

Clause 15 in Report No. 8 of Committee of the Whole was adopted, without amendment, by the Council of The Regional Municipality of York at its meeting held on May 25, 2017.

15

Community Investment Strategy and Refugee Settlement Funding 2016 Activity Report

Committee of the Whole recommends adoption of the following recommendation contained in the report dated April 21, 2017 from the Commissioner of Community and Health Services:

1. Council receive this report for information.
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Report dated April 21, 2017 from the Commissioner of Community and Health Services now follows:

1. Recommendation

It is recommended that Council receive this report for information.

2. Purpose

This report provides an update on the results of the investment made in 2016 of approximately \$5.5 million to 51 projects through the Community Investment Strategy, the \$100,000 investment through the Transit Ticket Program and the \$200,000 investment made in Refugee Settlement In-Year Funding.

3. Background and Previous Council Direction

The Community Investment Strategy is aligned to the broad goals of Community and Health Services and Regional priorities

York Region has provided funding to non-profit programs and community agencies since 2003 through community investments. The investments support a

wide range of services to help to stabilize the living situations of many low to moderate income residents.

In 2013, the Region approved a new Community Investment Strategy (The Strategy) to more closely align with Regional priorities.

The Strategy has three funding streams:

1. Community Based Services – invests in community-based programs and services that address service gaps and align with Regional community results. The four result areas are:
 - Community Health: Low and moderate income residents are healthy and able to make healthy choices.
 - Economic Independence: Low and moderate income residents have and keep jobs that match their skills and have financial stability.
 - Housing Stability: Low and moderate income residents can live in affordable, adequate and suitable housing.
 - Social Inclusion: Low and moderate income residents are connected and able to engage in their communities.
2. Organizational Development – invests in activities that strengthen an agency’s ability to plan, develop and deliver programs and services that are needed in the community.
3. Innovation and Collaboration – invests in initiatives that present multi-faceted solutions for working together and/or delivering social services.

The Strategy has a two-stage application process

The annual call for proposals is a two-stage process. Each Spring, in stage one, agencies are offered an opportunity to submit an Expression of Interest. Each submission is reviewed to assess the fit with one of the result areas in the Strategy. In September, the successful Expression(s) of Interest move to stage two and submit full applications that include a detailed work plan and budget.

A Selection Committee comprised of York Region staff reviews the proposals and recommends projects for funding. Representatives of external funders including the Ontario Trillium Foundation and the United Way of Toronto and York Region are also consulted.

4. Analysis and Implications

The 2016 Community Investment Strategy allocated over \$5.5 million to 51 projects

In November 2015, 52 projects approved by Council through [Community Investment Strategy Projects Recommended for 2016 Funding](#), although one agency, The Rose of Sharon, withdrew their Organizational Development project, leaving 51 projects that were completed for the year.

Over \$5.2 million was allocated to Community-based services, almost \$160,000 was allocated to Organizational Development and more than \$97,000 was allocated to Innovation and Collaboration as outlined in Table 1.

Table 1
Summary of 2016 by Investment Stream

| | Funding (\$) | | No. of Projects | Residents Served | |
|--|--------------|------------------|-----------------|------------------|---------------|
| | | | | Actual | Target |
| Community-Based Stream | | | | | |
| • Community Health | 455,841 | - | 6 | 29,830 | 24,406 |
| • Economic Independence | 1,725,499 | - | 14 | 1,748 | 1,556 |
| • Housing Stability | 1,655,153 | - | 9 | 8,153 | 7,079 |
| • Social Inclusion | 1,461,063 | - | 16 | 10,415 | 6,250 |
| Total Community-Based Stream | - | 5,297,556 | 45 | 50,146 | 39,291 |
| Organizational Development | - | 157,541 | 5 | | |
| Innovation and Collaboration | - | 97,816 | 1 | 620 | 450 |
| Total Investment | - | 5,552,913 | 51 | 50,766 | 39,741 |
| Percent of 2016 Target Achieved | | | | 128% | |

Community-Based projects fund services that support the outcomes of the four result areas

Projects funded through the community-based stream provided services that helped fill identified service gaps in the community. The reported projects results demonstrated a real impact. For example, the Jewish Russian Community Centre, Furniture Depot, reported 88 per cent of individuals and families felt the furniture they received improved their lives by making a space into a home which research tells us can lead to a longer tenancy; the Women's Centre of York

Region, Enterprising Careers, reported 81 per cent of their clients felt a positive life change through building life and networking skills that empowered them to achieve financial independence. Over 50,000 residents benefited from Community-Based services. For the 2016 Community Investment Projects Activity Report see Attachment 1.

Six projects contributed to improving the health of residents

Residents were supported with tobacco cessation programs, respite day programs for those with dementia, culturally appropriate mental health supports, and nutritious meals and snacks for youth in economically challenged neighbourhoods.

The Food for Learning Program reported that 82 per cent of the school-aged children they served reported trying new vegetables that led to better food knowledge. Evidence shows this can lead into better learning and improved nutrition.

In Total 29,830 residents benefitted from these programs.

Fourteen projects provided support for residents to move towards economic independence

Approximately 1,748 residents participated in programs that provided assessments, pre-employment life skills, employment training, computer skills or job-specific upgrading or training.

The Job Find Club for Internationally Trained Individuals reported that 112 participants increased their knowledge of the Canadian workplace culture which may lead to better employment opportunities. This insight for many newcomers helps them to understand workplace norms and can lead to longer term employment opportunities.

Supports to stabilize housing for residents were provided by nine projects

8,153 residents accessed services such as:

- Emergency winter shelters
- Mobile outreach service
- Housing support services to help residents find affordable housing
- Character building and housing supports for youth

The Lance Krasman, Application Support Worker Program, reported 58 per cent of clients had formed a new community connection and increased their

knowledge of available services in the community. This is increasingly important for these residents as many face multiple barriers and can benefit from a range of programs.

Sixteen social inclusion projects gave residents opportunities to become more connected and engaged in their community

A variety of programs helped approximately 10,415 residents engage in community life. They included programs that provided:

- Children's after school programs and mentoring
- Counselling and family strengthening
- Academic upgrading for parents and young mothers
- Seniors activities, demonstrations and workshops
- Services for youth with learning disabilities to cope and advocate for themselves

The Youth Assisting Youth, Peer Project, reported 90 per cent of the newcomer and at-risk youth participants increased their confidence. While the Family Services of York Region, Families and Schools Together program, reported 91 per cent of low income and newcomer parent participants had increased their confidence in parenting.

The Organizational Development Stream helped strengthen agencies to better serve York Region residents

Five projects helped agencies to enhance their capacity. The projects ranged from helping the organizations to: review, build and implement better operating structures; develop data management systems; and conduct feasibility studies.

An example of this is the Service Facilitation Project that helped Community Living Newmarket/Aurora District to develop a system that provides cross-cultural programs and events information for multi-lingual newcomer parents. While the Cedar Centre developed a three-year strategic plan and updated their operational policies and procedures.

A hub location of agencies was maintained with the Innovation and Collaboration Stream

Twenty-eight agencies came together to offer their services in a hub model for victims of domestic violence and their children. This improved access and responsiveness to their programming and created a process where the victims only need to re-tell the incident once to access the variety of services they may require.

Transit Support was provided to over 7,300 residents

In 2016, the Transit Ticket Program allocated \$104,250 to 54 community agencies. The funding was used to help residents to access groceries, food programs, education and training, job opportunities and medical services. For the 2016 Transit Ticket Program Activity Report see Attachment 2.

Additional transit fare support was provided to 988 refugees. The cost of transit and transportation was previously identified as a key barrier for refugees. This allowed them to access services like language education, training, financial literacy and help to find housing.

Over 1,000 Refugees were supported by six programs

In April 2016, Council approved [Integrated Community Planning for Refugees](#) to enhance in-year funding for programs that supported Syrian refugees arriving in York Region.

Over 1,000 refugees were served by projects that provided services to help them, and their families, access programs designed to help with their basic needs. The Humanity First Settlement Support program provided refugees with start-up supplies, winter clothing and orientation sessions to help them understand their new communities. For the 2016 Refugee Settlement In-Year Funding Activity Report see Attachment 3.

5. Financial Considerations

Funding for the Community Investment Strategy is managed within the Region's approved budget. In 2016, a total of \$5.5 million was invested in the community which served 50,766 residents at a per capita cost of approximately \$4.85. Additionally \$104,250 was invested in the annual Transit Ticket Program and one-time \$200,000 in the Refugee Settlement In-Year Funding.

6. Local Municipal Impact

Residents in all nine municipalities benefit from services funded by the Community Investment Strategy, Transit Ticket Program and Refugee Settlement In-Year Funding.

7. Conclusion

The Community Investment Strategy provides low and moderate income residents access to human services provided by community agencies. Over 59,000 residents received supports from the three funds available in 2016 to help them:

- Move towards economic independence
- Increase their chance of housing stability
- Become more integrated in the community
- Have healthy choices for a healthy lifestyle
- Better afford the cost of transit fares
- Receive services to meet refugees' basic needs

For more information on this report, please contact Lisa Gonsalves, Director, Strategies and Partnerships, at 1-877-464-9675 ext. 72090.

The Senior Management Group has reviewed this report.

April 21, 2017

Attachments (3)

#7590106

Accessible formats or communication supports are available upon request

**2016 COMMUNITY INVESTMENT PROJECTS
Activity Report**

| No. | Agency Name | Project Name and Description | Funding (\$) | Service Area |
|---|--|--|--------------|---|
| Projects Supporting Community Health | | | | |
| 1 | Alzheimer Society of York Region | A Brand New D.A.Y: A comprehensive day program that provided structured and individualized mental health supports, respite, and a recreational and social day care program for people living with Alzheimer's disease and other dementias. Unique number served in 2016 - 1064 | 56,375 | City of Vaughan, Towns of Aurora and Whitchurch-Stouffville |
| 2 | Georgina Community Food Pantry | Nourishing Possibilities: A three-pronged approach to healthy eating, including community gardening, nutritious meal preparation and gleaning was used to help up to 586 clients to work towards food security. Unique number served in 2016 - 709 | 43,300 | Town of Georgina |
| 3 | Hong Fook Mental Health Association | Wrap Around Mental Health Support and Services for Youth in Ethno-Specific Communities: Wrap-around, linguistically and culturally appropriate mental health supports that included after school outreach programs, preventative programs, pre-treatment psycho-education groups, psychotherapy service and consulting psychiatrist services provided to Chinese-Canadian youth, grades 7 to 12. Unique number served in 2016 - 244 | 55,000 | City of Markham |
| 4 | LifeCorps International | LifeCorps Food Share: The agency collected and delivered food provided by or through the Ontario Association of Food Banks, the National Food Sharing System (operated by Food Banks Canada) and other corporate community partners to many agencies serving low and moderate income individuals across York Region. Over \$1,402,000 worth of food distributed to the community. | 108,650 | York Region |

**2016 COMMUNITY INVESTMENT PROJECTS
Activity Report**

| No. | Agency Name | Project Name and Description | Funding (\$) | Service Area |
|--|--------------------------------------|---|--------------|---|
| 5 | Loft Community Services | Community-Based Tobacco Management Intervention for People with Serious Mental Illness: A 12-week tobacco management support group co-facilitated by TEACH trained (Centre for Addiction and Mental Health) staff was offered to an estimated 40 clients with serious mental illnesses that included no-cost nicotine replacement therapy as well as hands-on behavioural supports and harm reduction strategies. Clients benefited from physical activity strategies, and transit assistance to the program. Unique number served in 2016 - 101 | 63,520 | York Region |
| 6 | York Region Food for Learning | York Region Food for Learning: Using a network of trained community volunteers, inclusive access to nutritionally balanced breakfast and snack programs was provided to York Region students through schools that have been identified as having a high population of low and moderate income families. Unique number served in 2016 – 27,712 | 128,996 | York Region |
| Projects Supporting Economic Independence | | | | |
| 7 | COSTI Immigrant Services | Life Success Strategies: The project provided life management skills enabling low to moderate income residents, including Ontario Works recipients, to obtain and maintain jobs that match their skills. The program included workshops, assessments, group engagement activities, one-to-one appointments, guest speakers, practical exercises, and the preparation of a return to work action plan. Unique number served in 2016 - 110 | 110,295 | York Region |
| 8 | Georgina Trades Training Inc. | SET for Employment: The project prepared participants for employment through the preparation of individualized employment plans, hands-on skills development, and links to appropriate training programs to further their skills for employment. Unique number served in 2016 – 32 | 81,618 | Town of East Gwillimbury, Georgina, and Newmarket |

**2016 COMMUNITY INVESTMENT PROJECTS
Activity Report**

| No. | Agency Name | Project Name and Description | Funding (\$) | Service Area |
|-----|--------------------------------------|---|--------------|---|
| 9 | Georgina Trades Training Inc. | Construction Trades Mentorship: The project provided industry-specific and hands-on construction training through a construction trades mentorship offered on a Habitat for Humanity site. The agency worked in partnership with local employment agencies to help participants secure gainful, skills-based employment. Unique number served in 2016 – 15 | 99,850 | Town of East Gwillimbury, Georgina, and Newmarket |
| 10 | Inn from the Cold Inc. | Comprehensive Employment Program: The project provided employment supports to low income residents facing multiple barriers through a series of programs that match the skill level of each participant to potential employment opportunities. Life skills, computer literacy, financial management and training in hands-on skills were also offered. Unique number served in 2016 – 34 | 73,200 | York Region |
| 11 | Job Skills | Job Find Club for Internationally Trained Individuals: The project offered pre-employment soft skills development, knowledge of Canadian workplace culture, job search strategies and job development in supportive groups on a rotational basis at the five York Region Welcome Centres to assist unemployed or underemployed internationally trained individuals attain financial and economic stability. Unique number served in 2016 – 112 | 149,293 | York Region |
| 12 | Job Skills | Smart Start Program: The project assisted low and moderate income residents to obtain and retain employment in the food and beverage sector. The program included industry-specific skills training and financial literacy training in its life management skills component. Unique number served in 2016 – 69 | 184,184 | York Region |
| 13 | JVS Toronto | YouthReach II: The project, delivered at various locations, provided one-on-one employment counselling and job development services to youth with a history of conflict with the law in order to support their search for employment. Unique number served in 2016 – 129 | 173,737 | York Region |

**2016 COMMUNITY INVESTMENT PROJECTS
Activity Report**

| No. | Agency Name | Project Name and Description | Funding (\$) | Service Area |
|-----|---|--|--------------|--------------|
| 14 | Learning Disabilities Association of York Region | SOAR: Mindful Transitions: Through workshops and one to one supports the agency provided participants who have learning disabilities and/or Attention Deficit Hyperactivity Disorder with academic and vocational support to identify career areas of interest that are suited to their individual needs. Unique number served in 2016 – 368 | 44,588 | York Region |
| 15 | Literacy Council York-Simcoe | Essential Skills Development Program: The agency provided facilitated self-paced training and workshops in basic and intermediate computer skills, including experience with computer-based applications, to increase labour market opportunities for clients. Unique number served in 2016 – 200 | 86,715 | York Region |
| 16 | March Of Dimes Canada | Customer Service and Retail Training Program: The project provided training in customer service, financial literacy, résumé writing, job search and interview techniques to prepare low income and Ontario Works participants for employment. Once successfully employed, job retention support is provided. Unique number served in 2016 – 149 | 181,676 | York Region |
| 17 | STEPS to Recovery | STEPS Training Employment and Preparation Services: The project supported residents who are recovering addicts and alcoholics through a pre-employment program that incorporates pertinent life strategies, self and vocational assessments, job development skills, and a job finding club. Unique number served in 2016 – 88 | 167,094 | York Region |
| 18 | Women's Centre of York Region | Enterprising Careers: The project provided low and moderate income women with life skills and career exploration supports to help them build networks and achieve financial independence. Unique number served in 2016 – 156 | 122,315 | York Region |

**2016 COMMUNITY INVESTMENT PROJECTS
Activity Report**

| No. | Agency Name | Project Name and Description | Funding (\$) | Service Area |
|--|--|---|--------------|--------------|
| 19 | Women's Centre of York Region | Stepping Stone: A program of individual supports and workshops for low and moderate income women that increased their ability to sustain themselves and their families, and reduced their social isolation. It helped them gain skills and knowledge to build and maintain healthy interpersonal relationships and make decisions about their finances. Unique number served in 2016 – 230 | 154,748 | York Region |
| 20 | Youth Unlimited (Toronto YFC) | The Shop Employment Initiative: The project provided unskilled youth and young adults with mentorship, life skills, and job training for employment in auto mechanics, small engines and carpentry, and the opportunity for a paid job experience. The Shop, through vehicle donation, provided training to youth on vehicle repair and service. Unique number served in 2016 – 56 | 96,186 | York Region |
| Projects Supporting Housing Stability | | | | |
| 21 | Citizens for Affordable Housing | Housing Help Centre: The project maintained a York Region Housing Registry as a key tool for helping low and moderate income homeless residents and those at risk of homelessness find and maintain affordable and appropriate housing. Clients also received individual supports and referrals to prospective landlords in their housing search. Unique number served in 2016 – 1394, number housed – 114 | 139,718 | York Region |
| 22 | Citizens for Affordable Housing | Identification Clinic: The ID Clinic operated community and mobile clinics across York Region to enable low and moderate income residents to obtain identification, which enabled them to access other services. Unique number served in 2016 - 458 | 209,281 | York Region |

**2016 COMMUNITY INVESTMENT PROJECTS
Activity Report**

| No. | Agency Name | Project Name and Description | Funding (\$) | Service Area |
|-----|---|---|--------------|--------------|
| 23 | Community Legal Clinic of York Region | Eviction Prevention Project: The project provided critical and immediate legal supports to low income tenants with emotional and mental health challenges who are threatened with eviction, that helped them retain housing or obtain alternative housing. Unique number served in 2016 - 303 | 254,348 | York Region |
| 24 | Inn from the Cold Inc. | Shelter Program: The project assisted homeless residents with shelter, basic needs supports, and services during the winter months. The shelter operated from the beginning of January to mid-April and from November to December, seven nights a week. Unique number served in 2016 - 458 | 189,133 | York Region |
| 25 | Jewish Russian Community Centre | JRCC Furniture Depot: Through community partnerships and contributions from donors, the project received gently used furniture, which is provided free of cost to low and moderate income families. Unique number served in 2016 – 1,684 | 102,500 | York Region |
| 26 | The Lance Krasman Centre for Community Mental Health | Application Support Worker: The project provided case management and practical supports to assist Ontario Works clients on the Ontario Disability Support Program (ODSP) pending list, and non-Ontario Works individuals to successfully complete the ODSP application process. Unique number served in 2016 – 161 | 91,125 | York Region |
| 27 | LOFT Community Services | LOFT Crosslinks Street Outreach and Services Network: The street outreach van operated throughout York Region. Services were provided to homeless and at-risk individuals through the work of a multi-disciplinary team that includes Mental Health Workers, Outreach Workers, an Addiction Counsellor, a Youth Worker and Registered Practical Nurses. Unique number served in 2016 – 1,425 | 292,740 | York Region |

**2016 COMMUNITY INVESTMENT PROJECTS
Activity Report**

| No. | Agency Name | Project Name and Description | Funding (\$) | Service Area |
|---|---|---|--------------|-----------------|
| 28 | Mosaic Interfaith Out of the Cold | Out of the Cold Program: The project provided emergency winter shelter, meals, and support services to residents at-risk of or experiencing homelessness. The shelters were hosted by faith communities with support from volunteers from many communities. Unique number served in 2016 – 510 | 287,440 | York Region |
| 29 | The Housing Help Centre (formerly Scarborough Housing Help Centre) | Information and Case Management: The project improved access to housing by engaging landlords and matching tenants to potential landlords, and stabilized tenancies through education on tenant rights and responsibilities. Workshops were provided in five languages. Unique number served in 2016 – 1,760, number housed – 431 | 88,868 | York Region |
| Projects Supporting Social Inclusion | | | | |
| 30 | 360°Kids Support Services | Home Base Vaughan: A youth drop-in centre operated in partnership with the City of Vaughan and the Vaughan Community Health Centre, provided a range of support services such as basic needs, counselling, mentoring, and life skills, employment and housing supports and recreation activities to youth who are identified as homeless or at risk of becoming homeless. Unique number served in 2016 – 498 | 93,511 | City of Vaughan |
| 31 | Big Brothers Big Sisters of York Region | Valuing Diversity - York Region Inclusive Mentoring Project: Children from culturally diverse, low-income, single-parent and newcomer families who are at risk of not achieving their full potential were matched with volunteer mentors who were positive role models and reflective of the cultural diversity of the Region. Unique number served in 2016 – 284 | 76,875 | York Region |

**2016 COMMUNITY INVESTMENT PROJECTS
Activity Report**

| No. | Agency Name | Project Name and Description | Funding (\$) | Service Area |
|-----|--|--|--------------|---|
| 32 | Catholic Community Services of York Region | Specialized Family Support Program: The project delivered accessible, family-centered counselling and group programs to low and moderate income residents and families with the aim of reducing social and economic vulnerability and enhancing personal and family well-being. Unique number served in 2016 – 1,485 | 144,018 | York Region |
| 33 | Character Community Foundation of York Region | Slap Shot Hockey Program for Newcomer Children: The project is a seven week after-school hockey program specifically developed for low income and newcomer children in York Region. With the assistance of peer mentors, children learn the benefit of physical activity as well as important skills in leadership, character, socialization, teamwork, conflict resolution, nutrition and health. Unique number served in 2016 – 318 | 83,600 | Cities of Markham and Vaughan and Town of Richmond Hill |
| 34 | Dr Roz's Healing Place | The Vital Intervention Breakthrough & Empowerment Youth Program (V.I.B.E.): The project delivered after-school program and summer camps to school aged youth. The programs were geared to provide positive role modelling, a sense of community, belonging and self-worth for the youth. Unique number served in 2016 – 467 | 57,784 | City of Markham |
| 35 | Family Services of York Region | Counselling and Support Services for Low and Moderate Income Families: The project provided culturally sensitive counselling support, outreach and group services, along with a volunteer training component that allowed participants to contribute to their community. Unique number served in 2016 – 386 | 85,588 | York Region |

**2016 COMMUNITY INVESTMENT PROJECTS
Activity Report**

| No. | Agency Name | Project Name and Description | Funding (\$) | Service Area |
|-----|--------------------------------------|---|--------------|---|
| 36 | Family Services York Region | Families and Schools Together: The FAST program supports six school communities that have low income and newcomer families through a specially designed social program implemented in partnership with schools, parents and communities. FAST encouraged increased participation of families and children in school activities with the aim of increasing parent involvement in each school and promoting improved academic performance and student behavior. Unique number served in 2016 – 330 | 92,191 | York Region |
| 37 | Future Possibilities for Kids | Connecting Kids and Communities: The project engaged children from low and moderate income households in community service projects to learn about their communities and local issues while developing social, leadership and life skills. Unique number served in 2016 – 382 | 117,000 | Cities of Markham and Vaughan and Town of Richmond Hill |
| 38 | Human Endeavour Incorporated | Multi Community Building Project: The project provided culturally and linguistically appropriate services to low income South Asian and Tamil communities. Services were designed to encourage civic engagement and community participation, specifically familiarization with education and support systems, parenting skills, youth programs, seniors and family programs. Unique number served in 2016 – 1,149 | 95,844 | Cities of Vaughan and Markham |
| 39 | Jericho Youth Services | Bethany and Jackson's Point After School Programs: The project provided an after-school program for children in co-operative housing. The program included social/constructive play, physical activity, team building and co-operative activities, healthy snacks, homework support and science and craft activities. Unique number served in 2016 – 147 | 81,548 | Town of Georgina |

**2016 COMMUNITY INVESTMENT PROJECTS
Activity Report**

| No. | Agency Name | Project Name and Description | Funding (\$) | Service Area |
|-----|--|---|--------------|--|
| 40 | Jewish Family and Child | The Family Resource Centre: The project offered a range of programs, including a pre-school drop-in that promoted parenting and provides public health information, an after-school Homework Club for children from at-risk families, a Conversation Café for newcomers, older adults and grandparents who provide child care, and volunteer opportunities. Referrals to other community supports were also provided. Unique number served in 2016 – 3,027 | 97,078 | Cities of Markham and Vaughan, Town of Richmond Hill, and Township of King |
| 41 | John Howard Society | REACH Program: Reintegration and social inclusion supports were provided to residents following involvement in the criminal justice system through a multi-faceted program called REACH. Unique number served in 2016 – 44 | 32,430 | York Region |
| 42 | Social Services Network for the York Region | Peer Mentorship Café: The project provided support and assistance to diverse communities, including South Asian residents, seniors, and baby boomers to engage in community life through participation in various workshops, presentations, and planned activities. Unique number served in 2016 – 606 | 85,895 | York Region |
| 43 | The Governing Council of the Salvation Army of Canada | Youth Reach Drop In Services: Development of a pilot pre-employment, employment skills and employment retention service, educational tutoring, school advocacy and a life skills training program were provided to homeless and at-risk youth. Transportation, clothing and supplies were provided to newly employed youth who were not yet financially independent. | 45,000 | Northern York Region |
| 44 | York Region Rose of Sharon Services for Young Mothers | Parenting and Personal Development Program: The project supported young, low income mothers through drop-in programs, workshops, and individual counselling in order to increase parental competency, develop interpersonal and coping skills, and provided one-on-one support. Unique number served in 2016 – 598 | 217,300 | York Region |

**2016 COMMUNITY INVESTMENT PROJECTS
Activity Report**

| No. | Agency Name | Project Name and Description | Funding (\$) | Service Area |
|--|--|--|--------------|-----------------|
| 45 | Youth Assisting Youth | The Peer Project One-to-One and Group Mentoring Program: The project recruits volunteers and engaged York Region police officers to provide one-to-one and group mentoring services and activities to at-risk and newcomer youth from low and moderate income families across York Region. Unique number served in 2016 – 703 | 55,401 | York Region |
| Organizational Development Projects | | | | |
| 46 | Character Community Foundation | Enhancing Character in Community: Building a Stronger Agency: Bylaws, policies and operating practices were updated to facilitate agency growth. A feasibility study was conducted to assess and determine how the Slap Shot program could be expanded, particularly into the northern municipalities of York Region using results of the 2015 pilot project. | 40,825 | York Region |
| 47 | Community Living Newmarket/Aurora District | The Service Facilitation Project: Developed and implemented a new multi-lingual program that connected 613 low and moderate income newcomer parents in Markham with resources, peer- to-peer mentorship, cross-cultural parenting programs and social events. The agency formed 20 new partnerships. | 56,216 | City of Markham |
| 48 | Cedar Centre (formerly: Abuse Program of York Region) | Building Agency Sustainability Through Strategic Planning and Policy Review: Development of a three-year strategic plan and update of current policies and procedures by an external consultant made the agency more sustainable. | 20,000 | |

**2016 COMMUNITY INVESTMENT PROJECTS
Activity Report**

| No. | Agency Name | Project Name and Description | Funding (\$) | Service Area |
|--|--|--|------------------|------------------|
| 49 | Hospice Georgina | Hospice Georgina Day Program Feasibility Study Project: A feasibility study determined the viability of a Day Program for palliative clients. The services of an external consultant were obtained to provide an evaluation and a final written report with recommendations for next steps. | 25,500 | Town of Georgina |
| 50 | Women's Shelter of York Region | Organizational Structure and Practices: A needs assessment was conducted to enhance the agency's effectiveness aiming to reduce administrative costs and expand programming, including targeting areas such as housing, economic independence, and general well-being. | 15,000 | |
| Innovation and Collaboration Projects | | | | |
| 51 | York Region Centre for Community Safety | Justice, Health and Social Service System Navigation: The program provided integrated case management and wrap around supports to low and moderate income residents that have experienced or have been impacted by domestic and or sexual violence. Unique number served in 2016 – 620 | 97,816 | York Region |
| Total of 51 projects | | | 5,552,913 | |

**2016 TRANSIT TICKET PROGRAM
Activity Report**

The Transit Ticket Program provides eligible community agencies with funding to purchase transit fares for their low to moderate income clients to access basic needs (food, shelter/housing, health care, clothing and personal items), education and employment.

| Agency Name | Transit Ticket Program (\$) | Refugee Settlement Transit Ticket Program (\$) |
|--|--------------------------------|--|
| 360°Kids Support Services | 2,120 | |
| Addiction Services for York Region | 2,120 | |
| Aids Committee of York Region | 2,120 | |
| Alzheimer Society of York Region | 2,120 | |
| Blue Door Shelters | 2,120 | |
| Carefirst Seniors and Community Services Association | 1,330 | |
| Catholic Community Services of York Region | 2,120 | 5,725 |
| Canadian Mental Health Association | 2,120 | 9,000 |
| Centre for Immigrant and Community Services | 2,120 | |
| CHATS | 1,780 | |
| Citizens for Affordable Housing | 2,115 | |
| Community Living Georgina | 1,670 | |
| Community Living Newmarket | 2,120 | |
| Community Living South | 2,120 | |
| COSTI Immigrant Services | | 4,760 |
| Elsbeth Heyworth Centre for Women | 2,030 | 5,760 |
| ETA Vaughan Women's Shelter | 2,120 | |
| Family Services York Region | 1,100 | |
| Georgina Community Food Pantry | 2,100 | |
| Hong Fook | 2,120 | |
| Hospice Georgina | 1,870 | |
| Human Endeavour | 2,115 | 6,000 |
| Humanity First | | 10,000 |
| Inn From The Cold Inc. | 2,120 | |
| Jericho Youth Services | 1,535 | |
| Jewish Russian Community Centre | | 1,000 |

**2016 TRANSIT TICKET PROGRAM
Activity Report**

The Transit Ticket Program provides eligible community agencies with funding to purchase transit fares for their low to moderate income clients to access basic needs (food, shelter/housing, health care, clothing and personal items), education and employment.

| Agency Name | Transit Ticket Program (\$) | Refugee Settlement Transit Ticket Program (\$) |
|---|--------------------------------|--|
| Job Skills | 2115 | 5544 |
| John Howard Society of York Region | 1,670 | |
| JVS Toronto-Markham Employment Services | 2,120 | |
| The Lance Krasman Centre for Community Mental Health | 2,120 | |
| Learning Centre for Georgina | 1,500 | |
| Life Corps International | 2,120 | |
| Loft Community Services | 2,120 | |
| Manantial Neighbourhood Services Inc. | 2,120 | |
| March of Dimes Canada | 1,280 | |
| Mosaic Interfaith Out of the Cold | 1,950 | |
| Parya Trillium Foundation | 2,120 | 10,400 |
| Project Hostel - Yellow Brick House | 2,120 | |
| Rose of Sharon Services for Young Mothers | 2,030 | |
| Routes Connecting Communities | 2,120 | 988 |
| Salvation Army Northridge Community Church – funding returned | 2,120 | |
| Salvation Army Sutton Youth Shelter | 2,120 | |
| Society of St Vincent de Paul | 2,120 | 5,000 |
| Social Services Network | 2,120 | |
| STEPS to Recovery | 510 | |
| The Canadian Hearing Society-Simcoe York Region | 1,180 | |
| The Housing Help Centre | 2,120 | 2,500 |
| Vaughan Community Health Centre | 1,690 | |
| Victim Services of York Region | 2,040 | |
| Vita Community Living Services | 2,120 | |
| Women's Centre of York Region | 2,120 | |
| Women's Shelter of York Region | 2,120 | |

**2016 TRANSIT TICKET PROGRAM
Activity Report**

The Transit Ticket Program provides eligible community agencies with funding to purchase transit fares for their low to moderate income clients to access basic needs (food, shelter/housing, health care, clothing and personal items), education and employment.

| Agency Name | Transit Ticket Program (\$) | Refugee Settlement Transit Ticket Program (\$) |
|---|--------------------------------|--|
| York Region Centre for Community Safety | 2,120 | |
| York Region Food Network | 2,120 | |
| York Support Services Network | 2,120 | |
| Youth Assisting Youth | 2,120 | |
| YouthSpeak | 680 | |
| Total | \$104,250* | \$66,677 |

Note * - Transit Ticket Program annual budget of \$100,000 plus in-year allotments based on emergent community needs

**2016 REFUGEE SETTLEMENT IN-YEAR FUNDING
Activity Report**

| Agency Name | Project Name and Description | Funding (\$) |
|---|---|---------------------|
| Community Legal Clinic of York Region | Eviction Prevention Project: Legal support and advice was provided with the support of immigration specialists every other week in Markham, Vaughan, and Richmond Hill. Six workshops were organized, with translations available, to address the enforcement of basic employment rights and new renters in Ontario. Number of refugees served in 2016 – 74 | 9,597.28 |
| COSTI Immigrant Services | Life Success Strategies: Pilot a life skills training suitable for refugees was provided as a step toward social and economic integration that included a two week workshop, two individual counseling sessions, follow up and referrals. In 2016, a two week session was held and two clients were served. The funding enabled the agency to build organizational capacity that will be available for future use. | 31,950.37 |
| The Housing Help Centre (formerly Scarborough Housing Help Centre) | Information and Case Management: Refugees were educated about how the rental process works in Ontario, and helped them access and retain housing, and provided referrals to other community services. Number of refugees served in 2016 - 538 | 21,079.74 |
| Human Endeavour Incorporated | Multi-Community Building Project: Additional funding allowed increased outreach for refugee settlement services with social inclusion through a welcome and trusting community environment and provided support for critical needs. Number of refugees served in 2016 – 164 | 29,991.50 |
| Jewish Russian Community Centre | JRCC Furniture Depot: The additional funding assisted refugees with the cost of delivery of free used furniture, received from community partners and donors. Number of refugees served in 2016 – 110 | 23,564.75 |
| Humanity First | Settlement Support: Additional funding supported refugees with early settlement needs providing startup supplies, winter clothing and basic food assistance as well as orientation and information sessions. Number of refugees served in 2016 – 170 | 17,138.00 |
| | Total | \$133,321.64 |

Attachment 3