

Initial Report
Premises/Facility under investigation (name and address)

Nails 1010 & Spa
300- 5402 Main Street
Whitchurch-Stouffville, Ontario L4A 1H3

Type of Premises/Facility

Personal Service Setting

Date Board of Health became aware of IPAC lapse (yyyy/mm/dd)	Date of Initial Report posting (yyyy/mm/dd)
---	--

2026/07/22

2026/08/05

Date of Initial Report update(s) (if applicable) (yyyy/mm/dd)	How the IPAC lapse was identified
--	--

Complaint

Summary Description of the IPAC Lapse

- Reusable equipment used in the provision of pedicure services was not fully immersed in a disinfectant at the correct strength and contact time to prevent disease transmission.
- The product used for disinfection of the reusable microneedling device was not intended or approved for use as a disinfectant.
- Reusable tools used for manicure and pedicure services were not cleaned manually using detergent or enzymatic cleaner and water or mechanically using an ultrasonic cleaner or a washer-disinfector.
- Single-use nail files and buffers were not discarded after use and were reused.

IPAC Lapse Investigation	Yes	No	N/A	Please provide further details/steps
Did the IPAC lapse involve a member of a regulatory college?	☐	☒	☐	
If yes, was the issue referred to the regulatory college?	☐	☐	☒	
Were any corrective measures recommended and/or implemented?	☒	☐	☐	
Please provide further details/steps	Corrective measures for Premises/Facility: • Clean and disinfect all reusable equipment/tools after each use, in accordance with the "Public Health Ontario: Guide to Infection Prevention and Control in Personal Service Settings, 3rd Edition, July 2019." • Clean reusable equipment manually using detergent and water or mechanically using an ultrasonic cleaner or a washer-disinfector. • Immerse reusable equipment fully in disinfectant for the required contact time and strength. • Use disinfectants that are intended and approved for disinfection of reusable devices, ensuring the product selected is compatible with the device and holds a valid Health Canada Drug Identification Number (DIN) or Medical Device Active Licence Listing (MDALL). • Discard single-use items immediately after use. Do not reuse single-use items.			



York Region

Infection Prevention and Control Lapse Report

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)

HPPA Section 13 Order issued on 2026/07/22.

Initial Report Comments: HPPA Section 13 Order was issued on 2026/07/22, The operator was ordered to ensure all reusable equipment/instrument(s) used in the provision of services to clients are cleaned, and disinfected following the most current IPAC practices that are in accordance with the "Public Health Ontario: Guide to Infection Prevention and Control in Personal Service Settings, 3rd Edition, July 2019", and to ensure single-use items are immediately discarded after use and not reused.

Any additional Comments: (Please do not include any personal information or personal health information)

If you have any further questions, please contact

Health Connection

Telephone Number

1-800-361-5653

Email Address

Health.inspectors@york.ca

Final Report

Date of Final Report posting (yyyy/mm/dd)

2026/08/05

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)

HPPA Order issued 2026/07/22

Brief description of corrective measures taken

Corrective measures were implemented on July 22, 2026.

Date of all corrective measures were confirmed to have been completed (yyyy/mm/dd)

Reinspection was conducted, and all corrective measures were confirmed to have been implemented on 2026/07/27

Final Report Comments and Contact Information

Any Additional Comments: (Please do not include any personal information or personal health information)

If you have any further questions, please contact

Health Connection

Telephone Number

1-800-361-5653

Email Address

Health.inspectors@york.ca