

Initial Report

Premises/Facility under investigation (name and address)

Eun Jung Kim (Ann Kim)
O/A Ann Kim Nursing Foot Care
Richmond Hill, ON (mobile foot care)
L4E 3Z1

Type of Premises/Facility

Foot Care Services

Date Board of Health became aware of IPAC lapse (yyyy/mm/dd) 2026/05/29	Date of Initial Report posting (yyyy/mm/dd) 2026/07/07
Date of Initial Report update(s) (if applicable) (yyyy/mm/dd)	How the IPAC lapse was identified Complaint

Summary Description of the IPAC Lapse

- Single-use disposable foot care devices used in the provision of foot care services were not discarded after each client use, as required by the Manufacturer’s Instructions for Use. These devices were inappropriately reprocessed and reused on clients.
- Sterilizer [SUN Series Class B autoclave (Model: SUN12-II)] used to reprocess foot care devices was not authorized by Health Canada.
- Routine sterilization monitoring processes, including physical parameters, and chemical and biological indicators, were not performed, monitored or documented in accordance with the best practices in IPAC.
- Used foot care devices were not pre-cleaned immediately after use and were not kept moist during transport.
- Detergents used for cleaning foot care devices were not appropriate, or compatible for effective cleaning of devices.
- Reprocessing room was not designated for medical devices reprocessing.
- Reprocessing area did not have a one-way work flow from dirty to clean to prevent cross contamination.
- Hand hygiene facilities were not made available in the reprocessing room.

IPAC Lapse Investigation	Yes	No	N/A	Please provide further details/steps
Did the IPAC lapse involve a member of a regulatory college?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
If yes, was the issue referred to the regulatory college?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Referral made to CNO
Were any corrective measures recommended and/or implemented?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Please provide further details/steps	<p>Corrective measures for Premises/Facility:</p> <ul style="list-style-type: none"> • Discontinue reprocessing of single-use disposable foot care devices. • Discard all single-use disposable foot care devices immediately after each client use, in accordance with the Manufacturer’s Instructions for Use. • Discontinue the use of unauthorized sterilizer, [SUN Series Class B autoclave (Model: SUN12-II)], for the reprocessing of reusable medical devices. 			

- Clean and sterilize reusable foot care devices after each client use, in accordance with the “PIDAC: Best Practices for Cleaning, Disinfection and Sterilization of Medical Equipment/Devices in All Health Care Settings (2013)”.
- Monitor, perform and document sterilization processes, including physical parameters, and chemical and biological indicators, in accordance with the best practices in IPAC.
- Reprocess medical devices in a designated reprocessing room for medical device reprocessing. Each distinct area is to be divided into dedicated areas for receiving, cleaning and decontamination, preparation and packaging, sterilization and storage of medical devices.
- Provide a reprocessing area that has a one-way work flow from dirty to clean to prevent cross contamination.
- Provide hand hygiene facilities in the reprocessing room.
- Perform hand hygiene based on the “Four Moments for Hand Hygiene” in accordance with “Best Practices for Hand Hygiene in All Health Care Settings, 4th ed., April 2014.
- Provide and maintain written infection prevention and control policies and procedures that reflect the most current, best practices in IPAC for the reprocessing of reusable foot care devices.
- Receive formal education and training that meets the requirements necessary to ensure staff involved in all medical device reprocessing functions are fully prepared to perform the tasks assigned to them.

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)
HPPA Section 13 Order was issued on 2026/05/29.

Initial Report Comments:

HPPA Section 13 Order was issued on 2026/05/29. The operator was ordered to stop providing foot care services, and to discontinue the use of the SUN Series Class B autoclave (Model: SUN12-II) for the sterilization of any medical devices/instruments.

Any additional Comments: (Please do not include any personal information or personal health information)

Eun Jung Kim (Ann Kim), RPN, O/A Ann Kim Nursing Foot care, provided mobile foot care services at the following institutional settings:

- Fountain View Care Community
1800 O'Connor Drive, Building 2, North York, ON M4A 1W7
- Rockcliffe Care Community
3015 Lawrence Ave East, Scarborough, ON M1P 2V7
- Weston Terrace Community
2005 Lawrence Ave West, York, ON M9N 3V4
- Humber Meadows Long Term Care Home
2109 Finch Ave West North York, ON M3N 0A6
- Bethany Lodge
23 Second Street, Unionville, ON L3R 2C2



**York Region
Infection Prevention and Control Lapse Report**

If you have any further questions, please contact:

Health Connection

Telephone Number

1-800-361-5653

Email Address

Health.inspectors@york.ca

Final Report

Date of Final Report posting (yyyy/mm/dd)

2026/06/19

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)

2026/05/29

Brief description of corrective measures taken

The operator has informed York Region Public Health that they will no longer provide foot care services. The conditions of the Order remain in effect. The operator has been instructed to contact Public Health prior to resuming foot care services.

Date of all corrective measures were confirmed to have been completed (yyyy/mm/dd)

N/A. The operator is no longer providing foot care services.

Final Report Comments and Contact Information

Any Additional Comments: (Please do not include any personal information or personal health information)

If you have any further questions, please contact:

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