

**Initial Report**

Premise/Facility under investigation (name and address)

**York Region Sleep Disorders Centre  
Unit 300 – 13291 Yonge Street  
Richmond Hill, Ontario L4E 4L6**

Type of Premises/Facility

**Sleep Disorders**

Date Board of Health became aware of IPAC lapse (yyyy/mm/dd)

**2021/07/08**

Date of Initial Report posting (yyyy/mm/dd)

**2021/09/08**

Date of Initial Report update(s) (if applicable) (yyyy/mm/dd)

How the IPAC lapse was identified

**Complaint**

On July 08, 2021 York Region Public Health conducted an inspection and noted inadequate reprocessing of multi-use semi-critical medical equipment/devices. Chemical product used for disinfection of multi-use semi-critical medical equipment/devices was not appropriate: chemical product did not have Health Canada Medical Device License, Class 2; was not prepared and used according to manufacturer's instructions for use, and was not compatible with medical equipment/devices being reprocessed. There was no one-way work flow from dirty to clean to prevent cross-contamination of multi-use medical instruments; brushes used for manual cleaning of medical instruments were not replaced or adequately reprocessed; personal protective equipment (PPE) was not available for staff in the reprocessing area; clean and disinfected equipment was not stored in a manner that prevents contamination; a log of the equipment that received disinfection was not kept.

IPAC Lapse Investigation	Yes	No	N/A	Please provide further details/steps
Did the IPAC lapse involve a member of a regulatory college?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
If yes, was the issue referred to the regulatory college?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<b>College of Physicians and Surgeons of Ontario</b>
Were any corrective measures recommended and/or implemented?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Please provide further details/steps

**Corrective measures:**

- Discontinue offering any services at this premise whereby equipment/instruments are required to be high-level disinfected
- Discontinue the use of any multi-use equipment/instruments that were disinfected using inappropriate high-level disinfection process and inappropriate chemical product.

The clinic must ensure the following:

- Chemical products used for high-level disinfection have Health Canada Medical Device License, Class 2; and are used according to manufacturer's instructions for use
- Minimum effective concentration testing of the high-level disinfectant solution is monitored and logged before each medical device is processed for manual high-level disinfection.
- High level disinfectant test strips specific to the product are used and checked for accuracy when each test strip bottle is opened.
- Multi-use semi-critical medical equipment (e.g. masks, connection tubes) receive at a minimum high-level disinfection in accordance with the equipment/devices manufacturer's instruction for use.
- Newly purchased, non-sterile critical and semi critical medical equipment/devices are inspected and reprocessed prior to use, according to their intended use, as per manufacturer's instructions for use.
- Ensure brushes used for manual cleaning of medical equipment/instruments are inspected frequently; high-level disinfected or disposed of at end of day.
- A log is kept of the equipment that received high-level disinfection

**Infection Prevention And Control Lapse Report**

IPAC Lapse Investigation	Yes	No	N/A	Please provide further details/steps
				<ul style="list-style-type: none"> <li>• Designated reprocessing area is separated into distinct areas for receiving, cleaning and decontamination, preparation and packaging, high-level disinfection, and storage. A one-way workflow from dirty to clean is established and maintained to prevent cross contamination.</li> <li>• Clean and disinfected equipment/devices are transported and stored in a manner that prevents their damage and contamination and are differentiated from equipment/devices which have not been reprocessed.</li> <li>• There is a regular schedule for environmental cleaning, including of the designated reprocessing area and medical equipment/device storage areas. Environmental cleaning logs are kept up to date.</li> <li>• Work surfaces in reprocessing area are flat, cut-resistant, seamless, and composed of non-porous material that can be cleaned, disinfected, and dried.</li> <li>• Disinfectant products used for environmental cleaning are prepared and used according to manufacturer's instructions for use.</li> <li>• Alcohol-based hand rub is provided at point of care for hand hygiene</li> <li>• PPE is available and readily accessible in the reprocessing area (including gloves, gown, mask, eye protection)</li> </ul>

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)  
2021/07/08, 2021/07/15.

**Initial Report Comments and Contact Information**

Any additional Comments: (Please do not include any personal information or personal health information)

**York Region Public Health provided an inspection report to the premise on July 08, 2021 outlining corrective measures to be implemented. The operator was educated on site during the inspection and was instructed to use proper infection prevention and control practices. Follow-up written Order under the Health Protection and Promotion Act was issued on July 15, 2021. A re-inspection was conducted on July 15, 2021 and July 21, 2021 where it was noted that all corrective measures had been implemented.**

If you have any further questions, please contact  
Health Connection

Telephone Number 1-800-361-5653	Email Address <a href="mailto:Health.inspectors@york.ca">Health.inspectors@york.ca</a>
------------------------------------	---

**Final Report**

Date of Final Report posting (yyyy/mm/dd)  
**2021/09/08**

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)  
**July 15, 2021**

Brief description of corrective measures taken

Date of all corrective measures were confirmed to have been completed (yyyy/mm/dd)  
July 15, 2021 and July 21, 2021

**Final Report Comments and Contact Information**

Any Additional Comments: (Please do not include any personal information or personal health information)

If you have any further questions, please contact  
Health Connection

Telephone Number 1-800-361-5653	Email Address <a href="mailto:Health.inspectors@york.ca">Health.inspectors@york.ca</a>
------------------------------------	---