## CITRIX RECEIVER Instructions for iPhones and iPads

If you experience issues installing or using the Citrix Receiver, please contact the IT Service Desk. Toll free: **1-877-464-9675** ext. **71111** 





## **CONFIGURE CITIRIX RECEIVER**

1. Open Citrix Receiver —



2. Tap Add Account



- 5. Enter your York Region username and password
- 6. In the Domain field, type "ykregion"
- 7. Tap Log On -



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- When prompted to Select a Store:
  a. EMS staff, select SirenDesktop
  b. All other staff, select XenApp6
- 9. Tap SaveTap Add Account

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## **USE CITRIX RECEIVER**



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