

RESOURCES FOR UKRAINIAN NEWCOMERS

The Regional Municipality of York provides information for residents and service providers supporting people affected by the conflict in Ukraine. York Region has developed a webpage, www.york.ca/supportukraine, as a trusted source of information. It includes resources, such as York Region's Newcomer Guide, which is available in [English](#), [French](#) and [Ukrainian](#). This webpage will be updated regularly with new resources and information, as they become available.

WELCOME TO THE REGIONAL MUNICIPALITY OF YORK

The Regional Municipality of York stretches north from Toronto to Lake Simcoe and includes many hectares of protected Greenbelt. York Region's diversity is evident in our nine local municipalities, geography, economic development, and population. York Region is home to 1.2 million residents of all ages, backgrounds, and interests. As one of Canada's fastest-growing communities, York Region welcomes many newcomers each year to its nine local municipalities, which include:

- [Town of Aurora](#) • [Town of East Gwillimbury](#) • [Town of Georgina](#) • [Township of King](#) • [City of Markham](#)
- [Town of Newmarket](#) • [City of Richmond Hill](#) • [City of Vaughan](#) • [Town of Whitchurch-Stouffville](#)

There are many programs and services available to people who have recently arrived in Canada, Ontario, and York Region. York Region has developed a Newcomer Guide ([English/French/Ukrainian](#)) that provides useful information to help you and your family settle in York Region quickly and easily.

YOUR FIRST POINT OF CONTACT IS A WELCOME CENTRE IN YORK REGION

In York Region, five accessible service hub centres known as [Welcome Centres](#) help immigrants settle and integrate into Canada and may provide services in languages other than English. Welcome Centres are located along popular public transit routes and provide a range of settlement-related services and information to newcomers under one roof, including **referrals to social services, transit support, housing, settlement services, employment supports, Accreditation Qualification and Information Services (AQIS), language interpretation supports, e-learning language classes, enhanced language training**. For individual Welcome Centre program calendars and specific services call 1-877-761-1155 or visit a location nearest you.

- Markham North Welcome Centre 8400 Woodbine Avenue, Units 102-103 Markham, L3R 4N7
- Markham South Welcome Centre 7220 Kennedy Road, Unit 8 Markham, L3R 7P2
- Newmarket Welcome Centre 16655 Yonge Street, Unit 26 Newmarket, L3X 1V6
- Richmond Hill Welcome Centre 9325 Yonge Street, Unit 31A Richmond Hill, L4C 0A8
- Vaughan Welcome Centre 9100 Jane Street, Unit 56 Vaughan, L4K 0A4



<p>HEALTH</p>	<ul style="list-style-type: none"> • HealthLine • 1-866-286-4770 • Find a health care provider for services funded by the Ontario Health Insurance Plan (OHIP), the Interim Federal Health Program or through provincial programs
<p>CHURCHES</p>	<ul style="list-style-type: none"> • Nativity of the Mother of God Orthodox Church, Kiev-Pechersk Lavra, 9550 Leslie St, Richmond Hill, L4B 3Y5, (647) 447-7746 • St. Seraphim Orthodox Church, 10030 Yonge St, Richmond Hill, L4C 1T8, (416) 604-3658 • Ukrainian Catholic Church of Saint Volodymyr, 15 Church Ln, Thornhill, ON L3T 2G4, (905) 889-0187 • Ukrainian Orthodox Church of Archangel Michael, 721 Simcoe Rd, Bradford, ON L3Z 2A6, (905) 551-1651
<p>LEGAL AID</p>	<ul style="list-style-type: none"> • Legal Aid Ontario • 1-800-668-8258 • www.legalaid.on.ca/services/how-do-i-apply-for-legal-aid/ • Legal Aid Ontario will support individuals that do not own property and are new to Canada. • York Region’s Community Legal Clinic • 1-888-365-5226 • www.clcyr.on.ca • York Region Community Legal Clinic offers free legal help to low-income residents on topics related to immigration law, employment law, housing, income assistance and victims of crime.
<p>SCHOOLS</p>	<ul style="list-style-type: none"> • York Region District School Board • www2.yrdsb.ca/schools-programs/find-my-school • Visit a school near you to register your child. • York Catholic District School Board • locator.ycdsb.ca/schoollocator/ • Visit a catholic school near you to register your child.
<p>EMPLOYMENT</p>	<ul style="list-style-type: none"> • Canadian Job Bank for Ukrainians • www.jobbank.gc.ca/report_note.do?cid=18538 • When contacting the Job Bank please indicate that you are a Ukrainian national looking for work and more information will be provided to you. • Dedicated hotline • 1-888-562-4769 and email address ukrainianjobs@ontario.ca • Connect new arrivals with job search supports and local employers in the community. • Employment Standards and Occupational Health and Safety • https://www.ontario.ca/page/posters-required-workplace • information has been translated into Ukrainian
<p>FINANCIAL AID</p>	<ul style="list-style-type: none"> • Government of Ontario • Learn how to get short-term financial support if you are in a crisis or an emergency and don’t have enough money for things like food and housing. The online application for emergency financial support can be found here: www.ea.mcass.gov.on.ca/ • Government of Canada • To help Ukrainians in Canada meet their basic needs, the federal government has introduced the Canada-Ukraine Transitional Assistance Initiative (CUTAI). The application is available online. Parents and guardians can submit one application for themselves, a spouse and dependents.

Help Lines and Websites

<p>Provincial Website: The Province of Ontario provides helpful immigration and settlement support information for people affected by the conflict in Ukraine on its website</p>	<p>www.ontario.ca/page/coming-ontario-ukraine</p>
<p>Access York: Access York provides information about services and supports offered by York Region (e.g., financial assistance, childcare fee assistance, early intervention services, healthy living inquiries, etc.). It offers translation services and can help with referrals to Welcome Centres and other service organizations.</p>	<p>1-877-464-9675 (Monday to Friday from 8:30 a.m.- 4:30 p.m.) www.york.ca/york-region/contact-us</p>
<p>211 Ontario: 211 Ontario is a helpline and online database of Ontario's community and social services. In-language support is available</p>	<p>1-877-330-3213 211ontario.ca</p>
<p>Settlement.org: Settlement.org is a website that provides information related to immigrating, settling and living in Ontario. The Services Near Me too can help you find a listing of local settlement agencies and supports. The Discussion Forum feature allows you to pose questions and receive responses</p>	<p>www.settlement.org</p>
<p>Red Cross Welcome Package: The Red Cross has developed a Welcome Package (available in English, French, Ukrainian and Russian) with information on how to access government services and referrals to community service providers</p>	<p>www.redcross.ca/how-we-help/current-emergency-responses/conflict-in-ukraine</p>