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**Initial Report**


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**Premises/Facility under investigation (name and address)**

Nails 68  
23-8707 Dufferin Street  
Thornhill, ON  
L4J 0A2

**Type of Premises/Facility**

Personal Service Setting – Manicure/Pedicure

<b>Date Board of Health became aware of IPAC lapse (yyyy/mm/dd)</b>	<b>Date of Initial Report posting (yyyy/mm/dd)</b>
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2026/01/07

2026/01/13

<b>Date of Initial Report update(s) (if applicable) (yyyy/mm/dd)</b>	<b>How the IPAC lapse was identified</b>
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Complaint

**Summary Description of the IPAC Lapse**

- Disinfection of reusable equipment was not conducted in accordance with the “Public Health Ontario: Guide to Infection Prevention and Control in Personal Service Settings, 3rd Edition, July 2019”.
- Disinfectant used on reusable equipment was not accompanied by a Health Canada Natural Product Number (NPN) and was not used in accordance with manufacturer’s instructions for use.

IPAC Lapse Investigation	Yes	No	N/A	Please provide further details/steps
Did the IPAC lapse involve a member of a regulatory college?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
If yes, was the issue referred to the regulatory college?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Were any corrective measures recommended and/or implemented?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Please provide further details/steps

**Corrective measures for Premises/Facility:**

- Disinfect reusable equipment in accordance with the “Public Health Ontario: Guide to Infection Prevention and Control in Personal Service Settings, 3rd Edition, July 2019”.
- Use disinfectants in accordance with the manufacturer’s instructions for use (MIFU).
- Use disinfectants that have either a Health Canada Natural Product Number (NPN) or a Drug Identification Number (DIN).

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**Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)**

HPPA Section 13 Order was issued on 2025/12/24.

**Initial Report Comments:**

HPPA Section 13 Order was issued on 2025/12/24, requiring the operator to correct deficiencies related to disinfection of equipment, disinfectants used, maintenance of records for high-level disinfection and use of gloves.

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**Any additional Comments: (Please do not include any personal information or personal health information)**


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If you have any further questions, please contact:



**York Region**  
**Infection Prevention and Control Lapse Report**

Health Connection

Telephone Number

1-800-361-5653

Email Address

[Health.inspectors@york.ca](mailto:Health.inspectors@york.ca)

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**Final Report**

**Date of Final Report posting (yyyy/mm/dd)**

2026/01/13

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**Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)**

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**Brief description of corrective measures taken**

Re-inspection was conducted on December 29, 2025, confirming that all corrective measures were implemented.

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**Date of all corrective measures were confirmed to have been completed (yyyy/mm/dd)**

2025/12/29

**Final Report Comments and Contact Information**

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**Any Additional Comments: (Please do not include any personal information or personal health information)**

If you have any further questions, please contact:

Health Connection

Telephone Number

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Email Address

[Health.inspectors@york.ca](mailto:Health.inspectors@york.ca)