



VULNERABLE PERSONS REGISTRY (VPR)

Jason McIlveen, Staff Sergeant, Community Partnerships
Chantal Bennett, Social Worker
York Regional Police



Overview

- Introduction
- Definitions of a Vulnerable Person and the Vulnerable Persons Registry
- Program overview
- Clients we service
- Program responsibilities
- Examples of current clients
- Details of our new database
- Questions & Answers



The Social Workers of YRP

Goal of our team:

1. Assist individuals
2. Reduce repeat calls by providing client's with education, support and resources
3. Reduce the amount of inappropriate calls made to 911
4. Free up front line officers to focus their job at hand



Definition

Vulnerable Person: A person who is living with a cognitive, physical, intellectual/developmental disability or other condition which may place them at an increased risk of misadventure leading to injury or death and who may require assistance from emergency services.



Overview of Vulnerable Persons Registry

The Vulnerable Persons Registry (VPR) allows an improved police response to vulnerable people who may require emergency assistance due to their condition.

- It expedites the process of locating and assisting vulnerable residents or frequent visitors to **York Region** by making essential personal information readily available to responding officers.



How Does It Work?

It is a database that can be used as an investigative tool to assist in gathering important information when an emergency arises.

In the event of an emergency, VPR provides police access to helpful information such as:

- Emergency contact
- Detailed description
- Ways to communicate



How Does It Work (Continued)?

How to register?

- Contacting SW
- Apply by completing the online forms on the YRP website or connecting with one of our community partners (i.e. Alzheimer's Society).
- Effective June 2017 submit the online Vulnerable Persons Registry Form.

How often to register?

- Age dependent
- Notify the York Region Police Service of any updates regarding the Registrant by re-submitting the registration form.



What Information Is Needed?

During the registration process we will require the following information:

- Name
- Address
- Contact information
- Medical condition(s)
- Method of communication
- Identification worn
- Where the participant is most likely to wander
- Favorite attraction/locations
- Suggested method of approach/de-escalation techniques
- Recent photograph of the individual



How VPR Can Help Families

When the client goes missing and it is reported, the information about the client's physical appearance, common places they would go, as well as triggers, stimulants and de-escalation techniques could be provided to every police officer in the area in order to look for the client

The information contained in the application/flag record:

- (a) Facilitating a rapid response across officers
- (b) Enhancing problem identification
- (c) De-escalating an immediate threat
- (d) Identifying safety issues
- (e) Defining previous police contact
- (f) Illustrating historical medical treatment
- (g) Aiding coordination of medical & emergency response
- (h) Advancing medical assessment
- (i) Providing emergency contact numbers



Caregiver Responsibilities

- Ensure that the details on the form are correct and current
- Notify administrator of pertinent changes that occur and/or update the application (i.e. appearance, address, phone # etc.)
- Update the form every 1-2 years and provide updated picture of client



Case Examples

How is Vulnerable Person Registry helpful?



In Summary

The overall goal is to provide police with quick access to critical information about a registered person so the officer can assist in an emergency situation.

When a Vulnerable Person is thought to be at risk, their personal information will be shared with relevant organizations, enabling them to quickly respond and provide effective assistance to the registrant.



Coming Soon: New Online VPR Application

- VPR project launched in February 2017.
- Goal is to implement a new in-house application that will:
 - Improve turn-around time through online registration process
 - Reduce manual effort via automation, real-time data validation, and scheduled notifications.
 - Provide better user-experience for applicants using the online method.
- Target for online VPR by June 2017.



Quick Peek: New Online Application

First page upon choosing to register:

- Definition of VPR with a few examples
- Disclaimer page which applicants need to review and confirm
- Button to start the registration process



Entering Information

Start >>

Vulnerable Person >>

Primary Contact >>

Secondary Contact >>

Review

Select Report Type

Select	Report Type	Definition
<input checked="" type="radio"/>	New Application	This is the first report that is being filed for this incident.
<input type="radio"/>	Application Renewal	You are adding information to a previous report. Please input the original Flag Number (ex: 2017-800001) <input type="text"/> If you previously registered for Vulnerable Persons in the past and cannot recall your flag number, please call 1-866-876-5423 ext. 6877 or send email to vpr@yrp.ca.

Continue

Different tabs provided to enter information for:

- The Vulnerable Person
- Primary and Secondary Contacts
- Ability for the registrant to review all information provided before submission



Online VPR Form

Personal information about the Vulnerable Person, such as:

- Name
- Address
- Contact info
- Height
- Other physical descriptors



Online VPR Form (continued)

Medical information about the Vulnerable Person, such as:

- Medical conditions
- Medical equipment
- Medic alert

Other areas of interest such as:

- Language
- Wandering history
- Method of approach, etc.



Review Submitted Form

Displays all data entered for review.
Provides applicants to either:

- Submit registration or
- Go back to previous pages and make corrections.

Start >> Vulnerable Person >> Primary Contact >> Secondary Contact >> **Review**

Review of the Information Provided

Vulnerable Person's Information

* Family Name: **Edwards** * First Name: **Cathy**
* Surname: **Not Applicable** * Preferred Name: **Not Applicable**
* Date of Birth: **05/02/2000**
* Non-Verbal: **No** * Hearing Aid: **No**



* Street Address: **2 James Street** * City/Town: **BRAMPTON** * Postal Code: **af499r**
Res. Phone: **123 456 7890** Cell: **Not Applicable** * City/Town: **BRAMPTON** * Postal Code: **af499r**
* Has email? **Not Applicable** Email Address: **Not Applicable** * City/Town: **BRAMPTON** * Postal Code: **af499r**

* Sex: **Not Applicable** * Hair Color: **Not Applicable** * Hair Style: **Not Applicable** * Eye Color: **Not Applicable** * Race/Ethnicity: **Not Applicable**
* Height: **0** * Height Unit: **Not Applicable** * Weight: **0** * Weight Unit: **Not Applicable**
* Lens Type: **Not Applicable**
* Scars: **Not Applicable** * Location: **Not Applicable** * Description: **Not Applicable**
* Marks: **Not Applicable** * Location: **Not Applicable** * Description: **Not Applicable**
* Tattoos: **Not Applicable** * Location: **Not Applicable** * Description: **Not Applicable**

Language Spoken: **Not Applicable** Language Read/Written: **Not Applicable**
Use Public Transportation: **No** Please Explain: **Not Applicable**
History of Violence: **No** Please Explain: **Not Applicable**
Access to Firearms/Weapons: **No** Please Explain: **Not Applicable**

MEDICAL CONDITIONS/SPECIAL NEEDS

Cognitive Specify: **Not Applicable**
 Physical Disability Specify: **Not Applicable**
 Intellectual/Developmental Disability Specify: **Not Applicable**
 Other Specify: **Not Applicable**
Is Life Sustaining Medication/Equipment Required? **No** Please Explain: **Not Applicable**
Prescribed Medication Requirements: **Not Applicable**
Medic Alert: **Not Applicable**
If yes, specify location: **Not Applicable** If other, please specify: **Not Applicable**

Known to wander: **No** If yes, explain circumstances and where located: **Not Applicable**
Areas of interest to them? **Not Applicable** Suggested methods of approach for known triggers: **Not Applicable**
Are you offended with an agency? **No** If yes, explain: **Not Applicable**
Contact Family Home: **Not Applicable** First Name: **Not Applicable** Phone: **Not Applicable**

Primary Contact's Information

* Family Name: **ZXCZXC** * First Name: **EGZG** * Second Name: **Not Applicable**
* Date of Birth: **02/03/2000** * Relationship: **PARENT** * If relationship is other, specify: **Not Applicable**
* Non-Verbal: **Yes** * Hearing Aid: **Yes**
* Street Address: **ZXCZDFG** * City/Town: **DURHAM REGION** * Postal Code: **Not Applicable**
Res. Phone: **Not Applicable** Cell: **Not Applicable** * City/Town: **DURHAM REGION** * Postal Code: **Not Applicable**
* Has email? **Not Applicable** Email Address: **Not Applicable** * City/Town: **DURHAM REGION** * Postal Code: **Not Applicable**

Secondary Contact's Information

* Family Name: **SADAS** * First Name: **ZXCZCOT** * Second Name: **csadas**
* Date of Birth: **03/03/2000** * Relationship: **Not Applicable** * If relationship is other, specify: **Not Applicable**
* Non-Verbal: **No** * Hearing Aid: **No**
* Street Address: **Not Applicable** * City/Town: **Not Applicable** * Postal Code: **Not Applicable**
Res. Phone: **Not Applicable** Cell: **Not Applicable** * City/Town: **Not Applicable** * Postal Code: **Not Applicable**
* Has email? **Not Applicable** Email Address: **Not Applicable** * City/Town: **Not Applicable** * Postal Code: **Not Applicable**

Back Submit



Future Process: VPR Online Registration

1. User logs on to YRP website, fills out and submits registration form.
2. VPR data is transmitted for processing.
3. YRP officers can access VPR information.
4. Validated data is stored in YRP's system.



Parting Thoughts

- There are common misconceptions that you have to wait a period of time to report a person missing.
- By having information and a photo on file police can immediately coordinate search efforts and commence searching.



Contact Details

Chantal Bennett #5911

Social Worker, Project Lead

905-830-0303 x 6877

vpr@yrp.ca



THANK YOU

Questions?