

Section Presentation Summary

- Overview of Programs & Services
- Partnerships and Council Roles
- Committee Focus The 4 Year Outlook



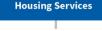














- 7,500 Program Funded Units
- Housing Access
- Over 11,000 on Waitlist

· Development Services

- Richmond Hill Hub
- Belinda's Place
- Woodbridge Redevelopment

Housing York

- 36 properties
- 4,000 tenants
- 2,483 units



Cordelia Abankwa



Lisa Gonsalves

Dr. Karim Kurji Medical Officer



Business Operations

Krista Oliver

Strategies and Partnerships

Public Health

Seniors Services and Quality Assurance

· Ontario Works Financial Assistance

- 16,149 families or individuals receive Ontario Works annually

Social Services

- Homemakers and Nurses services

• Employment Services

- 1,625 Ontario Works clients annually

· Child Care and Childrens **Programs**

- 9,845 children benefit from Child Care Fee Subsidy, **PLAY and Summer Camp**

· Early Intervention Services

- 2.947 Children with Special Needs

· Homelessness Community Programs:

- 6,654 households served annually
- Domiciliary and Emergency Hostels, Transitional Housing

· Community Investment **Funding and Development**

- 66 projects, \$6.2M
- Community Demographic Statistics and Analysis

Social Policy Development and Analysis

- Developing Regional Seniors Strategy
- · Strategic Department Communications

Local Immigration Partnership

- Community Partnership Council
- Immigration Settlement Strategy & Implementation

Human Services Planning **Board Support**

- Making Ends Meet and Make Rental Happen
- · Regional Accessibility **Policies and Compliance** and Accessibility Advisory **Committee Support**
- Emergency Social Services and Business Continuity **Planning**

Healthy Living

- 5,969 sexually transmitted infection/blood-borne infection cases investigated
- 4,144 visits to sexual health clinics
- 635 received information on early detection and cancer screening

Health Protection

- 16,846 food premises, LTC homes, daycares, tobacco vendors & personal service settings inspected
- 1,016 animal exposure & rabies investigations
- 2.873 food handlers certified

· Infectious Diseases Control

- \$22M in vaccines ordered & distributed
- 47,501 vaccines given
- 190,000 immunization records reviewed

· Child and Family Health

- 5,930 home visits to families following childbirth
- 7,519 babies screened after birth for risk to healthy child development
- 49,123 children received dental screening

Paramedic Operations

- Transports 52,049 patients annually
- Deployment Planning

Station and Fleet

- 20 stations
- 1 Multi-Patient Unit
- 1 Emergency Support Unit
- 89 Ambulances and Rapid Response Vehicles
- **Regulatory Compliance**
- **Continuing Medical Education and Recruitment**

Community Paramedicine

- 258 patients enrolled in EPIC in 2014
- 449 referrals to the CCAC in 2014
- 176 patients assesed at Emergency Housing Buildings

· Long-Term Care Homes:

- Operates two homes: Maple Health Centre and Newmarket Health Centre
- 232 beds

Seniors Community Programs

1.200 individuals served through Seniors Community **Programs**

- · Financial Planning and Reporting
- Administration and Accommodation
- Technology Support & **Business Process Design**

· Access York Contact Centre

- 82,000 calls so far in 2014
- · Eligibility Review Program
- · Staff Learning and Development

Official Council Roles

Regional Council has additional roles

- York Region Board of Health
- Committee of Management for Long-Term Care Homes

Advisory/Committees and Boards

- Accessibility Advisory Committee
- Human Services Planning Board
- Housing York Inc. Board

Regional Council plays a formal role in the administration of CHS programs and services and appoints members to Advisory Committees

Staff Reports - 4 Year Outlook

Every Year

- Public Health Year End Settlement
- Health and Wellbeing
- Small Drinking Water Systems
- Housing Plan Annual Report
- LTC Homes Performance Management

Program Updates:

- Community Investments
- Vector Borne Diseases
- Housing Plan

Committee Updates:

- •HSPB- YR
- •YR AAC

2015

- Income Analysis
- Asset Limit for Social Housing Wait list
- •Investing in Affordable Housing Year 2 to 6 Update
- Housing Provider Loan & Subsidy Program Review
- •LTC Convalescent Care Program (CCP) Analysis
- Accountability Agreement Indicators
- Seniors Strategy Framework
- Ontario Works Recidivism & Options to Address
- Update on Emergency and Transitional Housing Development
- Housing Asset Management Update
- Transit Subsidy Update
- Mental Health Initiatives

2016, 2017, 2018

- Seniors Strategy Approval
- Community Partnership Council Member Appointments
- •Immigration Settlement Strategy Action Plan 2016-2018
- Contract Award for the Provision of Homemakers and Nurses Services
- Home Repair and Renovations Criteria Evaluation
- Housing waiting list options to pilot/implement substantial process change
- Update on After School Programs in Social Housing
- Central Access for Homeless and Homelessness Prevention Programs
- Immigration Settlement Strategy Action Plan Progress Update
- Mission Systems Contract
 Renewal for Upgrades to OCCMS
- Asset Management and Fiscal Strategy Update
- •End of Operating Agreements

Collaboration is Essential – Partnerships and Alliances



















Local Community

Community agencies and organizations School Boards and Private Schools Hospitals Child Care Providers York Region Police United Way York Region

Provincial

Ministry of Community & Social Services
Ministry of Children & Youth
Ministry of Municipal Affairs & Housing
Ministry of Health & Long Term Care
Local Health Integration Network
Ministry of Education
Ministry of Training Colleges and Universities
Ministry of Citizenship, Immigration &
International Trade

Federal



Government of Canada

Service Canada Citizen and Immigration Canada Canada Mortgage and Housing Corporation

Public Health Agency of Canada

Additional Partners

Local Chambers of Commerce

Ontario Municipal Social Services Association
Ontario Non Profit Housing Association
Housing Services Corporation
Ontario Association of Non-Profit Homes and Services for Seniors
Association of Local Public Health Agencies
Private Sector
Post Secondary Institutions

Co-operative Housing Federation Association of Municipalities of Ontario

Thank you

