

**Stouffville Water System Upgrades
Open House #1**

23 November 2017. 5:30 pm – 8:00 pm
Lebovic Centre for Arts & Entertainment
Whitchurch-Stouffville, ON



Meeting Summary

On Thursday, November 23, 2017, York Region hosted the first out of two Public Consultation Centre (PCC) for the Stouffville Water System Upgrade: Class Environmental Assessment (EA). The purpose of the meeting was to introduce the study and the project team, as well as to gather other important information about the study area from participants. The second PCC will be held in spring 2018, where the project team will present the evaluation and recommendation to the public and will be requesting feedback.

The format of the Public Consultation Centre was an open house featuring 16 display boards, which provided information about the Class Environmental Assessment Study for Stouffville Water Upgrades. Members of the project team were available to address questions and comments from participants.

There were about 21 participants who attended the open house throughout the night; 19 participants signed in. Participants included local residents within the Water Service Area, residents from communities outside of the Study Area, and a local business owner. Six staff from York Region, two from The Municipal Infrastructure Group (TMIG), and two from Swerhun Inc. were present at the meeting.

Participants were asked to submit additional comments or feedback after the meeting using the comment sheet provided at the PCC. There was a total of eight comment sheets that were submitted during the open house. Participants were also able to submit any additional comments and/or feedback to the project team by mail or e-mail by December 7, 2017.

This summary was written by Jacky Li and Yulia Pak of Swerhun Inc., a third-party facilitation firm that is a part of the consultant team led by TMIG. This report is not intended to provide a verbatim transcript of the meeting, but instead, to provide a high-level summary of perspectives shared by participants verbally and in writing.

Summary of Key Issues and Feedback

The following are themes of discussion that emerged during the open house as reported by the project team:

- **In General:** There was a high-level of engagement from participants.
- **Water Quality:** There were a few questions on water quality related to the use of chlorine in the water treatment process and its impact on health:
 - Some participants expressed concerns about the taste of chlorine in their water supply. *The project team explained that chlorine is required in the water treatment process, and that the current taste is consistent across York Region.*
 - A few participants were curious about the methods of disinfection used within York Region.
 - One participant expressed concerns that contaminants from a local dump site or local quarry and fill operations may leak into the water supply.
 - One participant said that they would like to rely less on the water softener and would like to see York Region look into water hardness. Another participant said that their water seems softer since the Region started blending its water.
- **Study Area Boundaries:** There was some confusion between the Study Area and the Water Service Area boundaries. A few participants wanted a clarification on whether the proposed high school will be within the Water Service Area. *The project team clarified that the Study Area is larger than the Water Service and the proposed high school is within the Water Service Area.*
- **Firm Capacity:** There were questions raised on the definition of “Firm Capacity” and why it is lower than the “Total Capacity”. *The project team explained that ... [TMIG to provide explanation of the difference]*
- **Other Suggestions and Concerns:** There were a few concerns outside of the scope of this EA.
 - Several participants asked about current aquifer levels in the area and if private wells would be affected by this Study.
 - Several participants outside of the Water Service Area were curious if they would receive municipal servicing. A few participants emphasized the need for water in Gormley.
 - One participant had concerns over flooding of the local area resulting from a potential elevated water tank. *A member of the project team emphasized that at this point it is unclear if there is a need for a new elevated water tank and reassured that flooding caused by an elevated tank is highly unlikely to happen.*

Summary of Written Feedback

The following summary is based on the responses participants provided in their comment sheets not captured above. Participants had an opportunity to submit their written feedback at the meeting and after the meeting until December 7, 2017. A total of eight comment sheets were submitted at the meeting. The transcribed comment sheets are included at the end of this summary as Appendix A.

- **In General:** Participants felt that the staff at the open house were knowledgeable and all comment sheets indicated that the meeting was helpful and informative. Participants found value in talking with the project team and viewing the information display boards.
- **Maintenance-related Costs to the Town:** A participant suggested the project team consider the maintenance-related costs that would be the responsibility of the Town of Whitchurch-Stouffville. The change in water chemistry due to blending of groundwater and lake water results in added phosphates and buildup of biofilm, which will add to the maintenance costs.
- **Heritage Value:** A participant identified that Wendat Village is a place with important community value.
- **Alternative Solutions:** A participant suggested to build the water mains before “building up” Stouffville. The participant also suggested to keep locally sourced water rather than increasing purchased water by tapping into the Ballantrae feed or by digging a new deep well.
- **More Information:** Several participants indicated that they were expecting to see more information on decisions about storage facilities and potential locations for a new elevated water tank as well as alternative solutions with pros and cons. Participants also expressed interest in seeing more information on the existing groundwater quality and impacts to the water table if wells are to be retired.

Next Steps

The project team will consider the comments summarized in the report and identify a preferred solution, which will be presented at the second PCC in spring 2018. At that point, participants will be able to provide more feedback on the proposed solutions.

For updates and more information, please visit www.york.ca/ea and click on Stouffville Long-term Water Supply and Servicing.

Appendix A – Transcribed Comment Sheets (Compiled)

A total of eight comment sheets were submitted by participants at the meeting, they have been transcribed and are included below. All of the responses have been compiled and are listed in under their respective questions.

1. How would you prefer to receive information?

- Regular Mail – 1 response
- Phone
- E-mail - 6 responses
- Other

2. What was the most valuable part of the Open House?

- Viewing the information display boards - 4 responses
- Talking with the Project Team - 8 responses
- Providing feedback regarding the Project - 2 responses
- Other - 0 responses

3. Did you find the meeting helpful and informative?

- Yes - 8 responses

4. What additional information would you like to receive?

- Next time on announcements, advertise it is a drop in for as long/little as you want so people don't think it's a 2 hr presentation
- nothing at the moment
- "decisions on storage facilities
- decisions on new wells"
- info on groundwater quality - impact of local quarry and fill operations
- "where the new tank/reservoir will be located
- any updates"
- when will the region service the 404/woodbine corridor with water+sewers?

5. Have we missed anything?

- maintenance + costs to Town
- not that I know of

6. Is there anything important we should know about the study area (e.g. Are there any important natural, heritage or community features located there?)

- "Consider impact on water table if retiring wells.
- Lots of urban runoff in Town
- Prefer rehab over replace; this minimizes negative impacts, however it may be wiser to install new mains before buildup.
- Consider a new tower + deep well over (increased) purchased supply (keep it local)"

- Wendat village + other arch. Locs.

7. Have we captured what is important to you and your community?

- "No
- water chemistry, [maintenance] costs for Town
- aesthetics of different water supplied (taste/odours/etc.)"
- [3 yeses, most left blank]

8. Are there other things that should be considered?

- "Toronto water supply has added phosphorus due to lead/corrosion control program. Urban runoff (carwash, watering lawns) will lead to added elevated phosphorus levels. Fed. Govt also looking to lower [phosphorus?] [ph?] -> limit, which may result in more orthophosphates!
- blended lake + ground water is a recipe for biofilm development;
- [thus] [increased] maintenance costs for Town to keep Town mains clean
- a LOT of farms + old farmhouses with shallow wells around area"
- probably a little early in the study, I thought we would see a few different solutions and pros/cons

9. Do you have any other comments you would like to share?

- "Prefer a new deep well or a feed from Ballantrae over more purchased water
- Lake water is more prone to contamination than deep wells, lots of overflows + sewer surges contaminate Toronto water and treatment costs will rise; [thus] agreement rates would too
- removing treatment facilities will jeopardize water operator licenses"
- Staff very knowledgeable

10. How did you hear about this Open House?

- Environmental Stewardship Committee (Town)
- Newspaper
- Tribune
- Online flyer

NOTICE OF STUDY COMMENCEMENT AND OPEN HOUSE #1

MUNICIPAL CLASS ENVIRONMENTAL ASSESSMENT YORK WATER SYSTEM UPGRADES, COMMUNITY OF STOUFFVILLE

LEARN MORE!
HAVE YOUR SAY.

The 2016 York Region Water and Wastewater Master Plan Update identified the need for additional water storage and water supply capacity associated with approved growth in the community of Stouffville.

York Region is initiating a Schedule B, Municipal Class Environmental Assessment (Class EA) study to review the long-term water supply and storage needs for the community of Stouffville.

We want to hear from you!

You are invited to attend an Open House to review the project information, provide your input and comment on the study objectives. The project team will be available to answer any questions.

The Open House will be held on:

Date: Thursday, November 23, 2017

Time: Between 5:30 p.m. and 8 p.m.

Location: 19 on the Park
(Lebovic Centre for Arts & Entertainment)
19 Civic Avenue, Stouffville, ON

Please let us know if you require accommodation to participate in this meeting. An accessible version of this notice is available upon request. This notice was issued on November 9, 2017.

Personal information submitted (e.g., name, address and phone number) is collected, maintained and disclosed under the authority of the *Environmental Assessment Act* and the *Municipal Freedom of Information and Protection of Privacy Act* for transparency and consultation purposes. Personal information you submit will become part of a public record that is available to the general public, unless you request that your personal information remain confidential.



For questions, to submit a comment or to be added to the mailing list, please contact:

Shlvan Narine, P.Eng., P.M.P.

Senior Project Manager
Environmental Services
The Regional Municipality of York
17250 Yonge Street, Newmarket ON L3Y 6Z1

☎ 1-877-464-9675 ext. 75370

✉ StouffvilleWater@york.ca

Cathy Downard-Parmer

Communications & Community Engagement
Environmental Services
The Regional Municipality of York
17250 Yonge Street, Newmarket ON L3Y 6Z1

☎ 1-877-464-9675 ext. 75502

✉ cathy.downard-parmer@york.ca



Sign-In Sheet

Please Print Your Contact Information Clearly

York Water System Upgrades: Community of Stouffville
Class Environmental Assessment

Open House #1

19 on the Park- Lebovic Centre for Arts & Entertainment
November 23, 2017

Full Name	Organization (if applicable)	E-mail Address	Mailing Address	Town / City	Postal Code	Would you like to be added to our contact list?		How would you prefer to be contacted?	
						Yes	No	Email	Mail
						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
						<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
						<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
						<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
						<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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November 23, 2017

Full Name	Organization (if applicable)	E-mail Address	Mailing Address	Town / City	Postal Code	Would you like to be added to our contact list?		How would you prefer to be contacted?	
						Yes	No	Email	Mail
Dave Kenth	Town of W.S	dave.kenth@townofws.ca		Stouffville		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
				"		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
				"		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
						<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
						<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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November 23, 2017

Full Name	Organization (if applicable)	E-mail Address	Mailing Address	Town / City	Postal Code	Would you like to be added to our contact list?		How would you prefer to be contacted?	
						Yes	No	Email	Mail
						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
						<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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						<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Comment Sheet

Open House #1

19 on the Park- Lebovic Centre for Arts & Entertainment

November 23, 2017

We want to hear from you! Your feedback will be documented and considered by the Project Team.

Please Print:

First Name:	<input type="text"/>	Last Name:	<input type="text"/>
Address:	<input type="text"/>	City:	<input type="text"/>
Postal Code:	<input type="text"/>	E-mail:	<input type="text"/>
Phone:	<input type="text"/>		

1. How would you prefer to receive information?

- ☒ Regular mail ☐ Phone
☐ E-mail ☐ I do not wish to receive further information

2. What was the most valuable part of the Open House? (check all that apply)

- ☒ Viewing the information display boards
☒ Talking with the Project Team
☒ Providing feedback regarding the Project
☐ Other, please specify: _____

3. Did you find the meeting helpful and informative?

- ☒ Yes ☐ No

4. What additional information would you like to receive?

* next time on announcements, advertise it is a drop in for as long/little as you want so people don't think it's a 2 hr presentation

5. Have we missed anything?

maintenance & costs to town.



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York Region

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November 23, 2017

6. Is there anything important we should know about the study area (e.g. Are there any important natural, heritage or community features located there)?

~~consider the impact on water table~~
 • consider impact on water table if retining wells
 • lots of urban runoff in Town
 • prefer rehab over replace - this minimizes negative impacts, however it may be wise to install new mains before buildup
 • consider a new tower + deep well over ↑ purchased supply

7. Have we captured what is important to you and your community? (keep it local!)

☐ Yes ☒ No

- water chemistry, water costs for town
 - aesthetics of different water supplies (tastes / odours etc)

Are there other things that should be considered?

• Toronto water supply has added phosphorus due to lead/corrosion control program. Urban runoff (drainage, water re-leaks) will lead to elevated phosphorus levels. Fed. Gov. also looking to lower Pb
 • blended lake + groundwater is a recipe for biofilm development
 • ↑ water costs for town to keep town mains clean

8. Do you have any other comments you would like to share?

• a lot of farms + old farmhouses w shallow wells around area
 • prefer a new deep well or feed from Balbrath over more purchased water
 • lake water is more prone to contamination than deep wells, lots of overflows + sewer surges contaminate Toronto water and treatment costs will rise, ∴ agreement rates would too
 • removing treatment facilities will jeopardize water operator licenses
 { may result in more orthophosphate! }

9. How did you hear about this Open House?

Environmental Stewardship Committee (Town)

Please submit your written comments before leaving the meeting or mail/email them by December 7, 2017

Shivan Narine, P. Eng., PMP, Senior Project Manager
 Regional Municipality of York

Phone: 1-877-464-9675 ext. 75370

Email: StouffvilleWater@york.ca

Mail: 17250 Yonge Street, Newmarket, ON L3Y 6Z1

Additional Project information is available on the Project website: york.ca/ea

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Please Print:

First Name:

Last Name:

Address:

City:

Postal Code:

E-mail:

Phone:

1. How would you prefer to receive information?

☐

Regular mail

☐

Phone

☒

E-mail

☐

I do not wish to receive further information

2. What was the most valuable part of the Open House? (check all that apply)

☐

Viewing the information display boards

☒

Talking with the Project Team

☐

Providing feedback regarding the Project

☐

Other, please specify: _____

3. Did you find the meeting helpful and informative?

☒

Yes

☐

No

4. What additional information would you like to receive?

nothing at the moment.

5. Have we missed anything?

Not that I know of.



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York Region

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6. Is there anything important we should know about the study area (e.g. Are there any important natural, heritage or community features located there)?

7. Have we captured what is important to you and your community?

☐ Yes ☐ No

Are there other things that should be considered?

8. Do you have any other comments you would like to share?

9. How did you hear about this Open House?

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by December 7, 2017

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York Region

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November 23, 2017

We want to hear from you! Your feedback will be documented and considered by the Project Team.

Please Print:

First Name: [REDACTED] Last Name: [REDACTED]
Address: [REDACTED] City: [REDACTED]
Postal Code: [REDACTED] E-mail: [REDACTED]
Phone: [REDACTED]

1. How would you prefer to receive information?

- ☐ Regular mail ☐ Phone
☐ E-mail ☐ I do not wish to receive further information

2. What was the most valuable part of the Open House? *(check all that apply)*

- ☐ Viewing the information display boards
☒ Talking with the Project Team
☐ Providing feedback regarding the Project
☐ Other, please specify: _____

3. Did you find the meeting helpful and informative?

- ☒ Yes ☐ No

4. What additional information would you like to receive?

5. Have we missed anything?

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7. Have we captured what is important to you and your community?

☐ Yes ☐ No

Are there other things that should be considered?

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Please Print:

First Name:

Last Name:

Address:

City:

Postal Code:

E-mail:

Phone:

1. How would you prefer to receive information?

☐ Regular mail☐ Phone☒ E-mail☐ I do not wish to receive further information

2. What was the most valuable part of the Open House? (check all that apply)

☒ Viewing the information display boards☒ Talking with the Project Team☐ Providing feedback regarding the Project☐ Other, please specify: _____

3. Did you find the meeting helpful and informative?

☒ Yes☐ No

4. What additional information would you like to receive?

decisions on storage facilities
decisions on new wells

5. Have we missed anything?



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7. Have we captured what is important to you and your community?

☒ Yes ☐ No

Are there other things that should be considered?

- probably a little early in the study, I thought we would see a few different solutions and pros/cons

8. Do you have any other comments you would like to share?

9. How did you hear about this Open House?

NEWSPAPER

Please submit your written comments before leaving the meeting or mail/email them
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Please Print:

First Name:

Last Name:

Address:

City:

Postal Code:

E-mail:

Phone:

1. How would you prefer to receive information?

☐ Regular mail☐ Phone☒ E-mail☐ I do not wish to receive further information

2. What was the most valuable part of the Open House? (check all that apply)

☒ Viewing the information display boards☒ Talking with the Project Team☒ Providing feedback regarding the Project☐ Other, please specify: _____

3. Did you find the meeting helpful and informative?

☒ Yes☐ No

4. What additional information would you like to receive?

info on groundwater quality - impact of local
quarry and fill operations

5. Have we missed anything?



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6. Is there anything important we should know about the study area (e.g. Are there any important natural, heritage or community features located there)?

7. Have we captured what is important to you and your community?

☒ Yes ☐ No

Are there other things that should be considered?

8. Do you have any other comments you would like to share?

9. How did you hear about this Open House?

online flyer

Please submit your written comments before leaving the meeting or mail/email them
by December 7, 2017

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Address: [REDACTED] City: [REDACTED]
Postal Code: [REDACTED] E-mail: [REDACTED]
Phone: [REDACTED]

1. How would you prefer to receive information?

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2. What was the most valuable part of the Open House? (check all that apply)

- ☐ Viewing the information display boards
☒ Talking with the Project Team
☐ Providing feedback regarding the Project
☐ Other, please specify: _____

3. Did you find the meeting helpful and informative?

- ☒ Yes ☐ No

4. What additional information would you like to receive?

— where the new tanks / reservoir will be located
— any updates

5. Have we missed anything?

Comment Sheet

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November 23, 2017

6. Is there anything important we should know about the study area (e.g. Are there any important natural, heritage or community features located there)?

Wendat Village & other arch. locs.

7. Have we captured what is important to you and your community?



Yes



No

Are there other things that should be considered?

8. Do you have any other comments you would like to share?

Staff very knowledgeable

9. How did you hear about this Open House?

TRIBUNE

Please submit your written comments before leaving the meeting or mail/email them
by December 7, 2017

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Mail: 17250 Yonge Street, Newmarket, ON L3Y 6Z1

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* Under the Freedom of Information and Protection of Privacy Act and the Environmental Assessment Act, unless otherwise stated in the submission, any personal information such as name, address, telephone number and property location included in a submission will become part of the public record files for this matter and will be released, if requested, to any person.



We're working to improve services
for you and your community.


York Region

Comment Sheet

Open House #1

19 on the Park- Lebovic Centre for Arts & Entertainment

November 23, 2017

We want to hear from you! Your feedback will be documented and considered by the Project Team.

Please Print:

First Name: [REDACTED] Last Name: [REDACTED]
Address: [REDACTED] City: [REDACTED]
Postal Code: [REDACTED] E-mail: [REDACTED]
Phone: [REDACTED]

1. How would you prefer to receive information?

- ☐ Regular mail ☐ Phone
☒ E-mail ☐ I do not wish to receive further information

2. What was the most valuable part of the Open House? (check all that apply)

- ☐ Viewing the information display boards
☒ Talking with the Project Team
☐ Providing feedback regarding the Project
☐ Other, please specify: _____

3. Did you find the meeting helpful and informative?

- ☒ Yes ☐ No

4. What additional information would you like to receive?

WHEN WILL THE REGION SERVICE
THE 404/WOODBINE CORRIDOR WITH
WATER + SEWERS?

5. Have we missed anything?

N/A



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York Region

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November 23, 2017

6. Is there anything important we should know about the study area (e.g. Are there any important natural, heritage or community features located there)?

7. Have we captured what is important to you and your community?

☐ Yes ☐ No

Are there other things that should be considered?

8. Do you have any other comments you would like to share?

9. How did you hear about this Open House?

Please submit your written comments before leaving the meeting or mail/email them
by December 7, 2017

Shivan Narine, P. Eng., PMP, Senior Project Manager
Regional Municipality of York

Phone: 1-877-464-9675 ext. 75370
Email: StouffvilleWater@york.ca
Mail: 17250 Yonge Street, Newmarket, ON L3Y 6Z1

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