

# CITRIX RECEIVER

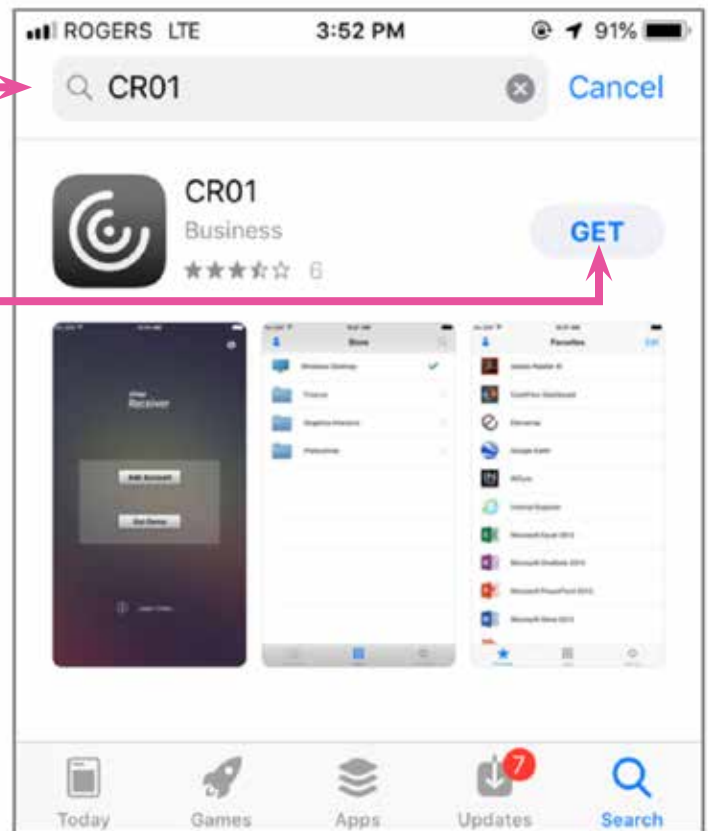
## Instructions for iPhones and iPads

If you experience issues  
installing or using the Citrix Receiver,  
please contact the IT Service Desk.  
Toll free: **1-877-464-9675** ext. 71111



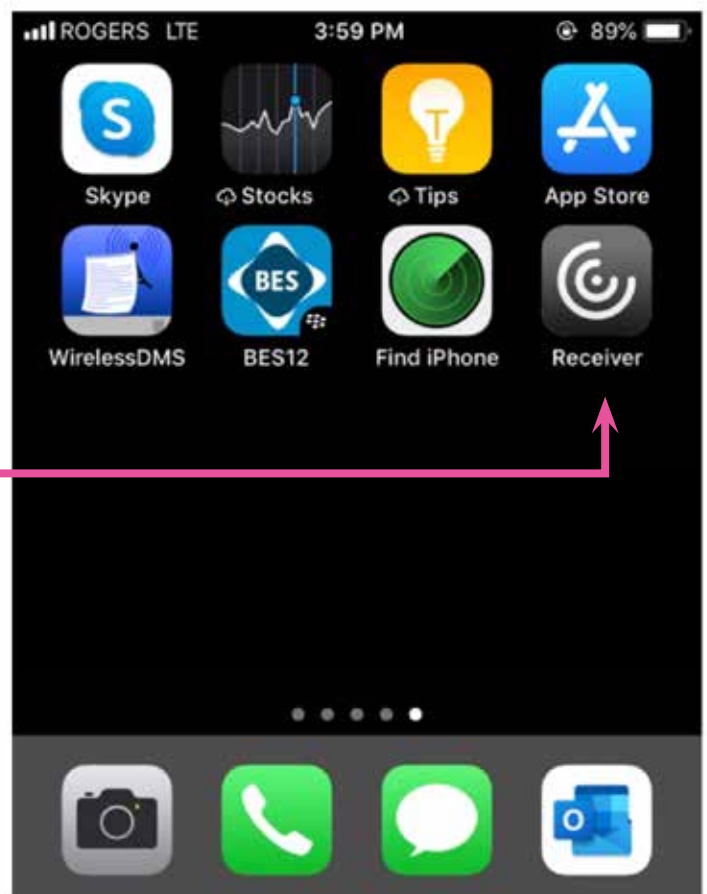
## DOWNLOAD CITRIX RECEIVER

1. Open the App Store
2. Search for "CR01"
3. Locate **CR01** in the search results
4. Tap **Get**



## CONFIGURE CITIRIX RECEIVER

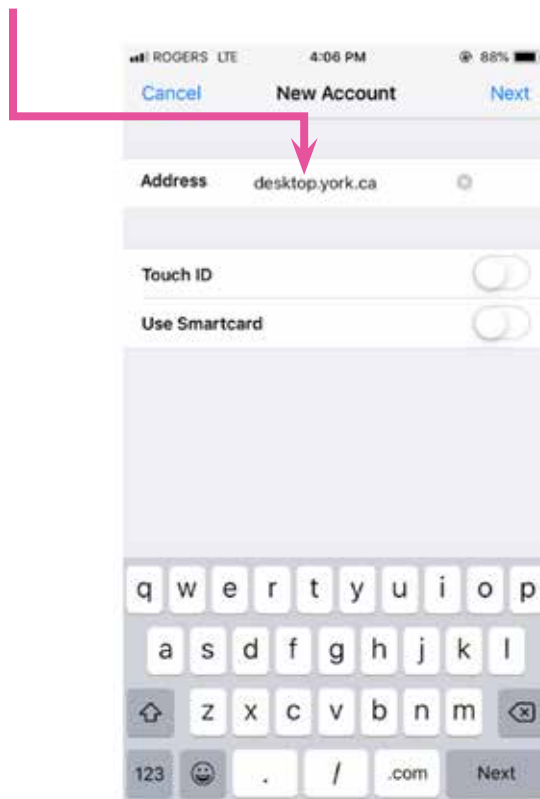
1. Open Citrix Receiver



2. Tap **Add Account**



3. In the Address field, type "desktop.york.ca"



4. Tap **Next**

5. Enter your York Region username and password

6. In the Domain field, type "ykregion"

7. Tap **Log On**

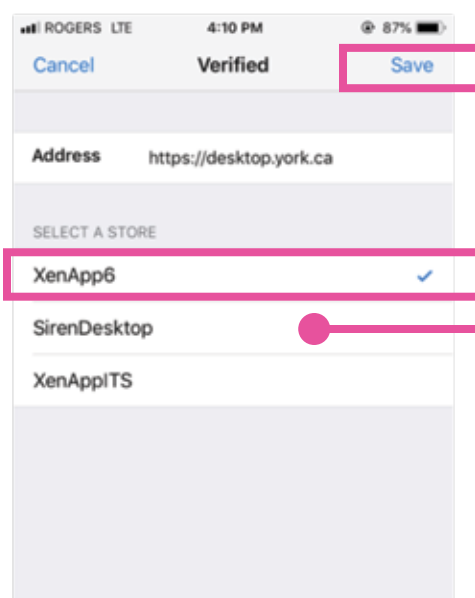


8. When prompted to Select a Store:

a. EMS staff, select **SirenDesktop**

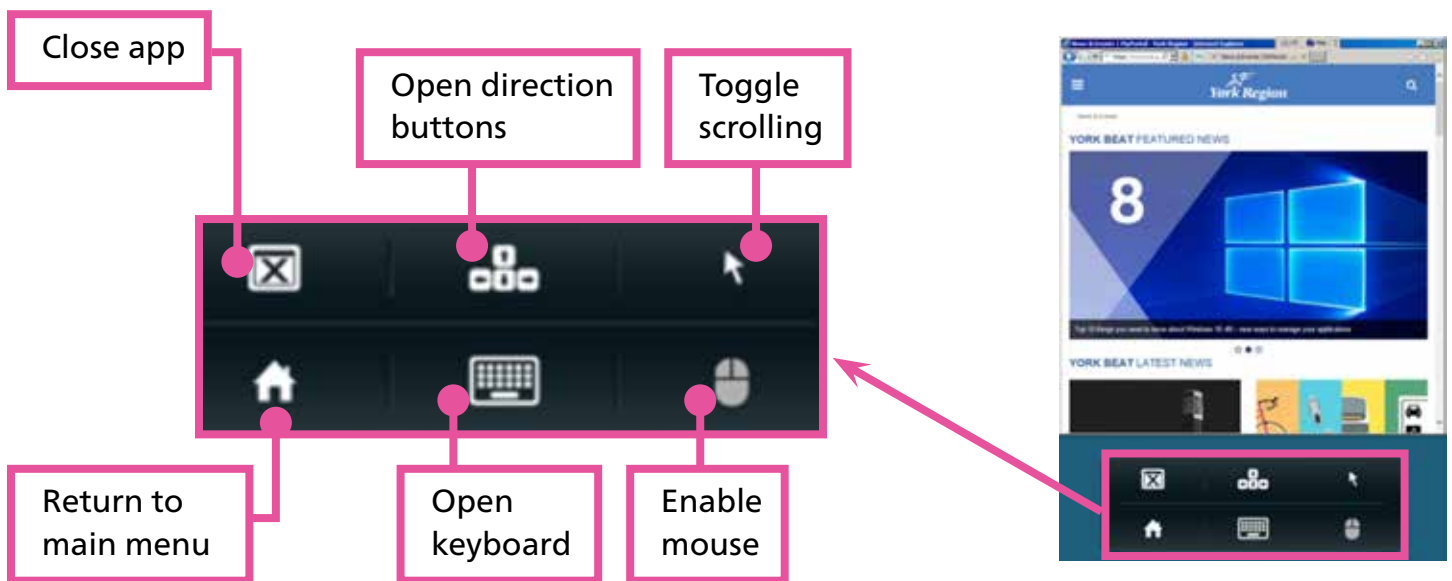
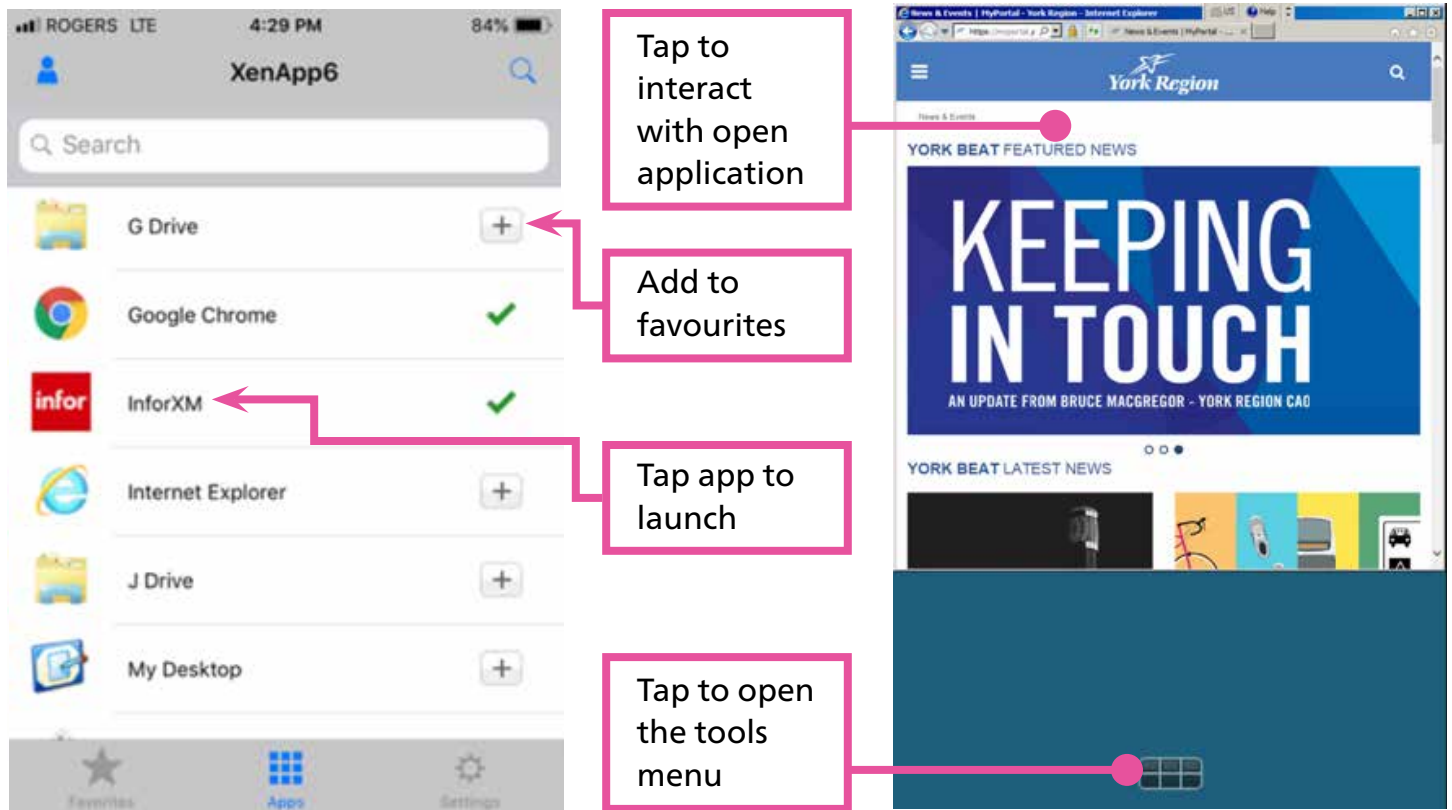
b. All other staff, select **XenApp6**

9. Tap **Save**



\*EMS, select  
SirenDesktop

# USE CITRIX RECEIVER



## CITRIX RECEIVER

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