

Initial Report

Premise/Facility under investigation (name and address)

**Vellore Medical Cosmetic Clinic
104-3737 Major Mackenzie Dr., W
Woodbridge, Ontario
L4H 0A2**

Type of Premises/Facility

Medical Clinic

Date Board of Health became aware of IPAC lapse (yyyy/mm/dd)

2018/06/18

Date of Initial Report posting (yyyy/mm/dd)

2019/06/20

Date of Initial Report update(s) (if applicable) (yyyy/mm/dd)

How the IPAC lapse was identified

Complaint

Summary Description of the IPAC Lapse

During inspections conducted on June 18, 2018 and June 19, 2018, York Region Public Health noted the following: critical medical instruments were not packaged prior to sterilization; physical parameters (time, temperature, pressure) monitoring and daily spore testing of the Ritter M7 SpeedClave sterilizer were not being conducted; no hand washing sink, alcohol-based hand rub, brush(es) for manual cleaning of medical instruments and personal protective equipment (gloves, gown, facial protection) present in the reprocessing area; single-use items not discarded immediately after use; expired cleaning products.

IPAC Lapse Investigation	Yes	No	N/A	Please provide further details/steps
Did the IPAC lapse involve a member of a regulatory college?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	College of Physicians and Surgeons of Ontario
If yes, was the issue referred to the regulatory college?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Were any corrective measures recommended and/or implemented?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	See below

Please provide further details/steps

Inspections were conducted on June 18, 2018 and June 19, 2018. The clinic must ensure the following:

- Discontinue offering any services which require multi-use medical equipment/instruments to be sterilized
- Discontinue use of the Ritter M7 SpeedClave Sterilizer
- Discontinue use of any multi-use medical equipment/instruments that were reprocessed in the Ritter M7 SpeedClave Sterilizer unless the instruments are reprocessed in another sterilizer that meets the requirements of the Provincial Infectious Diseases Advisory Committee Best Practices for Cleaning, Disinfection and Sterilization of Medical Equipment/Devices in All Health Care Settings, May 2013 ("PIDAC")
- Prior to resuming reprocessing of reusable medical equipment/instruments:
 - Provide a sterilizer and use a sterilization process that complies with the requirements of PIDAC
 - Conduct and provide three consecutive negative spore tests (using biological indicators) to York Region Public Health prior to using a new sterilizer, or after repairs to an existing sterilizer, for reprocessing of medical equipment/instruments
 - Ensure records are monitored and kept on-site to document that biological indicators, chemical indicators and physical parameters (time, temperature and pressure) have been met for every sterilization cycle
 - Sterilized loads are released for use as per best practices outlined in PIDAC
 - Packaged, sterilized equipment/instruments are stored in a manner that prevents contamination
 - Provide a brush(es) for manual cleaning of medical

Infection Prevention And Control Lapse Report

IPAC Lapse Investigation	Yes	No	N/A	Please provide further details/steps
				<p>equipment/instruments and are inspected frequently; high-level disinfected or disposed of at end of day</p> <ul style="list-style-type: none"> ○ Provide appropriate personal protective equipment including gloves, gowns, mask and eye protection for staff in the reprocessing area ○ Provide alcohol-based hand rub for use in the reprocessing area at a concentration between 70%-90% alcohol ○ Provide a sterilizer and use a sterilization process that complies with the requirements of the "Provincial Infectious Diseases Advisory Committee (PIDAC), Best Practices for Cleaning, Disinfection and Sterilization of Medical Equipment/Devices in All Health Care Settings, May 2013" ○ Ensure medical equipment/instruments that require sterilization are packaged in accordance with manufacturer's recommendations and labelled appropriately ○ Appropriate internal chemical indicators are placed in every package for sterilization and are checked prior to patient use ○ Alternatively, the operator can use sterile, single-use medical equipment/instruments and discard after use <ul style="list-style-type: none"> ● Discontinue use of the 'Doctor Easy Elephant Ear Washer' until a supply of single-use disposable ear washer tips is obtained and it is demonstrated the device can be cleaned and disinfected appropriately between clients

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)

2018/06/18

Initial Report Comments and Contact Information

Any additional Comments:

Inspection reports were provided to the clinic on June 18, 2018 and June 19, 2018 outlining corrective measures to be implemented. The operator was educated on site during the inspections and instructed to use proper infection prevention and control practices. A follow-up written Order under the Health Protection and Promotion Act was issued on June 25, 2018. Follow-up will be conducted to ensure corrective measures have been implemented.

If you have any further questions, please contact

Health Connection

Telephone Number

1-800-361-5653

Email Address

Health.inspectors@york.ca

Final Report

Date of Final Report posting (yyyy/mm/dd)

2019/06/20

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)

Brief description of corrective measures taken

Follow-up was conducted on July 16, 2018 where it was noted by York Region Public Health that all corrective measures have been put into place. Operator discontinued sterilization practices and the use of reusable medical instruments and is using sterile, pre-packaged single-use medical instruments that are discarded after use.

Date of all corrective measures were confirmed to have been completed (yyyy/mm/dd)

2018/07/16

Final Report Comments and Contact Information

Any Additional Comments: (Please do not include any personal information or personal health information)

If you have any further questions, please contact

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1-800-361-5653

Email Address

Health.inspectors@york.ca