

Municipal Class Environmental Assessment Study: Water and Wastewater Servicing in the Nobleton Community

Public Consultation Centre 2 Summary Report

November 25, 2020
Microsoft Teams Live Event

Prepared for: The Regional Municipality of York



Prepared by: LURA Consulting



Table of Contents

A.	Introduction	1
I.	PCC Background	1
II.	PCC Briefing.....	1
B.	Notices & Distribution	2
I.	Notices	2
II.	Distribution List.....	2
C.	Participants	3
D.	PCC Summary.....	4
I.	Question and Answer Period	4
II.	Feedback on the Material Presented	9
III.	Feedback on the Open House Format	11
E.	Comments and Issues	12
F.	Responses to Comments	18

Appendix A: PCC Briefing

Appendix B: Notice of Open House

Appendix C: Distribution List (internal)

Appendix D: Presentation Slides

Appendix E: Survey Questions

Appendix F: Project Team Responses (internal)

A. Introduction

I. PCC Background

The second Public Consultation Centre (PCC) for the Water and Wastewater Servicing Municipal Class Environmental Assessment (EA) for the Nobleton Community was held online on Wednesday, November 25, 2020. The open house event was hosted virtually by York Region via Microsoft Teams Live Events. Participants were provided with the option to join through the internet or phone.

The purpose of the PCC was to present the water/wastewater servicing alternatives that were considered, share the evaluation of these alternatives, present the recommended solutions, and obtain public input on the alternatives and proposed solutions. The PCC provided participants with an opportunity to learn more about the project and engage with members of the project team through various means, including:

- Viewing one of three sessions hosted throughout the day at 10 AM, 2 PM, and 7 PM, which included:
 - Watching a recorded presentation on the evaluation of servicing alternatives and recommended servicing solutions (identical in each session)
 - Participating in a facilitated question and answer period (informed by public questions)
- Completing an online survey
- Viewing presentation boards and supporting materials posted online
- Providing feedback directly to York Region's Project Manager

The PCC was attended by approximately 60 participants across all three sessions.

II. PCC Briefing

A briefing document was prepared following the PCC. This document provides a high-level summary of the open house. It describes:

- The purpose of the event
- The engagement opportunities available to participants at the event
- A summary of comments and questions received during the open house.

A copy of the PCC briefing document is provided in **Appendix A**.

B. Notices & Distribution

I. Notices

A Notice of Open House was first distributed to residents and stakeholders on November 12, 2020, through email, mail, and on the York Region website. The Notice was also published on the Region's social media accounts on the following dates:

- York Region's Twitter page on November 12, 19 and 24, 2020
- York Region's Facebook page on November 12, 2020 as a boosted, geotargeted post for two weeks.

The Notice was also published in the local newspaper, *King Connection*, on November 12 and 19, 2020.

A copy of the Notice is attached in **Appendix B**.

II. Distribution List

Notices were sent via mail or email to: various municipal and provincial governments and agencies; utilities; community associations; private companies; and First Nation groups. Notices were also sent to properties located within the study area (Figure 1). Residents who requested to be added to the mailing list were also sent the Notice.

Figure 1: A map illustrating the study area, service area, and existing Regional infrastructure.



C. Participants

A total of **36 participants** joined the PCC across the three sessions, either virtually or by phone.

D. PCC Summary

PCC 2 was hosted virtually by York Region via a Microsoft Teams Live Event. The PCC was held as a series of three 1-hour long town hall-style events throughout the day at 10 AM, 2 PM, and 7 PM. The PCC was attended by approximately 60 participants across all three sessions. Of the 60 participants, most joined virtually via Microsoft Teams Live, and nine joined via telephone. The PCC was attended by municipal staff, consultants, and interested members of the public. Identical video presentations were shared at each session. All digital materials were made available online on York Region's website, at www.yorkregion.ca/nobletonea. Each PCC session featured a 17-minute video presentation that provided:

- context on the purpose and steps involved for the EA study
- an overview of the water/wastewater servicing alternatives that were considered as part of the study and the evaluation of these alternatives, as well as the recommended solutions
- opportunities for residents and stakeholders to stay informed about the project

A copy of the presentation slides is provided in **Appendix D**.

Following the presentation, participants were invited to ask questions of the project team. Questions asked by PCC participants focused on planning policy, water servicing options, water quality, wastewater servicing, conservation, project costs, development, and further engagement opportunities for the project. Questions surrounding planning policy focused on the Greenbelt Plan and its guidance related to connecting to a lake-based supply for water servicing, and the Oak Ridges Moraine Conservation Plan regarding water regeneration. Questions about water servicing focused on new well locations and potential limitations of the aquifer. Multiple participants raised water quality questions about iron levels of well-based water supply. One participant asked whether recent changes to land uses were included in the project's calculations. Another asked if York Region would be implementing an education campaign to help share the benefits of conservation with the public. A few questions were asked about the overall cost of the EA and construction of the project. One participant asked why new development is frozen until the new water supply is provided. Finally, one participant asked when PCC 3 will be held in 2021. Questions asked and responses from the project team are transcribed below in Section I.

Participants were also invited to complete an online survey, providing feedback to the project team on both the material presented and the format of the online open house. Six individuals filled out the online survey, which remained open from November 25 to December 11, 2020. Their responses are documented in Sections II and III.

A copy of the survey questions asked is provided in **Appendix E**.

I. Question and Answer Period

A summary of questions asked throughout all three PCC events are summarized below according to themes. Participants had questions on the study overview, water quality, the alternative solutions evaluated, the environment, planning and growth, and participation in the study. Questions are denoted with a "Q", answers are denoted with an "A", and comments are denoted with a "C".

Study overview

Q: Will any of these initiatives increase the already exorbitant water rates we currently pay in Nobleton?

- A: Water and wastewater billing grades are managed by the Township of King. If you have further questions about your water or wastewater bills, please visit the Township of King website at www.king.ca or alternatively you can contact Service King. The number is 905-833-5321 or you can email serviceking@king.ca. Having said all of that, we are hoping that the result of this study would provide the servicing required to meet the growth in your community, which subsequently would affect the rates in your favour.

Q: Is there a preliminary (high-level) cost estimate for the recommended solutions?

- A: Growth-related infrastructure will be assigned and paid for by new development. The final capital cost breakdown (i.e., growth component vs. non-growth component) will be determined at a later stage of the project once the Recommended Solution has been selected. For more information on York Region's budget and how finances are used to deliver services, please visit www.York.ca/budget.

Q: Why is additional servicing capacity needed in Nobleton?

- A: The current water and wastewater systems have a limited capacity; additional water and wastewater infrastructure would be required to accommodate expected future growth.

Water quality

Q: It would be a shame to spend tax money on a new well that will provide the same poor quality of water with high iron levels. If we are going to get the same quality, why not just increase the capacity of our current wells (i.e., bigger pumps; bigger casing; etc.)?

- A: In terms of expanding the capacity of the existing wells, it is part of the solution we are proposing. That is increasing the capacity of Well #2.
- With regard to poor water quality, water quality issues such as iron, odour and taste have been raised and discussed as part of this study and considered in the recommended solution. York Region and the Township of King regularly sample the drinking water, as required by the Safe Drinking Water Act, to ensure it meets high standards for quality. The water supply complies with the Ontario Drinking Water Quality Standards. York Region is in the process of completing a Region-wide groundwater treatment study. The outcome of this study will include treatment recommendations for the Nobleton water system. To learn more about drinking water quality and monitoring visit www.york.ca/drinkingwater.

Q: Nobleton residents are very upset about the amount of iron in our water. Why is this not considered in the social and cultural evaluation category?

- A: Water quality issues such as iron, odour and taste have been raised and discussed as part of this study and considered in the recommended solution. York Region and the Township of King regularly sample the drinking water, as required by the Safe Drinking Water Act, to ensure it meets high standards for quality. The water supply complies with the Ontario Drinking Water Quality Standards. York Region is in the process of completing a Region-wide groundwater treatment study. The outcome of this study will include treatment recommendations for the Nobleton water system. To learn more about drinking water quality and monitoring visit www.york.ca/drinkingwater.
- C: Elevated concentrations of iron in exceedance of the aesthetic objectives have been reported in wells 2 and 3 and elevated iron concentration is common in deep aquifers in York Region. Any new well drilled within the same existing aquifer will also contain elevated iron levels.

Q: Will the addition of a new well help address some of the pressure concerns residents are experiencing?

- A: There are a few causes for water pressure concerns, some of which are under the jurisdiction York Region, others are under the jurisdiction of the Township of King. Any quality or pressure concerns should be directed to the Township of King. The Environmental Assessment team is working closely with the Township to resolve these issues where we can, as part of the overall water supply and generation of water from the wells into the storage system. However, concerns specifically related to water pressure are the responsibility of the Township of King.

Q: In the statement "if the well supply cannot meet the necessary quality and quantity requirements", does the word "quality" include the aesthetic objective for iron?

- A: Yes, it does. Water quality issues such as iron odor and taste have all been raised and discussed as part of this study and considered in the recommended solution. We heard quite a few comments during the first Public Consultation Centre about this.

Alternative Solutions

Q: Is lake-based service cheaper or healthier? Why not increase the water supply from all of the current wells?

- A: Economic impacts were a part of the evaluation of all the alternatives presented. Based on overall capital cost, life cycle costs and operations and maintenance costs, connecting to the lake-based supply was the most expensive of the three options. Increasing the capacity of the existing well, in combination with a new production well, resulted in the lowest overall impact after evaluating the natural environment, social, cultural, jurisdictional, regulatory, technical and economic criteria.
- Since increasing groundwater supply can meet the anticipated growth, connecting to the lake-based water supply is not permitted. According to the province's long-term plan, A Place to Grow: Growth Plan for the Greater Golden Horseshoe (2019), extending supply from a Great Lake's source is generally only permitted if the local groundwater supply is unable to meet the quantity and or quality requirements.

Q: In your list of Alternative solutions, a conditional pass was given to allow for the addition of a lake-based supply, "if the well supply cannot meet the necessary quality and quantity requirements". Can you expand on this? Was the conditional pass given for quality or quantity or both?

- A: It relates back to evaluating the alternative. We did look at surface water lake-based supply, and it was evaluated and considered for both quality and quantity considerations against the well system. We gave it a conditional pass to carry forward further in the evaluation but was only to be considered if we discovered that a well-based supply would not provide sufficient quality and quantity. As we have concluded from our study, a new well will provide that. Therefore, the regulations do not permit a connection to the lake-based system.

Q: Are wells F and H within the same aquifer as the existing wells 2, 3 and 5?

- A: An aquifer is defined as layers of soil permeable enough to permit a useful amount of water to be extracted from it. There are a number of aquifers including the Scarborough and Thorncliffe aquifers underlying the study area. These aquifers were considered when we were doing the study on well sites. The Scarborough aquifer encompasses well sites 2, 3, and 5. As the recommended site is well site 5 the water will come from the Scarborough Aquifer.

Q: King City and Bolton are both on City water. Why is Nobleton not tapping into a lake-based water supply?

- A: The evaluation criteria shows that increasing the capacity of the existing well in combination with a new production well has the lowest overall impact. Since increasing groundwater supply can meet the anticipated growth, connection to the lake-based supply is not permitted.
- King City had all the necessary approvals for lake-based supply before the most recent update of the province's long-term plan, A Place to Grow: Growth Plan for the Greater Golden Horseshoe (2019). This update further restricted the extension of water and wastewater services unless deemed necessary.

Environment

Q: I understand groundwater has more minerals than lake-based water, which has more contaminants. Will York Region be conducting an education program to help people understand the benefits of groundwater and the value of conservation?

- A: Through the presentation it was noted that water conservation is part of the recommended solution moving forward. Although water conservation on its own cannot provide all the water required it is an important part for the Nobleton community moving forward. For more information on water quality, visit York Region's website.

Q: It appears that the possible new well location(s) are within the same aquifer as the existing well 2. If it is not possible to increase capacity based on the current wells due to aquifer limitations, then how can adding a new well still within the same aquifer increase the quantity/capacity?

- A: When we are talking about the capacity of the system, we are talking about the capacity of the existing wells, not necessarily the capacity of the aquifer. The aquifer does have a finite capacity and a limitation on what can be drawn from it. The limitation that we refer to are related to the limitations on the capacity of the well's ability to draw the water out of the ground. Even though the new well will be in the same aquifer, there are detailed studies and testing to show that by adding additional wells will not adversely impacting the ability of the existing well to draw water.

Q: Many people still put their sump pumps into sewer lines instead of the into the ditches. Will meters be installed to reduce this practice?

- A: It is not unusual for communities that have sump pumps that are supposed to be discharging to the surface still connected to the sanitary sewer system. York Region and the Township of King would encourage that sump pumps be directed to the surface and not to the sewage system, as it takes up valuable capacity. Metering would be under the jurisdiction of the Township of King. Through an environmental assessment study such as this one, metering is not typically within the detailed scope of study.

Planning and growth

Q: Can you expand on the provincial policy that prohibits the extension of lake-based service into the Greenbelt?

- A: The provincial policy and specifically the prevention of extending lake-based water servicing in the Greenbelt was put in place many years ago to help deal with urban sprawl throughout the Greater Toronto Area. One of the main principles was to allow communities that had existing lake-based supply to continue to grow and densify, and for municipalities such as Nobleton to allow growth within their boundaries without expanding over the Greenbelt. Essentially, the provincial policy is a document put forward by the government to ensure communities grow

within their community, limit sprawl, and protect sensitive environmental features such as the Oak Ridges Moraine.

Q: Given the ongoing municipal comprehensive review (MCR) process, has consideration been given to the possibility of additional expansion of services for growth beyond that presently identified in the Town's Official Plan?

- A: This study is only looking at the possibility of serving growth within the urban area boundary. We do not have the authority to add the properties outside of this boundary. To learn more about the land designation within the Township of King, please visit the Township of King's website and look at their Official Plan.

Q: If the Province amends the Growth Plan to allow conversion to lake-based system, will this option be part of the Phase 3?

- A: Increasing the capacity over the existing well in combination with the new production resulted in the lowest overall impact after evaluating the natural environment, social, cultural, jurisdictional, regulatory, technical, and economic criteria. These are all required by the Ministry for us to review. Since increasing groundwater supply can meet the anticipated growth, connecting to the lake-based water supply is not permitted under the regulation. According to the Province's long-term plan A Place to Grow: Growth Plan for the Greater Golden Horseshoe extending supply from great Lakes sources is generally only permitted if the local groundwater supply is unable to meet the quantity and quality requirements. In this study, current regulation only allows us to use the groundwater supply. If the policy changes then this EA, should time allow, will consider that as part of the growth.

Q: The Region of York recently endorsed a reconfiguration of the employment lands on the property located at 12805 Highway 27. The reconfiguration resulted in approximately 8 acres being changed to residential. Will the Region consider this land use change in the calculations for water/wastewater in Nobleton?

- A: This study is only looking at the possibility of serving growth within the urban area boundary. We do not have the authority to add the properties outside of this boundary. To learn more about the land designation within the Township of King, please visit the Township of King's website and look at their Official Plan.

Q: What is the exact wording in the Greenbelt Plan regarding water servicing? Does it not say that lake-based water and sewer are only possible if it is an emergency? Development is not an emergency.

- A: The wording is: "settlement areas that are serviced by rivers and then lakes or groundwater municipalities will not be permitted to extend water or wastewater services from a Great Lake source unless the extensions are required for reasons of public health and safety". In essence, to expand using a lake-based system, we must be able to demonstrate the existing well system is insufficient. This is not the case, since increasing groundwater supply can meet the anticipated growth.

Q: When considering water for Nobleton since some of this land is on the Oak Ridges Moraine, is there any consideration of looking at regeneration of water, as prescribed by the Oak Ridges Moraine legislation? Or do you just think about removing water but not how to regenerate the aquifer?

- A: All applicable policies and regulations were reviewed as part of the environmental assessment through our investigation and a thorough background assessment of the pertinent data and baseline mapping of the well locations. The well locations were chosen to not impact

existing supply or cause future problems. This included the Oak Ridge Moraine Conservation Plan for mapping and the relevant policy as well as the hydrogeological mapping and reports available for the area.

Q: What's the time horizon you are planning to? Is it consistent with the Official Plan to 2031?

- A: This study looks at the possibility of servicing future growth in Nobleton up to year 2041. The existing Nobleton Community Plan can be found on King Township's website. The Township is currently undertaking a review of the Official Plan for the Township, which includes Nobleton as well.

Q: Why is all new development frozen for additional and small expansion like secondary units, or new lot developments? Why can we not use a septic system until the new water supply is provided - why there is no alternative bridging solution beside freezing all development?

- A: The Region is unable to answer that question as it is the Township of King who designates development as part of their Official Plan and the Nobleton Community Plan. This study is looking at the possibility of servicing growth within the urban area boundary, and we do not have the authority to add properties outside of the boundary. To learn more about the land designation within the Township of King please visit their website and look at their Official Plan.

Participation in the Study

Q: Is there a link to download the EA Study?

- A: Yes, there will be. At this time, we are currently in Phase Two of this Environmental Assessment study. Once this study is complete, all of the study materials will be posted online and available in hardcopy format within the Region as well for review and comments.

Q: What quarter in 2021 will the Open House 3 be in?

- A: the exact date is not finalized, but we are expecting that the third open house will be in the spring or summer of 2021. Once we know the exact date the project will be updated, and notice will be sent out to stakeholders.

II. Feedback on the Material Presented

Participants were asked to share feedback on the material presented in PCC 2 through the online survey. They were asked if they had any questions or comments on the evaluation processes for water and wastewater servicing, and if they had any comments on the preferred alternative solutions for both water and wastewater servicing. They were also asked if there were any additional issues they would like to see addressed in the next phase of the project, and if they had any additional thoughts or comments about the project. Minor edits have been made to spelling and grammar. The intent of the comments has not been altered.

Do you have any questions or comments on the evaluation process for water servicing?

- 1 participant responded "No", 1 responded "Yes", and 3 participants skipped the question.
- 1 participant shared the following feedback:
 - What population/household/business threshold are we building to/from? Doing nothing, halting growth to current capacity is the lowest cost option. Doubling/re-sizing wells are unlikely to generate a corresponding increase in the output: what will be done

if this does not generate the required water? Should not this be the first component, i.e., confirm adequate water supply before any further work is done? Output?

Do you have any comments on the preferred alternative solution for water servicing?

- 1 participant responded “No”, 1 responded “Yes”, and 2 participants skipped the question.
- 2 participants shared the following feedback:
 - The preferred alternative seems reasonable as long as the potential future addition of the second well site (F) would be easily integrated into this solution when required to service additional growth
 - I am concerned the wells are serviced by a groundwater profile area that is increasingly being urbanized impacting the well replenishment. Who is paying for this? The existing tax base structure or new development? This should not be a burden on the existing tax base.

Do you have any questions or comments on the evaluation process for wastewater servicing?

- 2 participants responded “No”, 1 responded “Yes”, and 3 participants skipped the question.
- 1 participant shared the following feedback:
 - What capacity of population/household/business are we building from/to? Doing nothing/growth to capacity is the cheapest option. Why are we pretending it can't be done?

Do you have any comments on the preferred alternative solution for wastewater servicing?

- 2 participants responded “No”, and 2 participants skipped the question.
- 2 participants shared the following feedback:
 - I’m not certain the proposed solution will accommodate future growth. It seems this solution is a temporary fix and ultimately a new facility will be required
 - Will the forcemain increase in throughput force an earlier replacement/increased maintenance of the forcemain itself (due maintenance and/or capacity), or is this included in the costing? Who is paying for this? The existing tax base structure or new development? This should not be a burden on the existing tax base. What are the additional costs for maintenance of the larger facility?

Are there additional issues you would like to see addressed in the next phase?

- 3 participants skipped the question.
- 3 participants shared the following feedback:
 - If possible - please address construction timelines and construction methods - (Direction drill vs Open cut forcemains etc...)
 - It is difficult to get past all the points in the preface stating that you are aware of all the issues the community has raised about the horrible quality, taste, and feel of our current water and the desire to tap into Lake Ontario yet it is being ignored as a real solution and yet more wells are being proposed to account for future development. There must be something more we can do. We live here and have to deal with the

decisions that are being made right now. I would like to see tapping into Lake Ontario as a serious consideration. Our water runs orange, smells and tastes of high levels of chlorine, ruins our clothing and our fixtures and is horrible for our skin and frankly tastes horrible. It would be nice to be able to drink a glass of water from my tap as I was able to when I lived in Toronto.

- Financing. Impact on the existing tax base. Capacity changes projections (Original projections, current use (i.e. are they higher lower) future projections with the delta of the original to current - i.e. how they aligned with what happened, and are we making the same errors in judgement. Timeline/order: i.e. are we determining well viability first as all this work depends on viable well water supply. Impact of urbanization current and infill on groundwater: what steps are being taken to protect the recharge areas of the wells now?

Do you have any additional thoughts or comments about this project?

- 1 participant responded “No”, and 3 participants skipped the question.
- 2 participants shared the following feedback:
 - I would like to see more discussion of our current water issues in the community and how this will be solved. The addition of even more wells for future development may solve the water quantity issue but certainly will not solve the water quality issue. I am well versed in risk assessment and allowable levels set by the government- I am not satisfied with this explanation as the water quality this community has to live with is horrible.
 - There's still a number of folks on septic in town (i.e. not hooked up even though available): has this been considered in the analysis?

III. Feedback on the Open House Format

Participants were asked to share feedback on the format of PCC 2. They were asked to rate the format of the presentation overall, on a scale of 1 to 5, and to share information about their experience. Minor edits have been made to spelling and grammar. The intent of the comments has not been altered.

On a scale of 1 (poor) to 5 (excellent), how would you rate the presentation format overall?

- 1 participant skipped the question.
- 2 participants rated the presentation format as a “2” and 3 participants rated the presentation as a “5”.
- The average rating across respondents was 4.2 out of 5.

Please let us know about your experience: What did you like best or find most useful about the presentation, or consultation materials? Did you encounter any technical difficulties with the presentation or consultation materials? Do you have any other feedback or comments for us on the consultation process or format?

- 4 participants skipped the question.
- 2 participants shared the following feedback:

- The presentation was great! Appeared to run problem-free. I liked the numerous staff involved as questions related to the Project, Water, and Wastewater as staff responded to the specific questions that were asked in their respected field. Overall well done!
- I would recommend all background technical material be made more visible within the format. I also believe this is far too opaque, as it does not make it clear this is a much larger request to increase the development in Nobleton.

E. Comments and Issues

Participants were invited to provide emailed comments or concerns, and issues related to the proposed project by emailing the Region’s Project Manager. The feedback received generally related to:

- how to participate in PCC 2
- water quality issues in Nobleton
- expanding the servicing area
- the cost of water and wastewater servicing
- community impacts of the project
- the need to consider appropriate growth and intensification.

Table 2 documents the written comments received through email. Minor edits have been made to spelling and grammar. The intent of the comments has not been altered.

Table 2: Comments and issues provided by participants regarding Public Consultation Centre 2.

Submission Type	Comment/Issue
Email	I don't understand how to join the Open House planned for Nobleton. I just dial up york.ca/nobleton and that will magically get me there? Right now that takes me to a webpage that advertises this Open House. Will there be something there to click on for the meeting?
Email	Thank you for your notification about the upcoming online open house #2 for the Water and Wastewater Servicing in the community of Nobleton Class EA study by York Region. Following your online open house, can you please provide me with a PDF version of the materials for my review/file?
Email	I would like to attend the online open house #2 on November 25th but I was not able to find the meeting link. Could you please direct me to where I can find it or send it to me?
Email	This is to acknowledge receipt of the attached letter on the Water and Wastewater Servicing in the Nobleton Community Project. Please note that all future correspondence must be addressed to [NAME REMOVED FOR PRIVACY REASONS]. Could you please let us know if any archaeological studies are anticipated as part of this project?
Email	I hope to find you well. We are residents of Nobleton residing at [ADDRESS REMOVED FOR PRIVACY REASONS]. I received a notice for the "Nobleton Water and Wastewater Servicing Municipal Class Environmental Assessment Study".

Submission Type	Comment/Issue
	<p>We feel it is very important to have the municipal water and wastewater services extended per the notice. Please let me know if we can be of assistance in relation to this assessment.</p>
Voicemail	<p>Thank you for the prompt reply. I was under the impression the area within the blue dotted line already had water and wastewater services. Overall, it would make sense to cover the area until Diana Dr., as the current residents have a bad quality of independent well water and wastewater issues.</p> <p>Is there an application or a petition that can be submitted to extend the area up to Diana Dr? I would appreciate a phone call for a better understanding of this. I can be reached at [PHONE NUMBER REMOVED FOR PRIVACY REASONS].</p>
Email	<p>I am writing in regards to the notice received for the water and water service issue. We moved to Nobleton almost 4 years ago, downsizing from Woodbridge because we are now retired and on a fixed income. We purchased a semi-detached home hoping to be able to afford a smaller home.</p> <p>The reason for this email is that we can not believe the cost of the water supply up here in Nobleton. Our last bill was \$1,088.09 for a period of 3 months. We do not have a pool, have no other people in our home, therefore unbelievable why we had such a bill to pay. Another complaint is not only we had to purchase a water softener to ensure the water is of better quality, but we still notice rust stains in our toilets and bathroom sinks. During the summer we decided to replace all our toilets because the ones from the builder had rusted so badly due to the quality of water when we moved in and could not remove the stains. However, now we notice that also with the new toilets are starting to rust even with the water softener.</p> <p>My question is why is the sewer use, water maintenance and sewer charges are more than the water usage. It is atrocious, especially when the quality is very poor and continuing to cause rust problems and maybe even a health hazard in the long run in this community. Something has to be done!!!!</p> <p>I called the Township of King and the only thing they could tell me is that the population in Nobleton is small and that we don't have enough people to pay for the water service. This can't be true when we are seeing more new builds and more to come along King Rd. and we do belong as part of King-Vaughan. I was part of Vaughan and never paid these types of charges for water when I had my children at home and we were a family of six.</p> <p>Also, I am noticing that many people are not maintaining their lawns in this area due to the water charges. I can't blame them and will probably have to do the same if this continues. Even though we paid a lot of money to do our landscaping professionally to make the area look attractive, we will be forced to stop watering our lawn and join everyone else that feels the same.</p> <p>We are not only paying a lot for the water service, but also the property taxes which is ridiculous for the size of the home. If we knew this, we certainly would have stayed where we were.</p> <p>This being said, I'm sure that with the increase of homes being built, and further discussion with the Township of King, that your office can come up with a resolution to help the community afford the water usage and at the same time, have safe water and also we can keep up the properties with proper water service.</p> <p>I will try to attend the meeting on-line, but sometimes I am not able to connect so I</p>

Submission Type	Comment/Issue
	<p>thought of writing my concerns to you directly. Thank you for giving me the opportunity to send you our concerns and hopefully, something will be done about this.</p>
Email	<p>1) To understand the impacts this project may have on the Nobleton community, part of which is situated on the Oak Ridges Moraine, has the study team accessed groundwater data from the Oak Ridges Moraine Partnership? 2) Does MNRF have a role in this project? i.e. Has the MNRF completed a risk assessment? 3) Has a water budget been completed and monitored for the source water protection area? Can you share this data? 4) Are you examining the impact of water conservation efforts, operational efficiencies and optimizing existing infrastructure (as per the provincial, Places to Grow Plan) before considering new infrastructure? What programs/processes have been undertaken in this regard? 5) Are planners, engineers and finance at York Region working together on the project team to create an integrated plan for long term growth as part of the MCR, 2051 planning process? 6) Prior to the selection of a preferred alternative will full cost accounting of the project be undertaken to understand the long-term costs for capital, maintenance and on water and wastewater rates?</p>
Voicemail	Interested in joining virtual PCC.
Email	<p>I watched the Online open house #2. I just can't help but think that the overall solution, for now, and especially for the future of our town, Nobleton is to connect to the pipe which is servicing all of York Region south of us. Is it not just 4 km south of us at Kirby Road? And if not for the current town plan, will it not be the only solution for the next one? If so why would we spend anything on fixing the current system? When most of York Region seems to be on the other wastewater system? I look forward to your answer.</p>
Email	<p>I'm sorry I missed this on Wednesday. Is there a summary sheet or minutes of the meeting which you could provide me with?</p>
Email	<p>To begin, I would like to commend you and your team for attempting to complete an environmental assessment that is community-based. I do however have some major concerns, some of which I have addressed in the survey. As I can appreciate that you have to defer to some of the current literature and studies as well as the threshold limit values set by the government, and the province's long-term plans, however, it is essential that your team acknowledges and addresses the fact that the community is completed unsatisfied with the current water quality within Nobleton. It appears that this study is only concerned about water quantity and servicing it for future developments and has completely disregarded the fact that the community has very strongly outlined to your team that the quality of the water here is horrible. I have read through the detailed presentation alongside the FAQ and I feel there really needs to be more discussion on what the community needs (tapping into Lake Ontario) rather than saying it simply can not be done in this community (despite it being done</p>

Submission Type	Comment/Issue
	<p>in Kleinburg and King City). The addition of even more wells for future development may solve the water quantity issue but certainly will not solve the water quality issue. I am hoping that your team can somehow come together with the community to actually address this equally important issue at hand (water quality). I am happy to liaison in any capacity necessary. I live in this community with my family, which includes two small children - I am not satisfied hearing that the water is within safe limits yet our water runs orange and/or smells heavily chlorinated at certain times. This is directly the result of living in a community whose water source is well water. I look forward to hearing from you soon.</p>
Email	<p>I am sending this email in regards to a notice we received from you dated November 12th about the Water and Wastewater Servicing in the Nobleton Community EA and online open-house.</p> <p>Firstly, I wanted to thank you for your letter and to inform you at York Region that we had a new Chief elected in August, his name is [NAME REMOVED FOR PRIVACY REASONS].</p> <p>Secondly, to my understanding, Nobleton falls just outside our Treaty area so you need not update us as you continue to work through this project. I am not however speaking on behalf of the other Williams Treaties communities so please continue to contact them unless they tell you otherwise. I want to stress that much of York Region does fall within our treaty area so please continue to keep us informed on proposed future projects.</p>
Voicemail	<p>Missed PCC 2, looking for more information.</p>
Survey	<p>What population/household/business threshold are we building to/from? Doing nothing, halting growth to current capacity is the lowest cost option. Doubling/re-sizing wells are unlikely to generate a corresponding increase in output: what will be done if this does not generate the required water? should not this be the first component, i.e. confirm adequate water supply before any further work is done? output? I am concerned the wells are serviced by an groundwater profile area that is increasingly being urbanised impacting the well replenishment. Who is paying for this? The existing tax base structure or the new development? This should not be a burden on the existing tax base. What capacity of population/household/business are we building from/to? Doing nothing/growth to capacity is the cheapest option. Why are we pretending it can't be done? What capacity of population/household/business are we building from/to? Doing nothing/growth to capacity is the cheapest option. Why are we pretending it can't be done? Financing. Impact to existing tax base. Capacity changes projections (Original projections, current use (i.e. are they higher lower) future projections with the delta of the original to current - i.e. how they aligned with what happened, and are we making the same errors in judgement. Timeline/order: i.e. are we determining well viability first as all this work depends on viable well water supply. Impact of urbanization current and infill on groundwater: what steps are being taken to protect the recharge areas of the wells now?</p>

Submission Type	Comment/Issue
	<p>There's still a number of folks still on septic in town (i.e. not hooked up even though available): has this been considered in the analysis</p> <p>I would recommend all background technical material be made more visible within the format. I also believe this is far too opaque, as it does not make it clear this is a much larger request to increase the development in Nobleton.</p>
Survey	<p>The preferred alternative seems reasonable as long as the potential future addition of the second well site (F) would be easily integrated into this solution when required to service additional growth.</p> <p>I'm not certain the proposed solution will accommodate future growth. It seems this solution is a temporary fix and ultimately a new facility will be required</p>
Survey	<p>It is difficult to get past all the points in the preface stating that you are aware of all the issues the community has raised about the horrible quality, taste, and feel of our current water and the desire to tap into Lake Ontario yet it is being ignored as a real solution and yet more wells are being proposed to account for future development. There must be something more we can do. We live here and have to deal with the decisions that are being made right now. I would like to see tapping into Lake Ontario as a serious consideration. Our water runs orange, smells and tastes of high levels of chlorine, ruins our clothing and our fixtures and is horrible for our skin and frankly tastes horrible. It would be nice to be able to drink a glass of water from my tap as I was able to when I lived in Toronto.</p> <p>I would like to see more discussion of our current water issues in the community and how this will be solved. The addition of even more wells for future development may solve the water quantity issue but certainly will not solve the water quality issue. I am well versed in risk assessment and allowable levels set by the government- I am not satisfied with this explanation as the water quality this community has to live with is horrible.</p>
Survey	<p>If possible - please address construction timelines and construction methods - (Direction drill vs Open cut forcemains etc...).</p> <p>The presentation was great! Appeared to run problem-free. I liked the numerous staff involved as questions related to the Project, Water, and Wastewater as staff responded to the specific questions that were asked in their respected field. Overall well done!</p>
Email	<p>Thank you for sending us notification regarding 'Study for Water and Wastewater Servicing in the community of Nobleton'. In our preliminary assessment, we have confirmed that Hydro One has existing high voltage Transmission facilities in proximity to your study area (Nobelton WRRF). Hydro One does not have concerns with regards to your project as long as the expansion of Nobleton WRRF is confined to the existing site. Hydro One would like to stay informed as more information becomes available so that we can advise if the preferred solution changes to conflict with our assets, and if so; what resulting measures and costs could be incurred by the proponent. Note that this response does not constitute approval for your plans and is being sent to you as a courtesy to inform you that we must continue to be consulted on your project.</p> <p>In addition to the existing infrastructure mentioned above, the applicable transmission corridor may have provisions for future lines or already contain secondary land uses (e.g., pipelines, watermains,</p>

Submission Type	Comment/Issue
	<p>parking). Please take this into consideration in your planning.</p> <p>Also, we would like to bring to your attention that should (Study for Water and Wastewater Servicing in the community of Nobleton) result in a Hydro One station expansion or transmission line replacement and/or relocation, an Environmental Assessment (EA) will be required as described under the Class Environmental Assessment for Minor Transmission Facilities (Hydro One, 2016). This EA process would require a minimum of 6 months for a Class EA Screening Process (or up to 18 months if a Full Class EA were to be required) to be completed. Associated costs will be allocated and recovered from proponents in accordance with the Transmission System Code. If triggered, Hydro One will rely on studies completed as part of the EA you are current undertaking. Consulting with Hydro One on such matters during your project's EA process is critical to avoiding conflicts where possible or, where not possible, to streamlining processes (e.g., ensuring study coverage of expansion/relocation areas within the current EA). Once in receipt of more specific project information regarding the potential for conflicts (e.g., siting, routing), Hydro One will be in a better position to communicate objections or not objections to alternatives proposed.</p> <p>If possible at this stage, please formally confirm that Hydro One infrastructure and associated rights-of-way will be completely avoided, or if not possible, allocate appropriate lead-time in your project schedule to collaboratively work through potential conflicts with Hydro One, which ultimately could result in timelines identified above.</p> <p>In planning, note that developments should not reduce line clearances or limit access to our infrastructure at any time. Any construction activities must maintain the electrical clearance from the transmission line conductors as specified in the Ontario Health and Safety Act for the respective line voltage.</p> <p>Be advised that any changes to lot grading or drainage within, or in proximity to Hydro One transmission corridor lands must be controlled and directed away from the transmission corridor. Please note that the proponent will be held responsible for all costs associated with modifications or relocations of Hydro One infrastructure that result from your project, as well as any added costs that may be incurred due to increased efforts to maintain said infrastructure.</p> <p>We reiterate that this message does not constitute any form of approval for your project. Hydro One must be consulted during all stages of your project. Please ensure that all future communications about this and future project(s) are sent to us electronically to secondarylanduse@hydroone.com</p>
PCC	<p>Is the water level in the aquifer going down? I understand that people nearby but outside the urban area boundary are having to get water trucked in during summer months but until recently they never had to do that.</p>

F. Responses to Comments

The project team will consider all feedback received from Public Consultation Centre 2 to determine the next steps for the project. Feedback from participants will also assist with improving the next open house. It is anticipated that the next open house will take place in 2021.