

# CITRIX RECEIVER

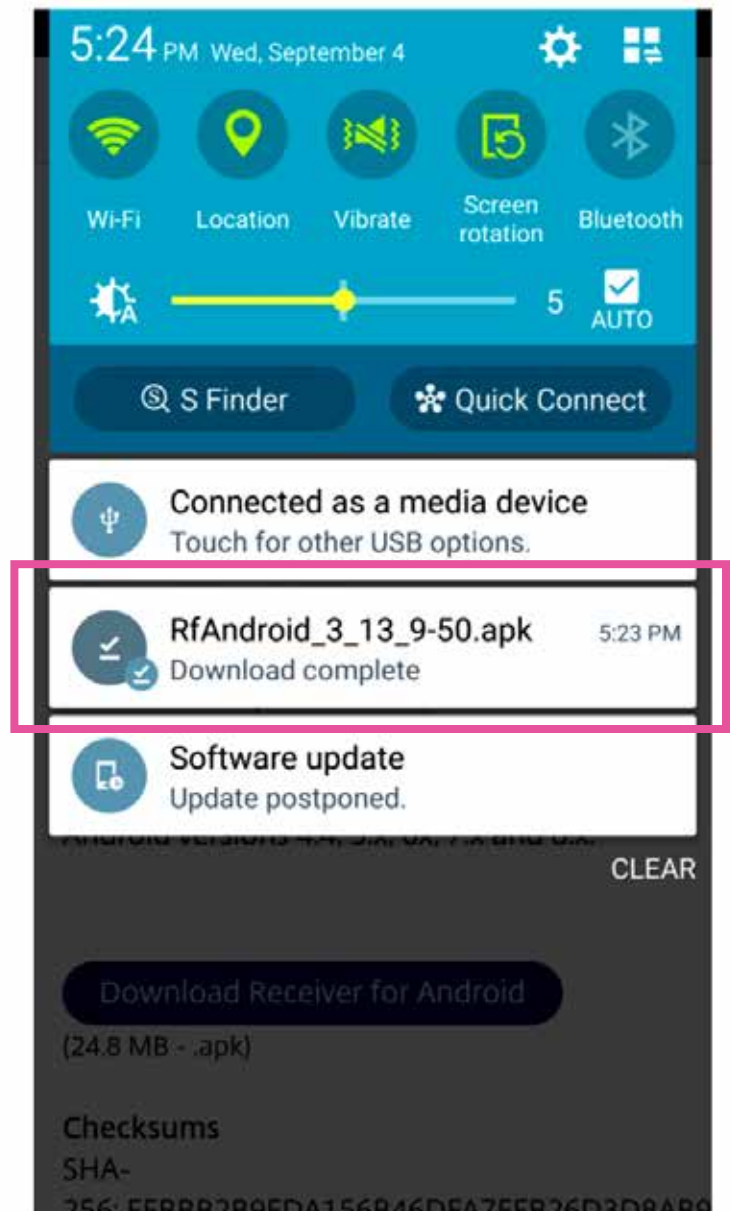
## Instructions for Android Devices

If you experience issues  
installing or using the Citrix Receiver,  
please contact the IT Service Desk.  
Toll free: 1-877-464-9675 ext. 71111



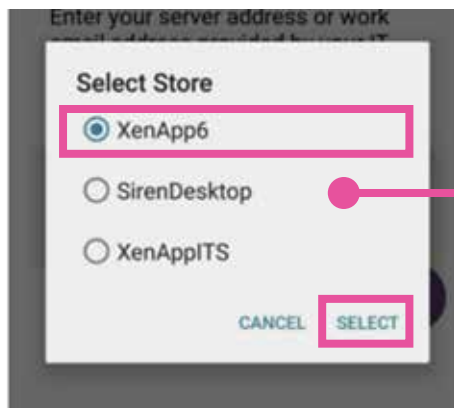
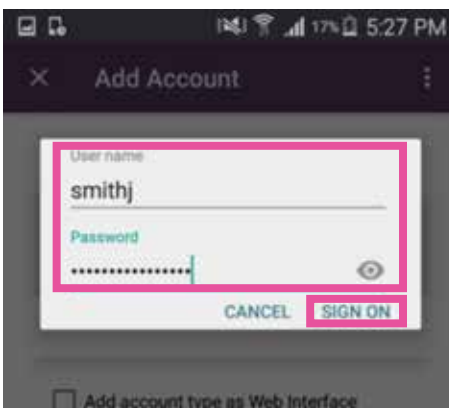
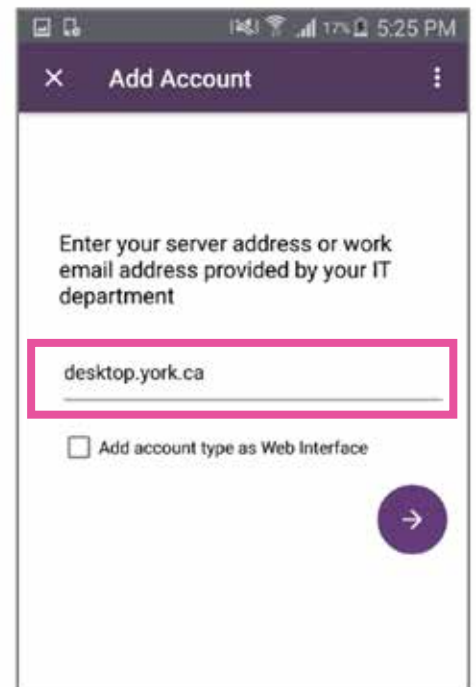
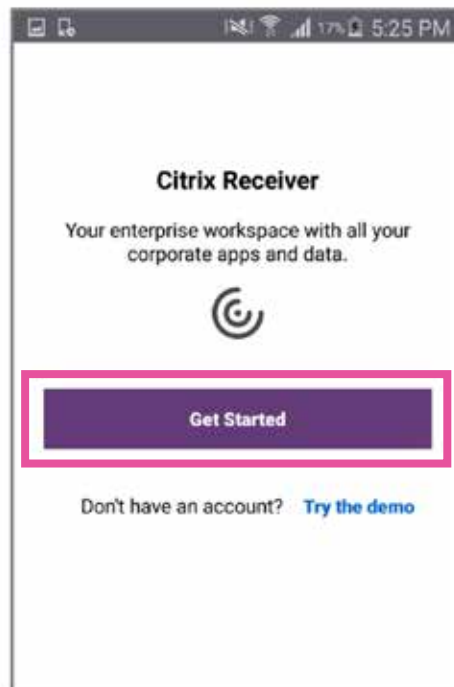
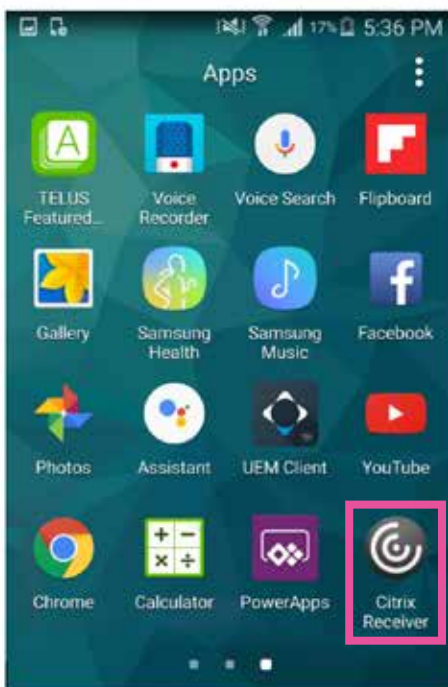
# DOWNLOAD CITRIX RECEIVER

1. On your Android device, open your web browser
2. Go to <https://www.citrix.com/downloads/citrix-receiver/android/receiver-for-android.html>
3. Tap **Download Receiver for Android**
4. Swipe down from the top of the screen to open your notifications
5. Tap the file **RfAndroid\_3\_13\_9-50-1.apk**
6. Tap **Install**
7. Follow the instructions on the screen to finish the installation



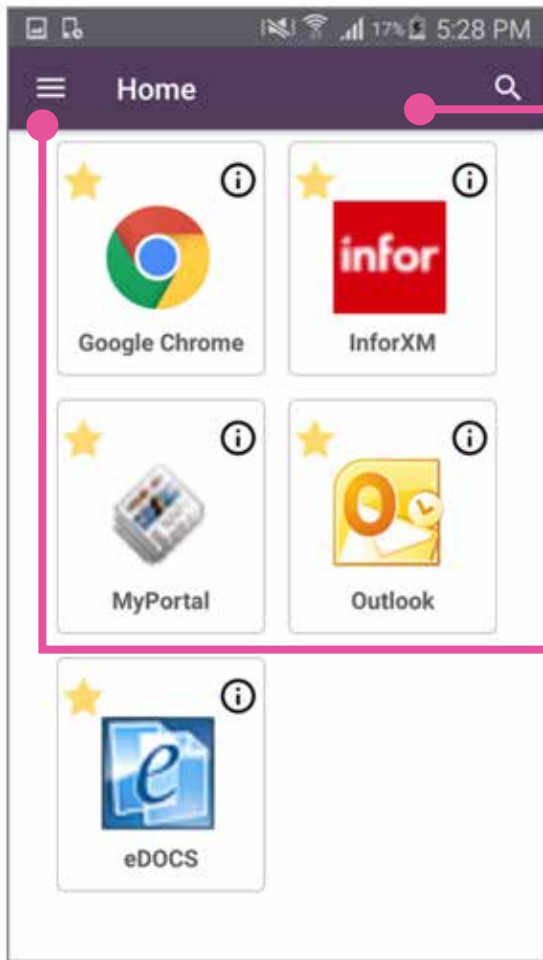
# CONFIGURE CITIRIX RECEIVER

1. Open the Citrix Receiver App
2. Tap **Get Started**
3. On the Add Account screen, enter "desktop.york.ca"
4. Tap the right arrow button
5. Enter your York Region username and password
6. Tap **Sign On**
7. On the Select Store screen:
  - a. EMS staff, choose **SirenDesktop**
  - b. All other staff, choose **XenApp6**
8. Tap **Select**



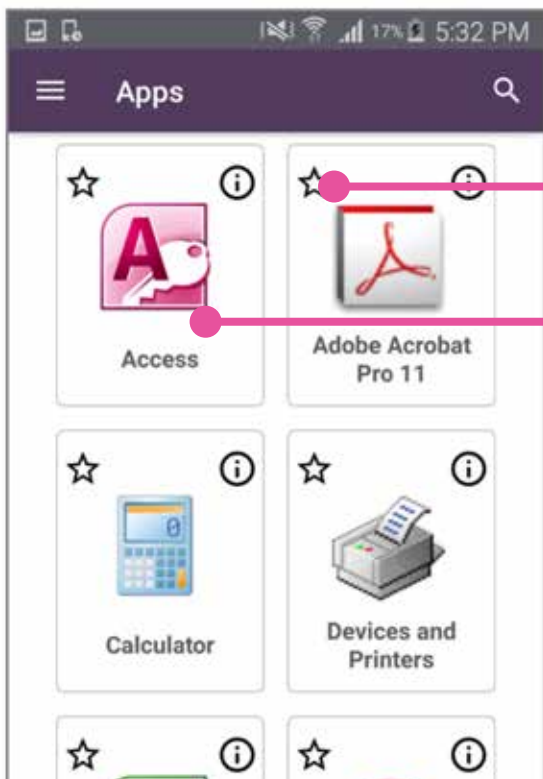
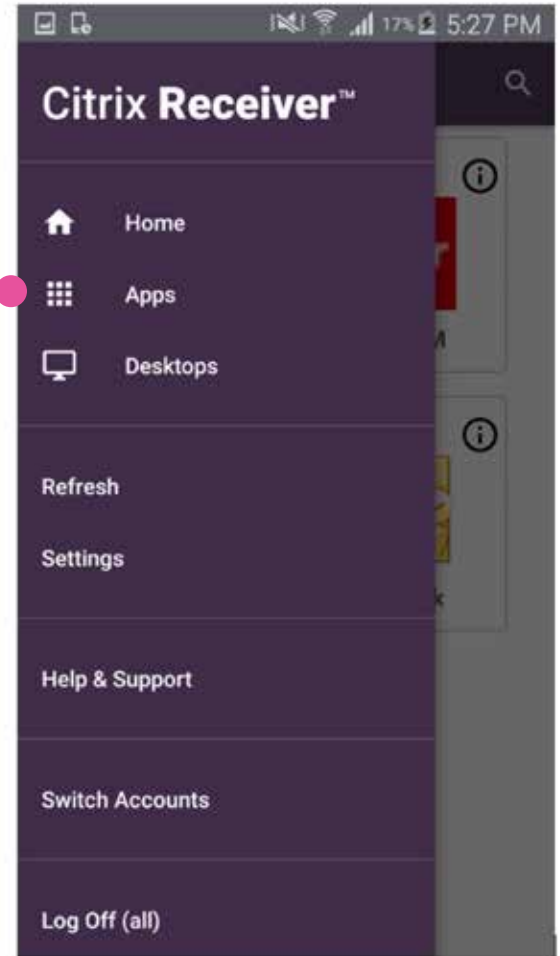
\*EMS, select SirenDesktop

# USE CITRIX RECEIVER



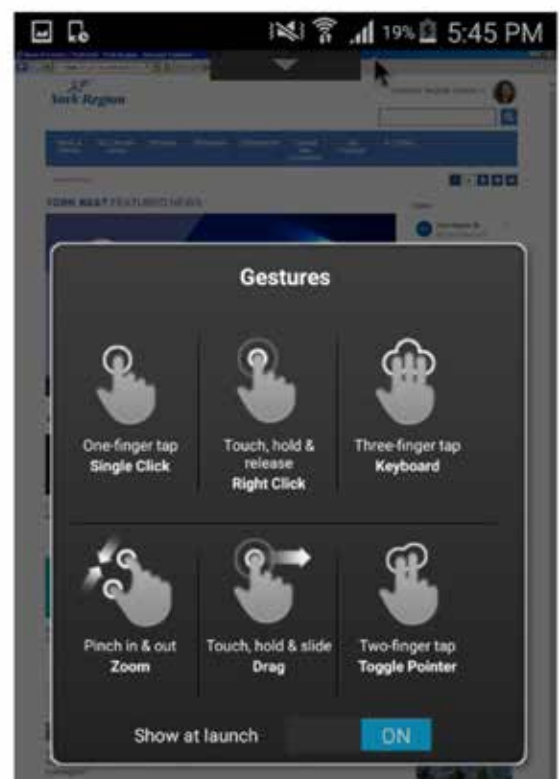
Favourite apps are displayed on the home screen

To view additional apps, open the menu

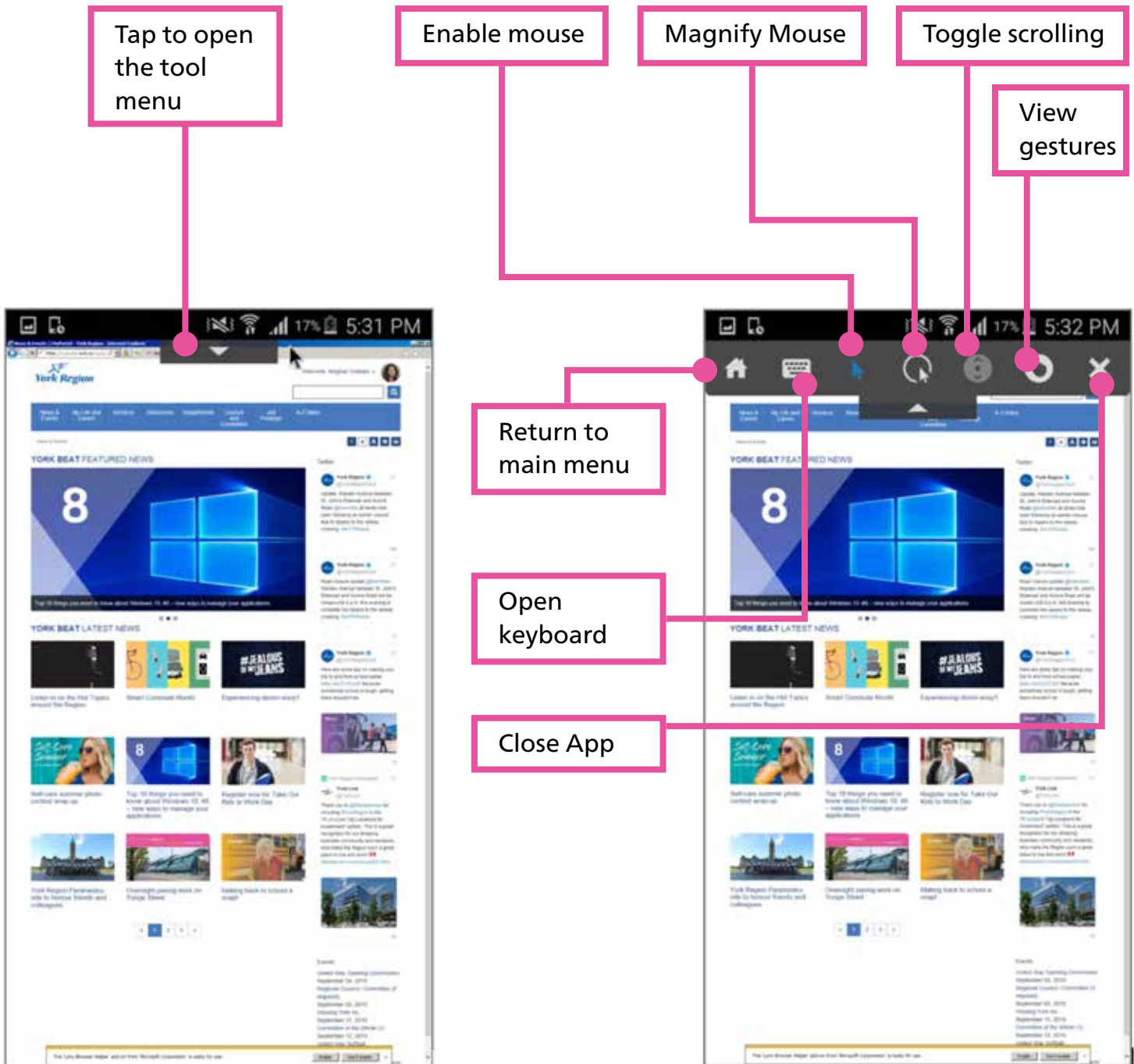


Add to favourites

Tap app to launch







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