible help as they move towards sustainability. The project included an assessment of the social return on the agency's investments.	40,000	All York Region Municipalities	
50	York Region Food Network Policy Update	A project that established an administrative infrastructure that includes updated HR and administration policies to provide consistency in managing the agency's operations.	12,700	All York Region Municipalities	
		Total Organizational Development Stream	\$290,734		

	Innovation and Collaboration Stream				
51	York Region Centre for Community Safety Women's Shelter of York Region	Established a model of service delivery with a multi-disciplinary team of professionals and organizations within one location that provided coordinated support to over 60 survivors of domestic violence and their children.	93,000	All York Region Municipalities	
	-	Total Innovation and Collaboration Stream	\$93,000		
		Renewable Projects			
1	360° Kids (formerly Pathways) Home Base	The Home Base youth drop in centre in Richmond Hill provided basic needs and a range of support services, such as counselling, life skills sessions and recreational activities geared to stabilize and build character traits in homeless and at-risk York Region youth. Over 875 youth were served by the project.	351,000	All York Region Municipalities	
2	Blue Door Shelters Community Housing Support Worker	Provided housing search support to over 1,100 homeless individuals living in Blue Door emergency shelters to help clients find, obtain and maintain permanent housing in York Region.	189,325	All York Region Municipalities	
3	Citizens for Affordable Housing Housing Help Centre	Over 12,900 residents used the Centre's services in their housing search by accessing an online housing directory of available, affordable rental units and also receiving referrals to other services and programs. The Centre maintained the online directory by securing vacancy listings from landlords. Thirty-five residents found housing.	133,636	All York Region Municipalities	
4	Citizens for Affordable Housing Identification Clinic	The project provided 191 Identification Clinics across the Region where 1,532 low income individuals were assisted to receive replacement identification. The agency also provided mobile clinics for 149 residents who were unable to access the scheduled clinics because of mobility issues.	199,248	All York Region Municipalities	
5	Family Services York Region Families and Schools Together	Engaged over 700 parents and children from low income families (including recent immigrants) to participate in fun, research-based activities aimed at strengthening families, empowering parents and building supportive communities.	87,509	Georgina, Vaughan, Richmond Hill, Aurora, Newmarket, Markham	
6	Georgina Trades Training Inc. Get S.E.T. for Your Future	Increased the employability of 27 unemployed individuals by delivering a multi-faceted program of literacy/numeracy upgrading, financial literacy, problem solving skills, job related certifications, computer skills and service skills. Twelve individuals found employment.	64,330	Georgina and East Gwillimbury	
7	JVS Toronto YouthReach II	This project assessed 148 youth ages 15-20 that have a history of conflict with the law, and provided employment readiness training through one-on-one employment counselling and job development services so that youth can either obtain employment or return to school. Eighty-four youth completed the program and 32 gained employment.	159,728	Georgina, Markham, Richmond Hill, Newmarket, Vaughan	
8	Krasman Centre Prevention/Drop-in Worker	Provided practical supports, including information and referral to necessary services to 675 homeless or at-risk individuals with mental health challenges, who accessed the Krasman Drop In Centre.	37,933	All York Region Municipalities	
9	Krasman Centre Application Support Worker	This project assisted 60 York Region residents on the Ontario Disability Support Program (ODSP) waiting list to navigate the complex ODSP application system and receive a decision regarding their application. ODSP was granted to 29 clients in 2013.	77,000	All York Region Municipalities	
10	Literacy Council York-Simcoe Skills Enhancement for Employment	Provided essential, employability, computer and job search skills to over 350 low income individuals in order to increase their confidence and ability to compete in the job market. Ninety-eight percent of clients expressed enhanced readiness to enter and successfully compete in the workforce.	79,718	All York Region Municipalities	
11	Rose of Sharon Services for Young Mothers Housing Support	Provided support to over 250 young mothers up to age 24 years to secure and maintain affordable housing. Fifty-nine clients obtained housing.	66,495	All York Region Municipalities	

12	Rose of Sharon Services for Young Mothers Young Mothers Outreach Support	Provided individual counselling, parenting, child development and peer support building opportunities for over 300 mothers. All clients reported improved parenting skills and 70% reported feeling better about themselves.	148,000	All York Region Municipalities
13	Salvation Army Sutton Youth Shelter Employment and Educational Support Project	This project provided pre-employment support and an in-house educational program to 105 youth at the Shelter, or at-risk of homelessness youth in the community. Thirty-eight youth found employment.	104,934	Georgina
14	Salvation Army Sutton Youth Shelter Housing & Community Supports	This project offered support, advocacy, life skills workshops, and assistance to 153 homeless and atrisk youth helping them obtain and maintain adequate, affordable housing. Over 76 youth remained housed after three months.	72,626	Georgina
15	Women's Centre of York Region Bridging the Gap	The project provided a variety of services, such as financial literacy workshops, health and wellbeing workshops and emergency basic needs supports to help approximately 682 low income women bridge the gap between financial vulnerability and sustainability.	142,283	All York Region Municipalities
		Total Renewable Projects	\$1,913,765	