#### Stouffville Water System Upgrades Open House #1

23 November 2017. 5:30 pm – 8:00 pm Lebovic Centre for Arts & Entertainment Whitchurch-Stouffville. ON



#### **Meeting Summary**

On Thursday, November 23, 2017, York Region hosted the first out of two Public Consultation Centre (PCC) for the Stouffville Water System Upgrade: Class Environmental Assessment (EA). The purpose of the meeting was to introduce the study and the project team, as well as to gather other important information about the study area from participants. The second PCC will be held in spring 2018, where the project team will present the evaluation and recommendation to the public and will be requesting feedback.

The format of the Public Consultation Centre was an open house featuring 16 display boards, which provided information about the Class Environmental Assessment Study for Stouffville Water Upgrades. Members of the project team were available to address questions and comments from participants.

There were about 21 participants who attended the open house throughout the night; 19 participants signed in. Participants included local residents within the Water Service Area, residents from communities outside of the Study Area, and a local business owner. Six staff from York Region, two from The Municipal Infrastructure Group (TMIG), and two from Swerhun Inc. were present at the meeting.

Participants were asked to submit additional comments or feedback after the meeting using the comment sheet provided at the PCC. There was a total of eight comment sheets that were submitted during the open house. Participants were also able to submit any additional comments and/or feedback to the project team by mail or e-mail by December 7, 2017.

This summary was written by Jacky Li and Yulia Pak of Swerhun Inc., a third-party facilitation firm that is a part of the consultant team led by TMIG. This report is not intended to provide a verbatim transcript of the meeting, but instead, to provide a high-level summary of perspectives shared by participants verbally and in writing.

#### Summary of Key Issues and Feedback

The following are themes of discussion that emerged during the open house as reported by the project team:

- **In General:** There was a high-level of engagement from participants.
- Water Quality: There were a few questions on water quality related to the use of chlorine in the water treatment process and its impact on health:
  - Some participants expressed concerns about the taste of chlorine in their water supply. The project team explained that chlorine is required in the water treatment process, and that the current taste is consistent across York Region.
  - A few participants were curious about the methods of disinfection used within York Region.
  - One participant expressed concerns that contaminants from a local dump site or local quarry and fill operations may leak into the water supply.
  - One participant said that they would like to rely less on the water softener and would like to see York Region look into water hardness. Another participant said that their water seems softer since the Region started blending its water.
- **Study Area Boundaries:** There was some confusion between the Study Area and the Water Service Area boundaries. A few participants wanted a clarification on whether the proposed high school will be within the Water Service Area. The project team clarified that the Study Area is larger than the Water Service and the proposed high school is within the Water Service Area.
- **Firm Capacity:** There were questions raised on the definition of "Firm Capacity" and why it is lower than the "Total Capacity". *The project team explained that ... [TMIG to provide explanation of the difference]*
- Other Suggestions and Concerns: There were a few concerns outside of the scope of this EA.
  - Several participants asked about current aquifer levels in the area and if private wells would be affected by this Study.
  - Several participants outside of the Water Service Area were curious if they would receive municipal servicing. A few participants emphasized the need for water in Gormley.
  - One participant had concerns over flooding of the local area resulting from a potential elevated water tank. A member of the project team emphasized that at this point it is unclear if there is a need for a new elevated water tank and reassured that flooding caused by an elevated tank is highly unlikely to happen.

#### Summary of Written Feedback

The following summary is based on the responses participants provided in their comment sheets not captured above. Participants had an opportunity to submit their written feedback at the meeting and after the meeting until December 7, 2017. A total of eight comment sheets were submitted at the meeting. The transcribed comment sheets are included at the end of this summary as Appendix A.

- **In General:** Participants felt that the staff at the open house were knowledgeable and all comment sheets indicated that the meeting was helpful and informative. Participants found value in talking with the project team and viewing the information display boards.
- Maintenance-related Costs to the Town: A participant suggested the project team
  consider the maintenance-related costs that would be the responsibility of the Town of
  Whitchurch-Stouffville. The change in water chemistry due to blending of groundwater and
  lake water results in added phosphates and buildup of biofilm, which will add to the
  maintenance costs.
- **Heritage Value:** A participant identified that Wendat Village is a place with important community value.
- Alternative Solutions: A participant suggested to build the water mains before "building
  up" Stouffville. The participant also suggested to keep locally sourced water rather than
  increasing purchased water by tapping into the Ballantrae feed or by digging a new deep
  well.
- More Information: Several participants indicated that they were expecting to see more
  information on decisions about storage facilities and potential locations for a new elevated
  water tank as well as alternative solutions with pros and cons. Participants also expressed
  interest in seeing more information on the existing groundwater quality and impacts to the
  water table if wells are to be retired.

#### Next Steps

The project team will consider the comments summarized in the report and identify a preferred solution, which will be presented at the second PCC in spring 2018. At that point, participants will be able to provide more feedback on the proposed solutions.

For updates and more information, please visit <a href="www.york.ca/ea">www.york.ca/ea</a> and click on Stouffville Longterm Water Supply and Servicing.

#### **Appendix A – Transcribed Comment Sheets (Compiled)**

A total of eight comment sheets were submitted by participants at the meeting, they have been transcribed and are included below. All of the responses have been compiled and are listed in under their respective questions.

#### 1. How would you prefer to receive information?

- Regular Mail 1 response
- Phone
- E-mail 6 responses
- Other

#### 2. What was the most valuable part of the Open House?

- Viewing the information display boards 4 responses
- Talking with the Project Team 8 responses
- Providing feedback regarding the Project 2 responses
- Other 0 responses

#### 3. Did you find the meeting helpful and informative?

• Yes - 8 responses

#### 4. What additional information would you like to receive?

- Next time on announcements, advertise it is a drop in for as long/little as you want so people don't think it's a 2 hr presentation
- nothing at the moment
- "decisions on storage facilities
- · decisions on new wells"
- info on groundwater quality impact of local quarry and fill operations
- "where the new tank/reservoir will be located
- any updates"
- when will the region service the 404/woodbine corridor with water+sewers?

#### 5. Have we missed anything?

- maintenance + costs to Town
- not that I know of

#### 6. Is there anything important we should know about the study area (e.g. Are there any important natural, heritage or community features located there?)

- "Consider impact on water table if retiring wells.
- Lots of urban runoff in Town
- Prefer rehab over replace; this minimizes negative impacts, however it may be wiser to install new mains before buildup.
- Consider a new tower + deep well over (increased) purchased supply (keep it local)"

Wendat village + other arch. Locs.

#### 7. Have we captured what is important to you and your community?

- "No
- water chemistry, [maintenance] costs for Town
- aesthetics of different water supplied (taste/odours/etc.)"
- [3 yeses, most left blank]

#### 8. Are there other things that should be considered?

- "Toronto water supply has added phosphorus due to lead/corrosion control program.
   Urban runoff (carwash, watering lawns) will lead to added elevated phosphorus levels.

   Fed. Govt also looking to lower [phosphorus?] [ph?] -> limit, which may result in more orthophosphates!
- blended lake + ground water is a recipe for biofilm development;
- [thus] [increased] maintenance costs for Town to keep Town mains clean
- a LOT of farms + old farmhouses with shallow wells around area"
- probably a little early in the study, I thought we would see a few different solutions and pros/cons

#### 9. Do you have any other comments you would like to share?

- "Prefer a new deep well or a feed from Ballantrae over more purchased water
- Lake water is more prone to contamination than deep wells, lots of overflows + sewer surges contaminate Toronto water and treatment costs will rise; [thus] agreement rates would too
- removing treatment facilities will jeopardize water operator licenses"
- Staff very knowledgeable

#### 10. How did you hear about this Open House?

- Environmental Stewardship Committee (Town)
- Newspaper
- Tribune
- Online flyer

# NOTICE OF STUDY COMMENCEMENT AND OPEN HOUSE #1

MUNICIPAL CLASS ENVIRONMENTAL ASSESSMENT YORK WATER SYSTEM UPGRADES, COMMUNITY OF STOUFFVILLE



The 2016 York Region Water and Wastewater Master Plan Update identified the need for additional water storage and water supply capacity associated with approved growth in the community of Stouffville.

York Region is initiating a Schedule B, Municipal Class Environmental Assessment (Class EA) study to review the long-term water supply and storage needs for the community of Stouffville.

#### We want to hear from you!

You are invited to attend an Open House to review the project information, provide your input and comment on the study objectives. The project team will be available to answer any questions.

#### The Open House will be held on:

Date: Thursday, November 23, 2017

Time: Between 5:30 p.m. and 8 p.m.

Location: 19 on the Park

(Lebovic Centre for Arts & Entertainment)

19 Civic Avenue, Stouffville, ON

Please let us know if you require accommodation to participate in this meeting. An accessible version of this notice is available upon request. This notice was issued on November 9, 2017.

Personal information submitted (e.g., name, address and phone number) is collected, maintained and disclosed under the authority of the Environmental Assessment Act and the Municipal Freedom of Information and Protection of Privacy Act for transparency and consultation purposes. Personal information you submit will become part of a public record that is available to the general public, unless you request that your personal information remain confidential.



For questions, to submit a comment or to be added to the mailing list, please contact:

#### Shivan Narine, P.Eng., P.M.P

Senior Project Manager Environmental Services The Regional Municipality of York 17250 Yonge Street, Newmarket ON L3Y 6Z1

StouffvilleWater@york.ca

#### Cathy Downard-Parmer

Communications & Community Engagement Environmental Services The Regional Municipality of York 17250 Yonge Street, Newmarket ON L3Y 6Z1

N 1-877-464-9675 ext. 75502

cathy.downard-parmer@york.ca





# Sign-In Sheet

**Please Print Your Contact Information Clearly** 

York Water System Upgrades: Community of Stouffville
Class Environmental Assessment

#### Open House #1

19 on the Park- Lebovic Centre for Arts & Entertainment November 23, 2017

Full Name	Organization	E-mail Address	be added t		be ac		Would you like to be added to our contact list?			efer to
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Stouffville Water System Upgrades

We're working to improve services for you and your community.



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Full Name	Organization	E-mail Address	Mailing Address	Town / City	Postal Code	Would you like to be added to our contact list?		be added to ou		How w you pre be conta	efer to
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Please Print:
First Name: Address: City: Postal Code: Phone:
1. How would you prefer to receive information?
Regular mail Phone  E-mail I do not wish to receive further information
2. What was the most valuable part of the Open House? (check all that apply)
Viewing the information display boards  Talking with the Project Team  Providing feedback regarding the Project  Other, please specify:
3. Did you find the meeting helpful and informative?
Yes No
4. What additional information would you like to receive?
* next time on announcements, advertise it is a drop in for as longlittle as you want so people don't think it's a 2 hr presentation
5. Have we missed anything?
mantenance 4 costs to town.





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6. Is there anything important we should know about the study area (e.g. Are there any important natural, heritage or community features located there)?

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	and treatment costs will rise, a greenent rates would too
	· removing treatment failuties will jeopardize water operator
	licenses
9.	How did you hear about this Open House?

Environmental Steward Ship Committee (Town)

Please submit your written comments before leaving the meeting or mail/email them by December 7, 2017

**Shivan Narine**, P. Eng., PMP, Senior Project Manager Regional Municipality of York

Phone:

1-877-464-9675 ext. 75370

Email:

StouffvilleWater@york.ca

Mail:

17250 Yonge Street, Newmarket, ON L3Y 6Z1

Additional Project information is available on the Project website: york.ca/ea

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Open House #1

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	ivan Narine, P. Eng., PMP, Senior Project Manager	
Ke	Phone: 1-877-464-9675 ext. 75370  Email: StouffvilleWater@york.ca  Mail: 17250 Yonge Street, Newmarket, ON L3Y	6Z1

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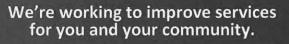
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Open House #1

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6.	Is there anything important we should know about the study area (e.g. Are there any important natural, heritage or community features located there)?
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	Please submit your written comments before leaving the meeting or mail/email them
н	by December 7, 2017
	ivan Narine, P. Eng., PMP, Senior Project Manager
ΚE	egional Municipality of York Phone: 1-877-464-9675 ext. 75370
	Email: StouffvilleWater@york.ca
	Mail: 17250 Yonge Street, Newmarket, ON L3Y 6Z1





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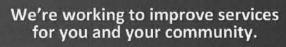
19 on the Park- Lebovic Centre for Arts & Entertainment November 23, 2017

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3.	Did you find the meeting helpful and informative?	
	Yes No	
4.	What additional information would you like to receive?	
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5.	Have we missed anything?	











Open House #1

19 on the Park- Lebovic Centre for Arts & Entertainment November 23, 2017

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# Stouffville Water System Upgrades

Comment Sheet

19 on the Park- Lebovic Centre for Arts & Entertainment November 23, 2017

	Please Print:	
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1.	low would you prefer to receive information?	
	Regular mail Phone  E-mail I do not wish to receive further information	
2.	What was the most valuable part of the Open House? (check all that apply)  Viewing the information display boards  Talking with the Project Team  Providing feedback regarding the Project  Other, please specify:	
3.	Did you find the meeting helpful and informative?  Yes No	×
4.	What additional information would you like to receive?	
5.	info on groundwater quality - impact of local quarry and ful operations  Have we missed anything?	1



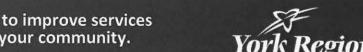


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Please submit your written		efore leaving the meeting or mail/email ember 7, 2017	them
nivan Narine, P. Eng., PMP, egional Municipality of York	Senior Projec	ct Manager	
egional wurlicipality of York	Phone:	1-877-464-9675 ext. 75370	
	Email:	StouffvilleWater@york.ca	
	Mail:	17250 Yonge Street, Newmarket, ON	3V 6





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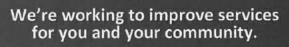
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3.	Did you find the meeting helpful and informative?				
4.	What additional information would you like to receive?				
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5.	Have we missed anything?				









19 on the Park-Lebovic Centre for Arts & Entertainment November 23, 2017

6. Is there anything important we should know about the study area (e.g. Are there any important natural, heritage or community features located there)?

Wendet Village & other arch, locs.

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Are there other things that should be considered?

8. Do you have any other comments you would like to share?

Staff very knowledgestele

9. How did you hear about this Open House?

TRIBUNE

Please submit your written comments before leaving the meeting or mail/email them by December 7, 2017

Shivan Narine, P. Eng., PMP, Senior Project Manager Regional Municipality of York

Phone:

1-877-464-9675 ext. 75370

Email:

StouffvilleWater@york.ca

Mail:

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	Yes No
4.	What additional information would you like to receive?
	WHEN WILL THE REGION SERVICE THE 404/WOODBINE CORRIDOR WITH WATER + SEWERS?
5.	Have we missed anything?
	NA





# Stouffville Water System Upgrades

# **Comment Sheet**

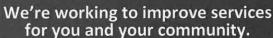
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Are there other things that should be considered?
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Open House #1

19 on the Park-Lebovic Centre for Arts & Entertainment November 23, 2017

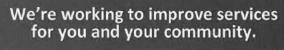
She did	Please Print:					
First Name: Address: Postal Code: Phone:	Last Name: City: E-mail:					
1. How wou	ıld you prefer to receive information?					
	Regular mail Phone E-mail I do not wish to receive further information					
2. What was	2. What was the most valuable part of the Open House? (check all that apply)					
Viewing the information display boards  Talking with the Project Team  Providing feedback regarding the Project  Other, please specify:						
3. Did you f	3. Did you find the meeting helpful and informative?					
Yes	Yes No					
4. What add	4. What additional information would you like to receive?					
ч .		e e				
5. Have we	missed anything?	il .				
	a /a					













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6.	Is there anything important we should know about the study area (e.g. Are there any important natural, heritage or community features located there)?			
7.	7. Have we captured what is important to you	and your community?		
	Yes No			
	Are there other things that should be cons	dered?		
	а и			
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	W	2 0 080 B B		
8.	8. Do you have any other comments you wou	ld like to share?		
9.	9. How did you hear about this Open House?			
	Please submit your written comments before by Decembe			
	Shivan Narine, P. Eng., PMP, Senior Project Mar	nager		
кe	Email: Sto	77-464-9675 ext. 75370 uffvilleWater@york.ca 50 Yonge Street, Newmarket, ON L3Y 6Z1		

Additional Project information is available on the Project website: york.ca/ea

<sup>\*</sup> Under the Freedom of Information and Protection of Privacy Act and the Environmental Assessment Act, unless otherwise stated in the submission, any personal information such as name, address, telephone number and property location included in a submission will become part of the public record files for this matter and will be released, if requested, to any person.



