

**Initial Report**

**Premises/Facility under investigation (name and address)**

Pina Beauty Secrets  
 51 Venture Avenue  
 Richmond Hill, ON, L4S 2R5

**Type of Premises/Facility**

Personal Service Setting

<b>Date Board of Health became aware of IPAC lapse (yyyy/mm/dd)</b>	<b>Date of Initial Report posting (yyyy/mm/dd)</b>
2025/11/20	2025/12/23
<b>Date of Initial Report update(s) (if applicable) (yyyy/mm/dd)</b>	<b>How the IPAC lapse was identified</b>
	Complaint

**Summary Description of the IPAC Lapse**

- Colon hydrotherapy device used on clients was constructed from repurposed parts rather than an approved medical device legally authorized for sale in Canada. As a result, it lacked a Manufacturer's Instructions for Use (MIFU) and the required procedures for proper cleaning, disinfection, waste management, and protection of the municipal water supply.
- Cleaning and disinfection of reusable equipment was not performed in accordance with the "PIDAC Best Practices for Cleaning, Disinfection and Sterilization of Medical Equipment/Devices in All Health Care Settings, 3rd Edition, May 2013".
- Hand hygiene was not performed in accordance with the "PIDAC Best Practices for Hand Hygiene in All Health Care Settings, 4th Edition, April 2014".

<b>IPAC Lapse Investigation</b>	<b>Yes</b>	<b>No</b>	<b>N/A</b>	<b>Please provide further details/steps</b>
Did the IPAC lapse involve a member of a regulatory college?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
If yes, was the issue referred to the regulatory college?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Were any corrective measures recommended and/or implemented?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Please provide further details/steps		<b>Corrective measures for Premises/Facility:</b> <ul style="list-style-type: none"> <li>Clean and disinfect all reusable equipment after each use in accordance with the "PIDAC Best Practices for Cleaning, Disinfection and Sterilization of Medical Equipment/Devices in All Health Care Settings, 3rd Edition, May 2013".</li> <li>Use only medical devices legally authorized for sale by Health Canada.</li> <li>Use medical devices with Manufacturers Instructions for Use (MIFU) that include validated cleaning, disinfection, and waste management procedures, aligned with regulatory standards and infection prevention control best practices, and install a certified backflow preventor to protect the municipal water source.</li> <li>Provide hand hygiene facilities and perform hand hygiene in accordance with the "PIDAC Best Practices</li> </ul>		

**York Region**  
**Infection Prevention and Control Lapse Report**

for Hand Hygiene in All Health Care Settings, 4th Edition, April 2014".

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**Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)**  
HPPA Section 13 Order was issued 2025/11/25

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**Initial Report Comments:**

HPPA Section 13 Order was issued 2025/11/25, requiring the operator to cease providing colon hydrotherapy services and to cease the use of colon hydrotherapy devices on clients that are not authorized for sale in Canada. IPAC education was provided.

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**Any additional Comments: (Please do not include any personal information or personal health information)**

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If you have any further questions, please contact  
Health Connection

Telephone Number	Email Address
1-800-361-5653	<a href="mailto:Health.inspectors@york.ca">Health.inspectors@york.ca</a>

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**Final Report**

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**Date of Final Report posting (yyyy/mm/dd)**

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**Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)**

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**Brief description of corrective measures taken**

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**Date of all corrective measures were confirmed to have been completed (yyyy/mm/dd)**

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**Final Report Comments and Contact Information**

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**Any Additional Comments: (Please do not include any personal information or personal health information)**

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