York Region
Infection Prevention and Control Lapse Report

Initial Report

Premises/Facility under investigation (name and address)

Dr. Andre LaRoche, Obstetrics & Gynecology
300-8333 Weston Road
Vaughan, ON., L4L 8E2

Type of Premises/Facility

Clinical

Date Board of Health became aware of IPAC lapse (yyyy/mm/dd)	**Date of Initial Report posting (yyyy/mm/dd)**
2026/09/10	2026/10/15
Date of Initial Report update(s) (if applicable) (yyyy/mm/dd)	**How the IPAC lapse was identified**
	Complaint

Summary Description of the IPAC Lapse

- Reusable semi-critical and critical medical devices (e.g., forceps, tenacula, and vaginal speculums) were not pre-cleaned immediately after use and were not completely immersed in the cleaning solution.
- Hinged medical devices (e.g., forceps and tenacula) were not maintained in an unlocked and open position during sterilization.
- Reusable medical devices (e.g., vaginal speculums) were not packaged and loaded into the sterilizer in accordance with the applicable Manufacturer's Instructions for Use.
- Physical parameters (time, temperature, and pressure) were not verified for each sterilization cycle.
- Sterilization monitoring results for each load and cycle were not reviewed, documented, or maintained to verify successful sterilization.
- Hand hygiene was not performed in accordance with best practices for infection prevention and control (e.g., before putting on gloves and between glove changes).
- The premises did not have policies and procedures addressing infection prevention and control practices and processes.

IPAC Lapse Investigation	**Yes**	**No**	**N/A**	**Please provide further details/steps**
Did the IPAC lapse involve a member of a regulatory college?	☒	☐	☐	College of Physicians and Surgeons of Ontario (CPSO)
If yes, was the issue referred to the regulatory college?	☒	☐	☐	
Were any corrective measures recommended and/or implemented?	☒	☐	☐	
Please provide further details/steps	**Corrective measures for Premises/Facility:** • Pre-clean reusable medical devices immediately after use at the point of use. • Follow the Manufacturer's Instructions for Use for MetriClean2, including the required dilution and contact time. • Fully immerse reusable medical devices in the cleaning solution to ensure all surfaces are in contact with the solution.			

	• Package and load medical devices for sterilization in accordance with the Manufacturer's Instructions for Use for both the medical device and the sterilizer. • Sterilize hinged medical devices in an unlocked and open position. • Place packaged medical devices in the sterilizer in accordance with the sterilizer Manufacturer's Instructions for Use. • Check, verify, and sign physical sterilization parameters for each cycle for the Ritter M9D and Ritter M11 sterilizers. • Document and maintain sterilization monitoring test results for each sterilization load and cycle. • Reprocess all reusable semi-critical and critical medical devices using the most current and approved provincial and regulatory reprocessing and sterilization methods. • Perform hand hygiene according to the "Four Moments for Hand Hygiene" in accordance with "PIDAC Best Practices for Hand Hygiene in All Health Care Settings, 4th Edition, April 2014". • Create and maintain written policies and procedures that reflect the most current, best practices in infection prevention and control for the reprocessing of reusable medical devices.

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)
HPPA Section 13 Order was issued on 2026/08/26.

Initial Report Comments:

A verbal HPPA Section 13 Order was issued on 2026/08/28.
The operator was ordered to:

i. Stop the use of Ritter M9D and Ritter M11 sterilizers for the sterilization of any reusable medical devices.
ii. Discontinue providing any services and procedures that require the use of reusable semi-critical and critical medical devices that were reprocessed in the Ritter M9D and Ritter M11 sterilizers, effective August 26, 2026.
iii. Re-reprocess all reusable semi-critical and critical medical devices using the most current and approved provincial and regulatory reprocessing and sterilization methods.

Any additional Comments: (Please do not include any personal information or personal health information)

If you have any further questions, please contact:
Health Connection

Telephone Number	Email Address
1-800-361-5653	Health.inspectors@york.ca

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Final Report

Date of Final Report posting (yyyy/mm/dd)

2026/11/09

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)

Brief description of corrective measures taken

On September 15, 2026, the operator gained compliance with the terms of the Order. Continued compliance is mandatory. Compliance re-inspection was conducted on October 28, 2026, reviewed with the operator sterilization and PPE requirements. Reusable hinged medical devices will be packaged in the open and unlocked position, and reusable devices requiring disassembly will be disassembled prior to sterilization, in accordance with manufacturer instructions for use and best practices in IPAC. Staff have been educated on the requirement to discard single-use eye protection immediately after each use. Ongoing monitoring and audits will be conducted by the operator to ensure ongoing compliance.

Date of all corrective measures were confirmed to have been completed (yyyy/mm/dd)

2026/10/28

Final Report Comments and Contact Information

Any Additional Comments: (Please do not include any personal information or personal health information)

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