

CITRIX RECEIVER

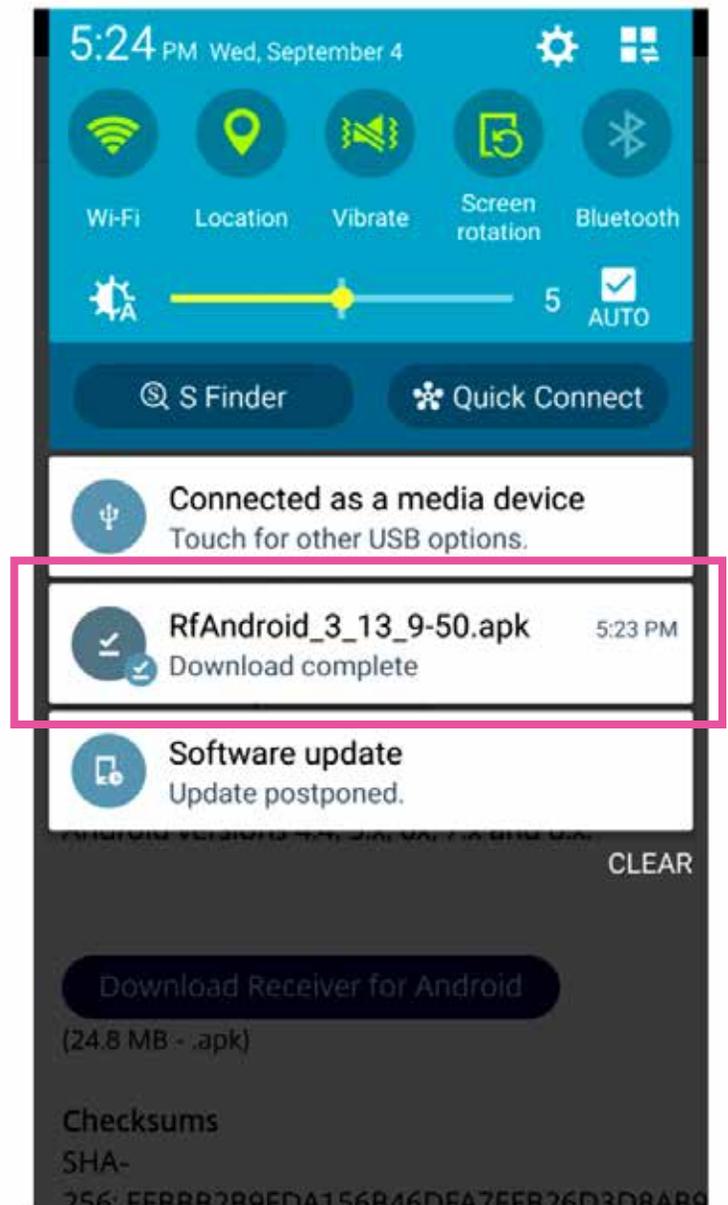
Instructions for Android Devices

If you experience issues
installing or using the Citrix Receiver,
please contact the IT Service Desk.
Toll free: 1-877-464-9675 ext. 71111



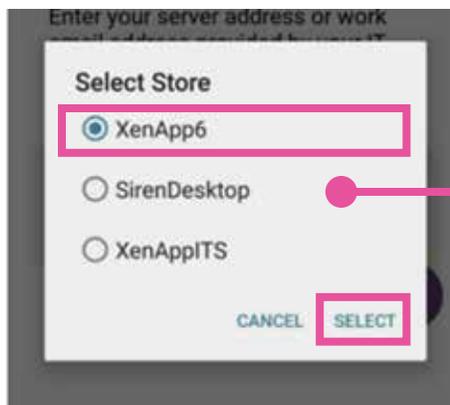
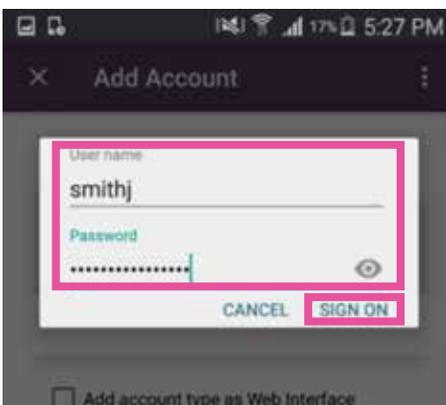
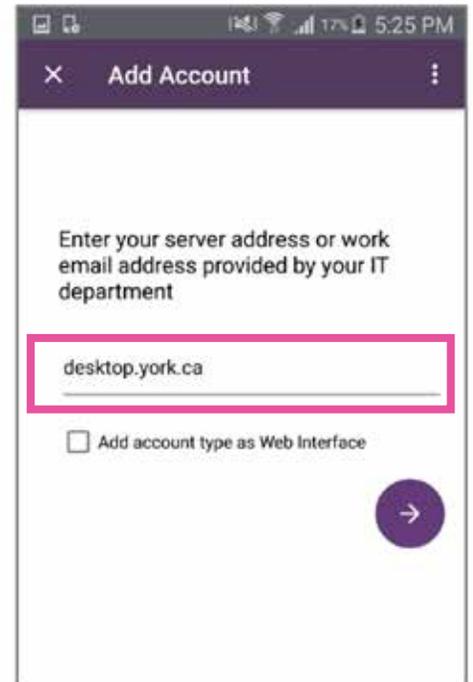
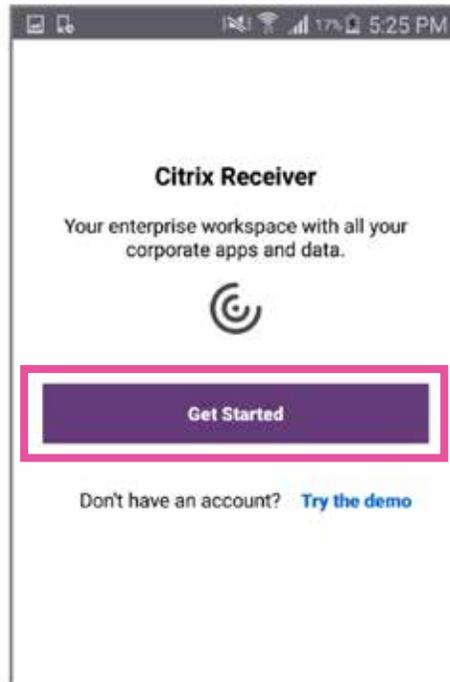
DOWNLOAD CITRIX RECEIVER

1. On your Android device, open your web browser
2. Go to <https://www.citrix.com/downloads/citrix-receiver/android/receiver-for-android.html>
3. Tap **Download Receiver for Android**
4. Swipe down from the top of the screen to open your notifications
5. Tap the file **RfAndroid_3_13_9-50-1.apk**
6. Tap **Install**
7. Follow the instructions on the screen to finish the installation



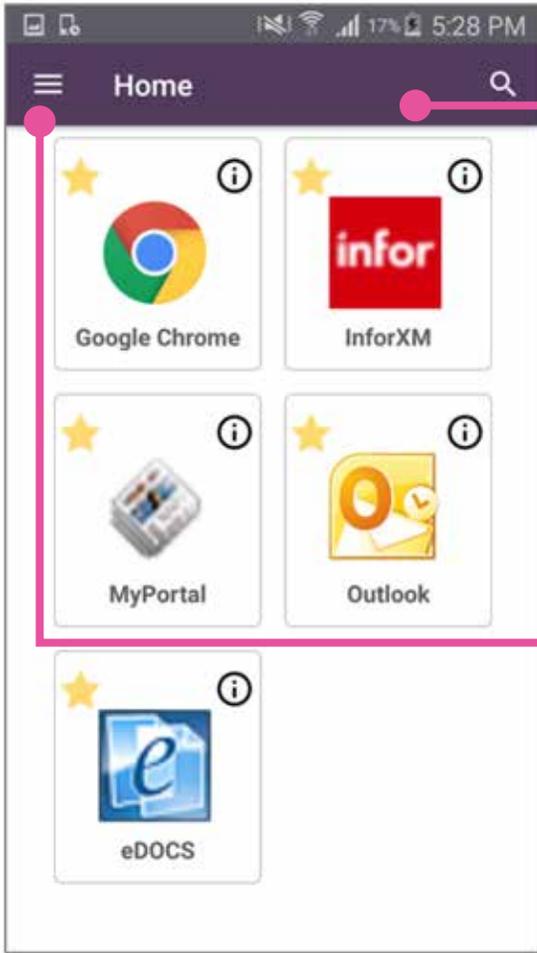
CONFIGURE CITRIX RECEIVER

1. Open the Citrix Receiver App
2. Tap **Get Started**
3. On the Add Account screen, enter "desktop.york.ca"
4. Tap the right arrow button
5. Enter your York Region username and password
6. Tap **Sign On**
7. On the Select Store screen:
 - a. EMS staff, choose **SirenDesktop**
 - b. All other staff, choose **XenApp6**
8. Tap **Select**



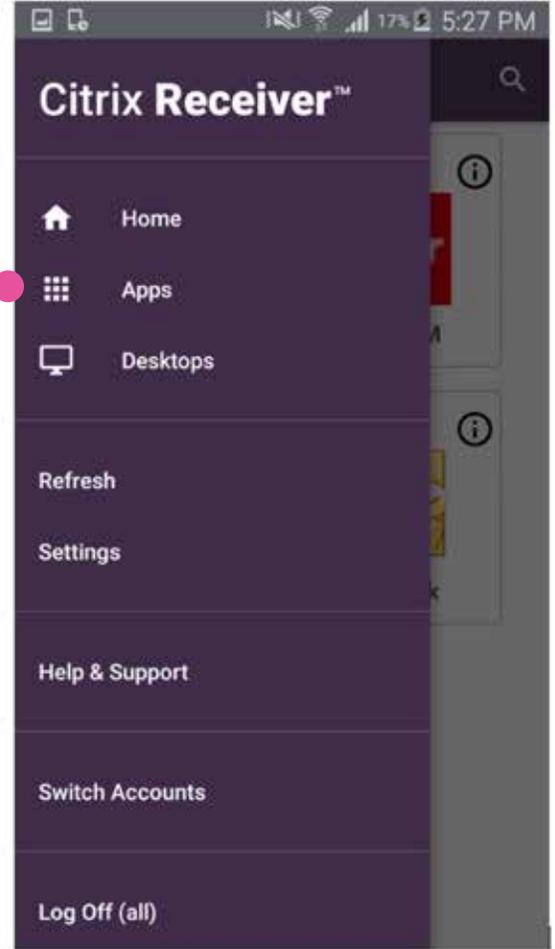
*EMS, select SirenDesktop

USE CITRIX RECEIVER



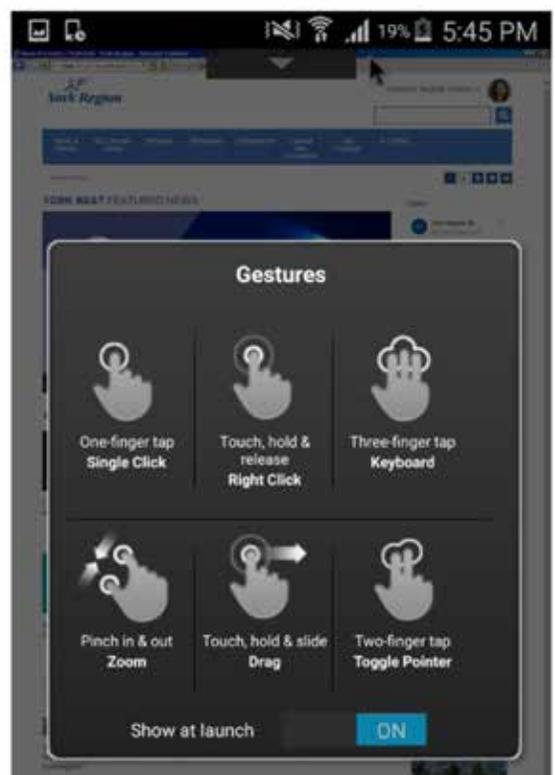
Favourite apps are displayed on the home screen

To view additional apps, open the menu



Add to favourites

Tap app to launch



Tap to open the tool menu

Enable mouse

Magnify Mouse

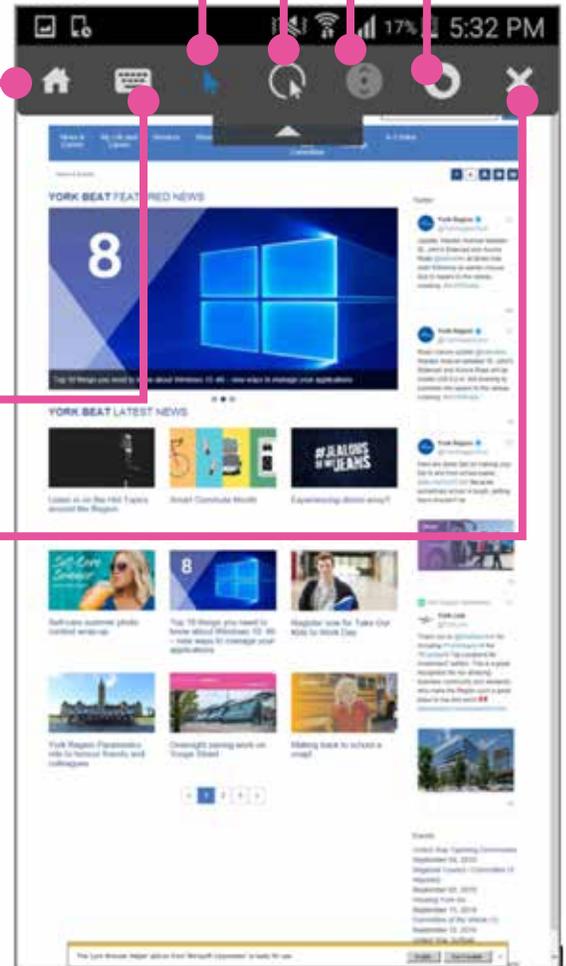
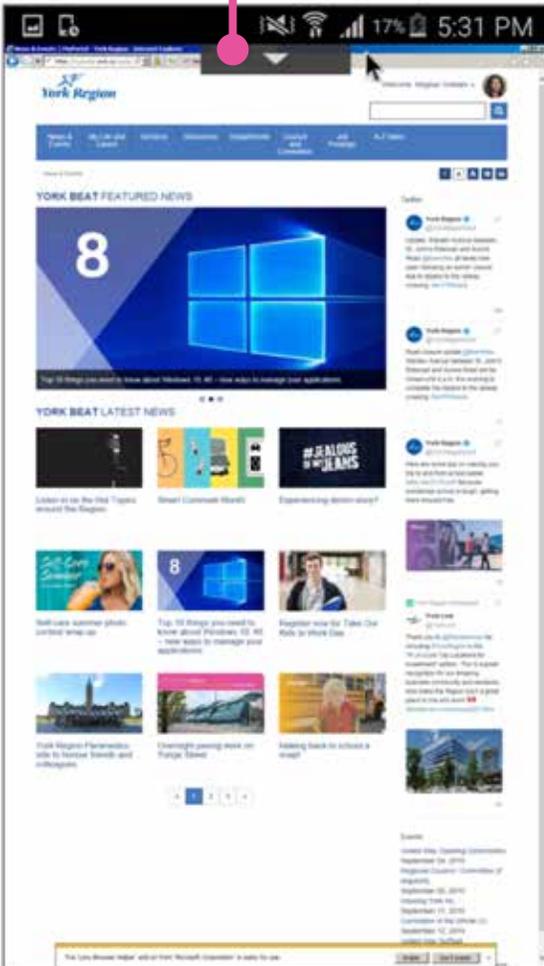
Toggle scrolling

View gestures

Return to main menu

Open keyboard

Close App



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