

Initial Report

Premises/Facility under investigation (name and address)

New G Nail
D50-4300 Steeles Avenue East
Markham, ON
L3R 0Y5

Type of Premises/Facility

Personal Service Setting

Date Board of Health became aware of IPAC lapse (yyyy/mm/dd) 2026/02/18	Date of Initial Report posting (yyyy/mm/dd) 2026/02/23
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Date of Initial Report update(s) (if applicable) (yyyy/mm/dd)	How the IPAC lapse was identified Complaint
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Summary Description of the IPAC Lapse

- Reusable tweezers used in eyelash extension services were not manually or mechanically cleaned in accordance with best practices in infection prevention and control as per the “Public Health Ontario: Guide to Infection Prevention and Control in Personal Service Settings, 3rd Edition, July 2019”.
- Reusable tweezers used in eyelash extension services were not disinfected for the appropriate contact time.

IPAC Lapse Investigation	Yes	No	N/A	Please provide further details/steps
Did the IPAC lapse involve a member of a regulatory college?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
If yes, was the issue referred to the regulatory college?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Were any corrective measures recommended and/or implemented?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Please provide further details/steps	<p>Corrective measures for Premises/Facility:</p> <ul style="list-style-type: none"> • Ensure to clean and disinfect tweezers used in eyelash extension services for the appropriate contact time in accordance with the “Public Health Ontario: Guide to Infection Prevention and Control in Personal Service Settings, 3rd Edition, July 2019”. 			

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)
HPPA Section 13 Order was issued on 2026/02/09.

Initial Report Comments:

HPPA Section 13 Order was issued on 2026/02/09, requiring the operator to ensure all reusable equipment/instrument(s) used in the provision of services to clients are being cleaned, and disinfected or sterilized following to the most current IPAC practices that are in accordance with the “Public Health Ontario: Guide to Infection Prevention and Control in Personal Service Settings, 3rd Edition, July 2019”.

Any additional Comments: (Please do not include any personal information or personal health information)

If you have any further questions, please contact:
Health Connection



York Region
Infection Prevention and Control Lapse Report

Telephone Number
1-800-361-5653

Email Address
Health.inspectors@york.ca

Final Report

Date of Final Report posting (yyyy/mm/dd)
2026/02/19

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)

Brief description of corrective measures taken

Re-inspection was conducted on February 11, 2026, confirming that all corrective measures were implemented.

Date of all corrective measures were confirmed to have been completed (yyyy/mm/dd)
2026/02/11

Final Report Comments and Contact Information

Any Additional Comments: (Please do not include any personal information or personal health information)

If you have any further questions, please contact:

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