

Fall 2025 Community Opinion Results



METHODOLOGY

From August 11 to September 15, 2025, 1,561 York Region residents aged 18+ were surveyed online or by telephone. The survey sample is reflective of York Region’s population and demographics according to the latest census data. The margin of error for this survey is ± 2.5%, 19 times out of 20.



TOP ISSUES

27%

Public Safety / Crime / Policing

14%

Housing / Cost of Housing

11%

Traffic / Traffic Congestion

9%

Population Growth / Infrastructure

6%

Public Transit



RESPONSIBLE GOVERNMENT



are satisfied with the York Region government



say they receive "good" value for their tax dollars



support an increase in tax to "maintain" or "improve" services*



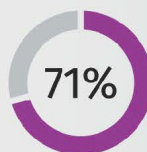
CUSTOMER SERVICE AND COMMUNICATIONS



agree that York Region staff are knowledgeable**



would speak positively about their experience with York Region staff**



had their reason for contacting York Region resolved**



are satisfied with York Region communications



SATISFACTION WITH CORE SERVICES

88%

are satisfied with the overall quality of services provided by York Region

↑ 6% from Fall 2024

89%



Paramedic Services

88%



Water

85%



Waste Management

83%



Forestry

82%



Public Health

78%



Police Services

77%



Children's Services

69%



Transit

68%



Social Assistance

64%



Economic and Development Services

61%



Regional Roads

59%



Court Services

44%



Community Housing

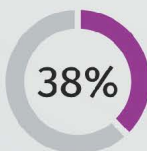
Core Service assessments for Long-Term Care and Wastewater are excluded from the research study due to their unique nature and multi-faceted service delivery with York Region's partners. Additionally, programs and services delivered directly by York Region's nine local municipalities are not captured within the scope of this research.



HOUSING PERSPECTIVES



can afford housing in York Region



are considering leaving York Region due to the cost of housing, but would prefer to stay



are considering leaving York Region due to the cost of housing and are actively looking to move



PERSONAL FINANCIAL OUTLOOKS



feel their financial situation is the "same" or "better" compared to last year



feel their financial situation will be the "same" or "better" next year



For more information visit york.ca/CommunityOpinion

*16% increase taxes to "improve" services; 43% increase at the rate of inflation to "maintain" services
** Among residents that have contacted York Region in the past 12 months (39%)

York Region