York Region

York Region
Infection Prevention and Control Lapse Report

Initial Report

Premises/Facility under investigation (name and address)

The Nail Gallery
12B – 800 Steeles Avenue West
Vaughan, ON
L4J 7L2

Type of Premises/Facility

Personal Service Setting

Date Board of Health became aware of IPAC lapse (yyyy/mm/dd)	**Date of Initial Report posting (yyyy/mm/dd)**
2026/08/17	2026/08/18
Date of Initial Report update(s) (if applicable) (yyyy/mm/dd)	**How the IPAC lapse was identified**
	Complaint

Summary Description of the IPAC Lapse

- Used single-use items (e.g., nail files and buffers) were not discarded immediately after use and were stored with clean equipment.
- Used reusable equipment (e.g., drill bits and metal foot files) was stored with reprocessed (i.e., cleaned and disinfected) equipment.
- Inadequate storage of reprocessed reusable equipment created the potential for equipment to be used on clients without appropriate cleaning and disinfection.

IPAC Lapse Investigation		**Yes**	**No**	**N/A**	**Please provide further details/steps**
Did the IPAC lapse involve a member of a regulatory college?		☐	☒	☐	
If yes, was the issue referred to the regulatory college?		☐	☐	☒	
Were any corrective measures recommended and/or implemented?		☒	☐	☐	
Please provide further details/steps		**Corrective measures for Premises/Facility:** • Store reprocessed reusable equipment in an appropriate manner, which includes clear separation from used equipment. • Clean and disinfect all reusable equipment/instrument(s) after each use, in accordance with the “Public Health Ontario: Guide to Infection Prevention and Control in Personal Service Settings, 3rd Edition, July 2019.” • Discard single-use equipment immediately after use. Do not re-use single-use items.			

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)

HPPA Section 13 Order was issued on 2026/08/12.

Initial Report Comments:

An HPPA Section 13 Order was issued on 2026/08/12. The operator was ordered to ensure all reusable equipment/instrument(s) used in the provision of services to clients are cleaned and disinfected following the most current IPAC practices that are in accordance with the “Public Health Ontario: Guide to Infection Prevention and Control in Personal Service Settings, 3rd Edition, July 2019”, and to ensure single-use items are immediately discarded after use and not re-used.

Any additional Comments: (Please do not include any personal information or personal health information)

If you have any further questions, please contact:
Health Connection

Telephone Number	Email Address
1-800-361-5653	Health.inspectors@york.ca

Final Report

Date of Final Report posting (yyyy/mm/dd)
2026/09/25

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)

Brief description of corrective measures taken
Re-inspection was conducted on September 24, 2026, confirming that all corrective measures were implemented.

Date of all corrective measures were confirmed to have been completed (yyyy/mm/dd)
2026/09/24

Final Report Comments and Contact Information

Any Additional Comments: (Please do not include any personal information or personal health information)

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