

COMMUNITY NEWS

FALL 2021

HAPPY HOLIDAYS

FROM EVERYONE AT HOUSING YORK!

Housing York Inc. communities are home to people from different backgrounds, faiths and traditions. Here are some holidays that are celebrated at home and across the world this season.

Diwali November 4, 2021: Diwali or Deepavali is the Hindu festival of lights celebrated every year in autumn in the northern hemisphere.

Remembrance Day November 11, 2021: commemorates the courage and sacrifice of those who served their country and acknowledge our responsibility to work for the peace they fought hard to achieve

Hanukkah November 28 to December 6, 2021: An eight-day festival of lights commemorating the rededication of the Second Temple in Jerusalem

Bodhi Day December 8, 2021: A Buddhist holiday commemorating the day historical Buddha, Siddhartha Gautama, experienced enlightenment

Christmas December 25, 2021 and January 7, 2022: A Christian holiday celebrating the birth of Jesus. The holiday takes place on January 7 for Orthodox Christians

Kwanzaa December 26, 2021 to January 1, 2022: A holiday celebrating African American culture and traditions

Lunar New Year February 1, 2022: A Chinese festival that celebrates the beginning of a new year on the traditional Chinese calendar

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Please note that our office services will be closed on Monday, December 27, 2021, Tuesday December 28, 2021 and Monday, January 3, 2022 to observe statutory holidays.

During the holiday period, fewer employees are available for maintenance which may delay response times. HYI will make maintenance emergencies a priority. If you have a non-emergency maintenance request, please complete a maintenance request form and put it in the drop box.

Emergency maintenance services will be available outside regular business hours, including statutory holidays. If you have a maintenance emergency outside when our offices are closed, please call the after-hours Emergency Maintenance Service Line: 1-866-308-2226

NEED HELP PAYING FOR TRANSIT? TAP CAN HELP!



York Region is piloting the Transit Assistance Program (TAP) until December 2022 to help make transit more affordable for eligible residents who are not currently receiving a transit subsidy.

How it works: Participants will be eligible for a 50% discount on regular adult single ride PRESTO fare. This includes a two-hour transfer window. After 40 trips, your rides will be free for unlimited travel for the remainder of the calendar month.

How to apply: Call Access York at 1-877-464-9675 Monday to Saturday: 8:30 a.m. to 4:30 p.m.

TTY: 1-866-512-6228 or 905-895-4293 (for the deaf, deafened or hard of hearing)

For more information, visit yrt.ca/TAP or call Access York at 1-877-464-9675

TENANT INSURANCE PROTECTS YOU

Everyone should have tenant insurance

Although HYI has insurance for its properties, HYI's insurance does not cover damages to your belongings or personal costs if you need to leave your home due to a fire or flooding. If you accidentally cause damage to your home or someone else's property, you are responsible for paying to repair the damages. Tenant insurance can help you with these costs.



YOUR BELONGINGS

Insurance helps cover the cost of replacing your furniture, clothing or other personal items



LIVING EXPENSES

If your home is damaged insurance can help with the cost of temporary housing if you can't live in your home while repairs are made



LIABILITY CLAIMS

It can help protect you if you accidentally cause property damage or if someone is injured in your home

The cost of insurance varies depending on your coverage. Most insurance companies offer tenant insurance. HYI tenants can also apply for insurance through the Housing Services Corporation's Tenant Insurance Program by visiting <https://tenant.hscorp.ca> or by calling 1-866-940-5111.



YORK REGION IS LOOKING FOR YOUR FEEDBACK!

York Region is renewing a plan for seniors of all ages.

Beginning on December 17, seniors and caregivers in York Region are encouraged to complete an online survey or join a virtual open house.

To fill out the survey, or for more information, visit york.ca/PlanforSeniors or call Access York at: 1-877-464-9675; TTY: 1-866-512-6228

HOW TO SAY

Happy Holidays IN...



Buone Feste

say "BOW-neh
FEHS-teh"

Italian

**Frohe
Feiertage**

say "FROO-eh
FYER-tahg-eh"

German

節日快樂

say "zit-jat-faai-lok"

Cantonese

**Joyeuses
Fêtes**

say "jwa-YUHZ
FAY-te"

French

Boas Festas

say "BOW-as
FES-tas"

Portuguese

**Felices
Fiestas**

say "feh-LEES-ehs
fee-ES-tas"

Spanish

**Shchaslyvykh
Svyat**

say "sh-TCHA-slih-vyh
svee-at"

Ukrainian

**Chuttiyo
Ki Shubh
Kamanayein**

say "choo-tee-YO kee
shubh KAM-nah-yay"

Hindi

أعياد سعيدة

say "A'aiad
Sa'eeda"

Arabic

**С НОВЫМ
ГОДОМ**

say "S Noveem
Ghodom"

Russian

**Sărbători
Fericite**

say "sar-ba-TOR
fe-ree-CHEE-tah"

Romanian

**Prettige
Feestdagen**

say "PREH-teh-huh
FACE-da-hun"

Dutch

**விடுமுறைநாள்
வாழ்த்து**

say "Vidumurainaal
vaalthu"

Tamil

تعطيلات خوش

say "Ta'tilat
khosh"

Farsi

节日快乐

say "jie-ri-kuai-le"

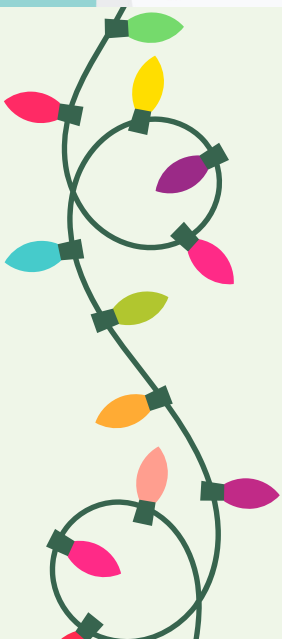
Mandarin



IMPORTANT HOLIDAY TIPS

While many people like to decorate during holidays, it's important to make sure decorations are safe and that you dispose of them properly. Please remember to:

- Use non-flammable decorations and keep them away from heat sources and exits
- Use LED lights; never use candles. Unplug lights when you're not home
- Inspect lights before plugging them in. Throw away if damaged
- If possible, use an artificial holiday tree. If you're using a real tree, water it every day. Once a tree is dry, it can easily catch fire and should be thrown away.
- If you live in an apartment, take your Christmas tree down to the garbage room. Do not put Christmas trees down the garbage chute
- If you live in a townhouse, please check your local municipal garbage schedule to see when Christmas trees will be picked up





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HYI CONTACT INFORMATION

FOR AFTER-HOURS MAINTENANCE EMERGENCIES CALL: 1-866-308-2226

Although HYI offices remain closed to the public, we are available to assist you by phone or email during regular business hours. HYI's phone number is 1-877-464-9675 and employee extension numbers are provided below. To email HYI, you can contact anyone on the list below using this format: firstname.lastname@york.ca

ZONE 1:

Anne-Marie Cheung , Property Manager ext. 72701	Christina Bonham , Property Manager ext. 72702
Sheri Cooper , Tenant Services Coordinator ext. 72727	Roy Lumsden , Tenant Services Coordinator ext. 76098
<ul style="list-style-type: none">• Brayfield Manors• Elmwood Gardens• Fairy Lake Gardens	<ul style="list-style-type: none">• Founders Place• Oxford Village• East Court• Glenwood Mews• Keswick Gardens• Lakeside Residences• Northview Court• Pineview Terrace

ZONE 2:

Collette Valliear , Property Manager ext. 72725	Stacy Ellis , Property Manager ext. 72717
Miriam Kim , Tenant Services Coordinator ext. 72706	Miriam Kim , Tenant Services Coordinator ext. 72706
<ul style="list-style-type: none">• Richmond Hill Hub• Rose Town• Thornhill Green• Trinity Square	<ul style="list-style-type: none">• Dunlop Pines• Evergreen Terrace• Mackenzie Green• Maplewood Place• Springbrook Gardens

ZONE 3:

Kerri Klywak , Property Manager, ext. 72712	Janis Duley , Property Manager ext. 72762
Sukhy Chohan , Tenant Services Coordinator ext. 72431	Colin Colaco , Tenant Services Coordinator ext. 72714
<ul style="list-style-type: none">• Blue Willow Terrace• Kingview Court• Mapleglen Residences• Nobleview Pines• Orchard Heights Place• Woodbridge Lane	<ul style="list-style-type: none">• Armitage Gardens• Hadley Grange• Heritage East• Mulock Village• Tom Taylor Place

HYI Mailing Address

17150 Yonge Street, 5th Floor
Newmarket, ON L3Y 8V3

HOUSING SERVICES

accessyork@york.ca
1-877-464-9675

york.ca/housing

Accessible newsletter available

HYI is pleased to provide a copy of this newsletter in an alternate format and with communication support upon request. Contact 1-877-464-9675 to request an accessible newsletter.