
Initial Report

Premises/Facility under investigation (name and address)

Nails 68
 23-8707 Dufferin Street
 Thornhill, ON
 L4J 0A2

Type of Premises/Facility

Personal Service Setting – Manicure/Pedicure

Date Board of Health became aware of IPAC lapse (yyyy/mm/dd)	Date of Initial Report posting (yyyy/mm/dd)
2026/01/07	2026/01/13
Date of Initial Report update(s) (if applicable) (yyyy/mm/dd)	How the IPAC lapse was identified

Complaint

Summary Description of the IPAC Lapse

- Disinfection of reusable equipment was not conducted in accordance with the “Public Health Ontario: Guide to Infection Prevention and Control in Personal Service Settings, 3rd Edition, July 2019”.
- Disinfectant used on reusable equipment was not accompanied by a Health Canada Natural Product Number (NPN) and was not used in accordance with manufacturer’s instructions for use.

IPAC Lapse Investigation	Yes	No	N/A	Please provide further details/steps
Did the IPAC lapse involve a member of a regulatory college?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
If yes, was the issue referred to the regulatory college?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Were any corrective measures recommended and/or implemented?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Please provide further details/steps		Corrective measures for Premises/Facility: <ul style="list-style-type: none"> Disinfect reusable equipment in accordance with the “Public Health Ontario: Guide to Infection Prevention and Control in Personal Service Settings, 3rd Edition, July 2019”. Use disinfectants in accordance with the manufacturer’s instructions for use (MIFU). Use disinfectants that have either a Health Canada Natural Product Number (NPN) or a Drug Identification Number (DIN). 		

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)

HPPA Section 13 Order was issued on 2025/12/24.

Initial Report Comments:

HPPA Section 13 Order was issued on 2025/12/24, requiring the operator to correct deficiencies related to disinfection of equipment, disinfectants used, maintenance of records for high-level disinfection and use of gloves.

Any additional Comments: (Please do not include any personal information or personal health information)

If you have any further questions, please contact:



York Region
Infection Prevention and Control Lapse Report

Health Connection

Telephone Number	Email Address
1-800-361-5653	Health.inspectors@york.ca

Final Report

Date of Final Report posting (yyyy/mm/dd)

2026/01/13

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)

Brief description of corrective measures taken

Re-inspection was conducted on December 29, 2025, confirming that all corrective measures were implemented.

Date of all corrective measures were confirmed to have been completed (yyyy/mm/dd)

2025/12/29

Final Report Comments and Contact Information

Any Additional Comments: (Please do not include any personal information or personal health information)

If you have any further questions, please contact:

Health Connection

Telephone Number	Email Address
1-800-361-5653	Health.inspectors@york.ca