

COVID-19: TAXI AND RIDE-HAILING ADVICE

The most important thing you can do is stay home if you are sick. Sick employees or drivers should remain at home. If you have symptoms of COVID-19, seek assessment and testing at one of the three COVID-19 Assessment Centres in York Region.

If you are a driver in taxi and/or ride-hailing/car-sharing service industries, follow these precautions to reduce your risks related to COVID-19.

Wash or sanitize your hands

Before getting in the vehicle and after exiting, wash your hands thoroughly with soap and water for at least 15 seconds, or use an alcohol-based hand sanitizer



Increase cleaning and disinfecting of high-touch surfaces

Clean and disinfect common use areas in the vehicle such as car door handles, arm rests, steering wheel, seat belts and buttons



Practice physical distancing

No customers in the front seat, install a partition between you and the customer, and no ride-sharing between strangers



Wear a mask or face covering

Wear a 2-layer non-medical mask or a face covering to reduce the spread of your own respiratory droplets to others

Open vehicle windows

Keep vehicle windows open while driving and set air vents to fresh air for improved air circulation

Practice proper respiratory (cough and sneeze) etiquette

While travelling, cough or sneeze into a tissue and put the tissue immediately into a disposable plastic bag and use an alcohol-based hand sanitizer to clean your hands. If you don't have a tissue, cough or sneeze into your elbow or sleeve, not in your hands



Use electronic forms of payments

Pre-payment or contactless payment systems are recommended and keep payment terminals clean



For specific questions, concerns or protocols, contact your employer or industry representative(s).

For more information, visit york.ca/COVID19


York Region