COVID-19 AND RE-OPENING YORK REGION:
PUBLIC HEALTH RESOURCES AND GUIDANCE FOR BUSINESSES

Updated May 24, 2020
york.ca/covid19
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More information on COVID-19 can be found at [york.ca/covid19](http://york.ca/covid19)

*An accessible version of this document is available upon request*
INTRODUCTION

This document was created to provide public health guidance around COVID-19 and compile useful documents as businesses in York Region re-open their doors to employees and customers.

Information on COVID-19 is available at york.ca/covid19. This page is regularly updated with new information to support residents and businesses in protecting themselves and each other from COVID-19.

GENERAL INFECTION PREVENTION AND CONTROL

COVID-19 is most commonly spread from an infected person through:

- Respiratory droplets generated when you cough or sneeze
- Close, prolonged personal contact, such as touching or shaking hands
- Engaging in face-to-face conversation with an infected person for more than 10 minutes
- Being in the same room with an infected person for more than 15 minutes
- Touching something with the virus on it, then touching your mouth, nose or eyes before washing your hands

Current evidence suggests person-to-person spread occurs when there is close contact.

To mitigate the spread of COVID-19 at your workplace, the following infection prevention and control measures should be implemented:

- Practice physical distancing: Keep staff and customers 2-metres apart
- Wear masks: If you cannot keep staff and customers 2-metres apart, encourage the wearing of two-layer, non-medical masks or face coverings
- Encourage staff and clients to practice good hand hygiene and respiratory etiquette
  - Make soap and water and/or alcohol-based hand sanitizer available for all to use
  - Provide tissues and lined garbage bins for their disposal
- Frequently clean and disinfect high-touch surfaces like door knobs and handles, counter tops, payment terminals
- Encourage all staff to work from home when possible
- Strongly encourage all staff and clients to stay home if sick
  - Anyone with symptoms of COVID-19 should seek assessment at a COVID-19 Assessment Centre, located at the three York Region hospitals:
    - Markham Stouffville Hospital
    - Mackenzie Health
    - Southlake Regional Health Centre
- Use printable resources referenced in Appendix C to communicate infection prevention recommendations to staff and clients
- If your employees require Personal Protective Equipment (PPE), connect with local manufacturers through the Ontario.ca/PPE portal.
GUIDANCE DOCUMENTS AND RESOURCES FROM THE PROVINCE OF ONTARIO

The Province of Ontario has released a Framework to Re-opening the Province which describes three stages of re-opening and outlines the methods and principles that will be applied to businesses, services and public spaces to responsibly re-start the Ontario economy while keeping the safety of employees, business owners and customers in mind.

- The stages take a gradual, thoughtful approach to loosening emergency conditions and re-opening the economy
- Each stage will allow for different sectors to open; for example, in Stage 1, businesses such as construction, specific retailers, vehicle dealerships, etc. have been allowed to re-open, if ready, and some with conditions
- The Province of Ontario has developed numerous sector-specific guidelines and posters to help guide these businesses through the re-opening process safely; please read your sector-specific guidelines thoroughly to ensure your business is complying with public health measures required for re-opening (see Appendix A and B, below)

ADDITIONAL INDUSTRY-SPECIFIC RESOURCES:

- Agriculture and Agri-Food
  - Agriculture and Agri-Food Canada: Cash Flow and Liquidity Measures
  - Food & Consumer Products of Canada: COVID-19 Updates and Resources
  - Ontario Federation of Agriculture (OFA): Access all the latest updates, information, announcements and resources on COVID-19
- Construction
  - Canadian Construction Association (CCA): COVID-19 Resources
  - Council of Ontario Construction Associations (COCA): COVID-19 Resources
- Retail, Service and Tourism
  - Retail Council of Canada: COVID-19 Resources for Retailers
  - Tourism Industry Association of Ontario (TIAO): COVID-19 Resources, Updates and News
  - Restaurants Canada: Navigating coronavirus: COVID-19 updates & resources for foodservice operators
- Manufacturing
  - Canadian Manufacturers and Exporter Association: COVID-19 Resources
  - Automotive Parts Manufacturers’ Association: COVID-19 Resources
- Other Industry Organizations
  - World Health Organization: Getting Your Workplace Ready for COVID-19
  - Canadian Federation of Independent Businesses (CFIB): Coronavirus and small business: keeping you and your employees safe
  - ventureLAB: Navigating COVID-19 – Resources for Your Business
  - MaRS Discovery District: COVID-19 Collection
SUPPORT FOR BUSINESSES

If your business is not operating at this time, both the Provincial Government and the Federal Government have set up relief programs to help support you while waiting to re-open.

- The Government of Ontario relief programs for businesses include both financial and tax relief
- The Government of Canada relief programs for businesses include subsidies to avoid layoffs and rehiring costs, access to credit for loans and rent, among others
- The Government of Canada also has an online tool to help you find supports tailored to your specific business challenges created by the COVID-19 pandemic

YORK REGION BUSINESS SUPPORTS AND RESOURCES

For more information on Region-specific support for local businesses visit york.ca/covid19 or:

- Yorklink.ca
- York Small Business Enterprise Centre
- Call York Region’s Health Connection at 1-800-361-5653
- If you’re a manufacturing or exporting business located in York Region and have not utilized FedDev Ontario training funds in the last 24 months, you may be eligible to have 25-50% of your internal trainers’ and trainees’ payroll costs subsidized. Full eligibility and funding information is available on the Yves Landry Foundation website
- Many of York Region’s municipalities offer supports for local businesses. Visit your local municipality’s website for information
- For additional questions about what government funding programs your business may be eligible for, email York Region Economic Development at edo@york.ca

ADDITIONAL BUSINESS SUPPORTS AND RESOURCES

If you have questions about closures of non-essential businesses or how emergency measures may impact your business or employment, please call the Stop the Spread Business Information Line at 1-888-444-3659. The line is run by the Province of Ontario and is open every day from 8:30 a.m. to 5 p.m.

Financial Supports:

- Canada Emergency Wage Subsidy Program (CEWS): Up to a 75% wage subsidy from the federal government. Employers are required to make their best attempts at topping up employees’ salaries to 100% of pre-COVID-19 rates. Applications accepted through My Business Account Portal 1-833-966-2099.
- Temporary Wage Subsidy Program (TWS): Up to a 10% wage subsidy applicable to businesses not eligible for the CEWS 75% wage subsidy. This is a viable option for employers that are not eligible for CEWS but may still be eligible for a partial wage subsidy. Apply through My Business Account Portal 1-833-966-2099.
• **Mentor Works infographic** which shows different income support options

• **CERB or Employment Insurance (EI):** The federal government has moved all Employment Insurance (EI) claims to the Canadian Emergency Revenue Benefit (CERB) program. This means that regardless of how much your employees would have made on EI, they will now be receiving a taxable $2,000-a-month benefit through the CERB program.

• **Canada Emergency Wage Subsidy (CEWS):** The CEWS provides eligible Canadian employers with a 75% wage subsidy for up to 12 weeks, retroactive from March 15, 2020, to August 29, 2020.

• **Canada Emergency Business Account (CEBA):** The CEBA provides interest-free loans of up to $40,000 to small businesses and not-for-profits, to help cover their operating costs during a period where their revenues have been temporarily reduced. This program is in the process of being expanded to include those with payroll of less than $20,000. More information will be available in the coming days.

• **Business Credit Availability Program (BCAP):** The Government of Canada has introduced the BCAP to help Canadian businesses obtain financing during the current period of significant uncertainty. This program is separate from CEBA and will be administered through Export Development Canada (EDC) and the Business Development Bank of Canada (BDC).

• **Canada Emergency Commercial Rent Assistance (CECRA):** The program will seek to provide loans, including forgivable loans, to commercial property owners who in turn will lower or forgo the rent of small businesses for the months of April (retroactive), May, and June. *The CECRA for small businesses application portal will be available May 25, 2020*

• **Regional Relief and Recovery Fund (RRRF):** Delivered by regional development agencies across the country, this $900M+ fund provides interest-free loans to help support fixed operating costs of SMEs, where business revenues have been affected by the COVID-19 pandemic. **Note:** *More targeted towards businesses that haven’t been able to qualify for other programs mentioned above.*

• **Reopening Ontario after COVID-19:** Ontario is planning for the next phase of responding to the coronavirus (COVID-19) outbreak, reopening our province.

• **COVID-19 Support for Businesses:** From interest and penalty relief to WSIB payment deferrals, there are provincial supports available to help your business during COVID-19.

• **List of Essential Workplaces in Ontario:** Read the list of essential workplaces in response to COVID-19. If you have questions about what will be open or impacts to your business or employment, call the Stop the Spread Business Information Line at 1-888-444-3659.

• Local Chambers of Commerce and Boards of Trade collect resources to assist their respective members:
  - Aurora Chamber of Commerce
  - East Gwillimbury Chamber of Commerce
  - Georgina Chamber of Commerce
  - King Chamber of Commerce
  - Markham Board of Trade
  - Newmarket Chamber of Commerce
  - Richmond Hill Board of Trade
  - Vaughan Chamber of Commerce
  - Whitchurch-Stouffville Chamber of Commerce
WORKERS’ RIGHTS

Under the Occupational Health and Safety Act, employers must take precautions to keep workers safe, including keeping them informed, creating policies and procedures and ensuring workers use the right protective equipment.

Workers have the right to refuse unsafe work. It is your responsibility to open your business with your employees’ safety in mind. Employers and employees should work together to create a safe workplace environment. Employees with symptoms of COVID-19 must notify their employer and return home to self-isolate. Where there is the possibility of exposure to COVID-19 in the workplace, employers need to consider their obligations under the Occupational Health and Safety Act with respect to occupational illnesses and notify the Ministry of Labour, the workplace joint health and safety committee and a trade union, if applicable. Call the Ministry of Labour Health and Safety Contact Centre for further information at 1-877-202-0008. Follow your organization’s policies and procedures related to workplace illness and immediately return home to self-isolate.
FREQUENTLY ASKED QUESTIONS FOR EMPLOYERS

How do I find the list of businesses currently allowed to be open in Ontario?
What guidelines do I have to meet to re-open my business?
How should I present these new guidelines to employees and the public/customers?
How can I enforce these new guidelines?
How do I accommodate physical distancing in an office setting?
Should I advise employees to wear face-coverings, gloves?
How should I be disinfecting common areas?
What resources are available to assist my business in setting up contactless service?
Are there different requirements for workplaces that have hoteling stations or where employees share a workspace on rotation?
Do I need to notify Public Health if an employee is sick (presumptive case)?
What kind of business continuity planning should I do during a pandemic?
Who can I contact if I have further questions or require more support?

How do I find the list of businesses currently allowed to be open in Ontario?

The Ontario Government has developed a framework to outline the method and principles they will use to re-open. A Framework for Re-opening our Province lays out the gradual three-staged approach the government will use to re-open businesses, services and public spaces. It also explains the criteria Ontario’s Chief Medical Officer of Health will use to advise the government on when it is safe to begin loosening public health restrictions.

What guidelines do I have to meet to re-open my business?

The province of Ontario has released over 90 sector-specific guidelines to assist businesses in re-opening and incorporating public health recommendations into business practices.

How should I present these new guidelines to employees and the public/customers?

- Post simple signage to clearly communicate the safety precautions and physical distancing measures that are being taken
- Post signs directing staff and/or customers in aisles in order to limit potential close contact (for example, making aisles one-way only)
- Develop a process to regularly communicate information to staff and customers (e.g. via email, website, etc.)
How can I enforce these new guidelines?

You may consider:

- Screening staff for illness and conducting wellness checks prior to the start of shifts
- Hold staff meetings each morning with information given to employees
- Install barriers to ensure staff and customers are physically distancing from each other
- Security guards to enforce physical distancing
- Limit the number of employees in staff room(s) or offices and other locations at your workplace
- Broadcast reminders across public address (PA) systems regarding physical distancing, etc.

How do I accommodate physical distancing in an office setting?

- Ensure practices/operations minimize exposure between staff and the public
  - Promote on-line meetings or other methods of connecting virtually
  - Postpone or cancel in-person meetings
  - Consider flexible worksites (working from home, telecommuting) and flexible work hours (staggered shifts) to increase the physical distance among staff
  - Revise practices so that staff maintain a distance of at least 2-metres from other people
- Ensure a process is in place to regularly communicate information to staff. Anticipate rumours, misinformation, and staff fear and anxiety, and plan communications accordingly

Should I advise employees to wear face-coverings, gloves?

- Mask/face coverings alone will not prevent the spread of COVID-19 and are not a substitute for adequate physical distancing and hand hygiene; e.g., maintain a 2-metre physical distance from others, continue to wash your hands frequently, and avoid touching your face, mouth, nose or eyes with unwashed hands
- Employees should wear a mask/face covering to reduce the spread of respiratory droplets where physical distancing may be challenging
- Medical masks (surgical and respirators like N95 masks) should be reserved for use by health care workers and first responders
- Research has shown that regular hand washing with soap and water or alcohol-based hand sanitizer is more effective to reduce the spread of COVID-19 than wearing gloves

How should I be disinfecting common areas?

- Wipe down commonly used items/spaces before and after every use
- Ensure alcohol-based hand sanitizer stations are available to staff and customers
- Increase ventilation (e.g., opening windows, increasing air circulation)
- In addition to standard protocols for daily cleaning, increase the frequency of cleaning and disinfecting of high-touch surfaces such as door handles, hand rails, turnstiles, desks, keyboards, phones, staff common room amenities and appliances, etc.
- Place all garbage in lined waste bins, provide no-touch waste bins in common areas if possible
What resources are available to assist my business in setting up contactless service?

The province of Ontario has released Guidance on Health and Safety for Curbside Pickup and Delivery Services during COVID-19, which outlines how you can set up your business for contactless services.

If you are a non-essential business and do not have a public entrance that opens onto a street or exterior sidewalk, you can only operate remotely (by delivery) and may not offer curbside pickup.

Are there different requirements for workplaces that have hoteling stations or where employees share a workspace on rotation?

Hoteling Stations and employee shared workspaces can be considered common areas.

To help prevent the spread of COVID-19 in the workplace, take these precautions in such areas:

- Ensure a 2-metre physical distance can be maintained
- Advise employees to practice good hand hygiene before using the hoteling station or shared workspace
- Stagger shifts and break times where possible
- Advise employees to clean and disinfect any items you bring into your workspace or a common area
- Advise employees to practice hand hygiene before using any shared items (e.g. phones, computers) and clean and disinfect the item before and after use
- Place all garbage in lined waste bins, provide no-touch waste bins in common areas if possible

Do I need to notify Public Health if an employee is sick (presumptive case)?

- Actively encourage sick employees to stay home and self-isolate for 14 days after symptoms first begin
- If you or your employees become symptomatic with a fever, new or worsening cough, or difficulty breathing while working, notify your supervisor and immediately return home
- Anyone with symptoms should visit one of the three COVID-19 Assessment Centres in York Region (Mackenzie Health, Markham Stouffville Hospital and Southlake Regional Health Centre)
- Public Health will conduct contract tracing if an employee receives a positive test for COVID-19
- Symptomatic individuals should go home and self-isolate (except for medical care)

How do I manage sick employees or disruptions to deliveries/services because of COVID-19?

- Ensure that a business continuity plan is in place and disseminated to all staff and partners
- Templates are available through the City of Toronto and Insurance Bureau of Canada
  - Identify essential business functions, essentials jobs or roles, and critical elements within your supply chains (e.g., supplies, logistics) required to maintain business operations
  - Plan for how the business will operate if there is increasing absenteeism or if supply chains are interrupted
- The COVID-19 pandemic is evolving rapidly; employers should plan to be able to respond in a flexible way as the situation unfolds and be prepared to change their business response plans as needed
- Ensure that there is technological infrastructure in place to support staff who may be able to work from home
What kind of business continuity planning should I do during a pandemic?

Even during a pandemic, emergencies like flooding, severe summer storms and cyberattacks can happen. Here are some tips and tools to help you prepare for anything that may happen.

- Ensure that a business continuity plan is in place and disseminated to all staff and partners
- Business continuity plan templates are available through York Region and the Insurance Bureau of Canada
  - Refer to York Region’s Business Continuity Guide before completing the business continuity plan templates
  - Identify essential business functions, essentials jobs or roles, and critical elements within your supply chains (e.g., supplies, logistics) required to maintain business operations
  - Plan for how the business will operate if there is increasing absenteeism, changes required to the physical work environment or if supply chains are interrupted
- The COVID-19 pandemic is evolving rapidly; employers should plan to be able to respond in a flexible way as the situation unfolds and be prepared to change their business response plans as needed
- Ensure that there is technological infrastructure in place to support staff who may be able to work from home
- For more information, visit york.ca/emergencypreparedness

Who can I contact if I have further questions or require more support?

- Visit: york.ca/covid19
- Contact: York Region Public Health at 1-800-361-5653
- Provincial supports
  - Province of Ontario COVID-19: Support for Workers
  - Province of Ontario COVID-19: Support for businesses
  - Ontario Ministry of Labour, Training and Skills Development – Infection Prevention and Control
FREQUENTLY ASKED QUESTIONS FOR EMPLOYEES

Should I wear a mask/face covering or gloves while I work?

Should I wear a mask/face covering or gloves while I work?

- Mask/face coverings alone will not prevent the spread of COVID-19 and are not a substitute for adequate physical distancing and hand hygiene; e.g., maintain a 2-metre physical distance from others, continue to wash your hands frequently, and avoid touching your face, mouth, nose or eyes with unwashed hands.
- You should wear a mask/face covering to reduce the spread of respiratory droplets where physical distancing may be challenging.
- Medical masks (surgical and respirators like N95 masks) should be reserved for use by healthcare workers and first responders.
- Research has shown that regular hand washing with soap and water or alcohol-based hand sanitizer is more effective to reduce the spread of COVID-19 than wearing gloves.

What is the proper etiquette when using common areas in the workplace?

What is the proper etiquette when using common areas in the workplace?

A common area is a space available for use by more than one person. In the workplace, these areas can include restrooms, kitchens, meeting rooms, shared desks, elevators, entrances and hallways. These areas often have frequently touched surfaces such as door handles or countertops.

To help prevent the spread of COVID-19 in the workplace, take these precautions in common areas:

- Do not enter an area where a 2-metre physical distance cannot be maintained.
- Before entering a space designed for a larger number of people, make sure there is enough space for everyone to maintain a 2-metre physical distance from each other.
- Practice good hand hygiene before you enter a building or common area.
- Limit your time in common spaces.
- Stagger shifts and break times where possible.
- Clean and disinfect any items you bring into your workspace or a common area.
- Practice hand hygiene before using any shared items (e.g. phones, computers) and clean and disinfect the item before and after use.
- Place all garbage in lined waste bins.
- If your workplace has directional signage on floors, walls, doors, halls and in follow these one-way directions at all times (exception is during an emergency/evacuation).
- Do not enter common areas if you feel sick. If you become sick after using a common area, notify your supervisor or manager immediately.
- Eating areas should be restricted to clearly identified and dedicated areas with handwashing stations, cleaning and disinfectant materials, and adequate space to maintain minimum physical distancing.

What do I do if I’m not feeling well?

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Who do I contact if I have workplace concerns?

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Resources

- Information for Workplaces
- Ministry of Health: Resources to prevent COVID-19 in the workplace

What do I do if I’m not feeling well?

Symptoms of COVID-19 include: fever, new or worsening cough, shortness of breath, sore throat, hoarse voice, difficulty swallowing, new smell or taste disorder, nausea, vomiting, diarrhea, abdominal pain, runny nose, sneezing or nasal congestion (without another reason, e.g., seasonal allergies).

If you are experiencing any or a combination of these symptoms, immediately seek assessment at one of three COVID-19 Assessment Centres in York Region, located at:

- Markham Stouffville Hospital
- Mackenzie Health
- Southlake Regional Health Centre

Get in touch with everyone you have been in close contact with from 48 hours before your symptoms started and while you had symptoms and ask them to immediately self-isolate for 14 days.

- Close contacts are people you live with, have had intimate relationships with, people who have cared for you or that you have cared for (for example with bathing, feeding or dressing) and people that you have visited with, spent time with at work, or that have come to your home.
- York Region Public Health will also notify contacts of known cases of COVID-19 if they are at risk of getting the disease.

If you are unsure if you need to self-isolate or get tested, please contact York Region Public Health at 1-800-361-5653.

What is a close contact?

A close contact is considered a person you have been face-to-face with within 2-metres for more than 10 minutes, especially if unprotected (e.g., not wearing a mask/face-covering).

A close contact **IS:**

- A family member, companion or someone who lives with you
- A caregiver, or someone you provide care for
- A person you have been within 2-metres of, unprotected, for more than 10 minutes, especially in closed environments such as households, classrooms, meeting rooms, hospital waiting rooms, etc.
- A person you have had physical contact with
- A person who has been exposed to infectious secretions, e.g., been coughed on
A close contact IS NOT:

- An individual(s) you have maintained a 2-metre distance from
- A person you have been within 2-metres of for less than 10 minutes, for example the grocery store employee who directed you to a specific product when asked or the employee at the check-out behind a plexiglass shield
- A stranger you walked past on a trail, sidewalk or at a park while maintaining a 2-metre distance
- A person you were briefly in a room with

Considerations when assessing close contacts:

- The virus is not airborne: was there direct physical contact or were you face-to-face unprotected for more than 10 minutes during the interaction?
- Physical distancing: was there a 2-metre distance between you and the other individual?
- Barriers: was protection, such as mask/face coverings worn or plexiglass between you and others during interactions where physical distancing wasn’t possible?
- Duration of interactions: how long was your interaction with each contact?

For more information, visit [york.ca/covid19](https://york.ca/covid19)

Who do I contact if I have workplace concerns?

If you have work-related concerns, discuss them with your manager, consult your organizations’ information for employees on COVID-19 and contact your departmental occupational health and safety coordinator.

Alternatively, employees worried about the safety of their workplaces can call the Health and Safety Call Centre at 1-877-202-0008.

Where can I go if I have further questions or require more support?

- Visit [york.ca/covid19](https://york.ca/covid19)
- Contact York Region Public Health at 1-800-361-5653
- Provincial contacts:
### APPENDIX A: GUIDANCE FROM THE MINISTRY OF LABOUR, TRAINING AND SKILLS DEVELOPMENT

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                           • Additional sector guidance |
| Construction            | • Guidance note  
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                           • Poster for employers  
                           • Poster for employees  
                           • Additional sector guidance |
| Food processing sector  | • Guidance note  
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                           • Poster for employees | Restaurant and food services sector | • Guidance note  
                           • Poster for employers  
                           • Poster for employees  
                           • Additional sector guidance |
APPENDIX B: GUIDANCE FROM HEALTH AND SAFETY ASSOCIATIONS

The following associations have released a series of technical sector guidance documents to further support employers and workers:

- Infrastructure Health and Safety Association
- Public Service Health and Safety Association
- Workplace Safety North
- Workplace Safety and Prevention Services

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  ▪ an employer<br>  ▪ a constructor |
<p>| Corrections             | • Correctional officers                                  | Film and TV             | • Television hosts, technical crews and other TV and film employees&lt;br&gt;• Television, film and live performance sector |
| Fire services           | • Firefighters                                           | Food retail             | • Stock, produce, meat or grocery associates&lt;br&gt;• Food retail sector |
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- Lawn care workers  
- Marinas  
- Community garden  
- Worker transportation to work sites  
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| Health care              | - Food services in health care  
- Long-term care  
- Community laboratory and specimen collection centres  
- Physician and primary care provider employers  
- Acute care employers  
- Dental offices  
- Home care and community services  
- Personal support workers, home and care providers  
- Nurses in healthcare settings  
- Housekeeping and laundry employees in healthcare  
- Recreational workers in healthcare  
- Administration in healthcare  
- Paramedics                                                                                                                                     | Maintenance  | - Maintenance and facilities maintenance employees |
| Manufacturing            | - Equipment operators and general labourers  
- Quality control engineers and technicians  
- Supervisors, production and operations management  
- Warehouse workers, forklift operators and material handlers  
- Warehousing sector                                                                                                                                            | Mining       | - Mining                               |
| Office                   | - Employers of office settings  
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<td>● Restaurant servers, cooks and dishwashers</td>
<td>Retail</td>
<td>● Retail sector</td>
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<td>● Cashiers</td>
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<td>● Garden centres</td>
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<td>● Retail general labour employees</td>
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<td>● Sales and customer service representatives</td>
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<tr>
<td>Social Services</td>
<td>● Social and community services (group homes) employers</td>
<td>Tourism and</td>
<td>● Tourism and hospitality sector</td>
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<td></td>
<td>● Social and community services workers</td>
<td>hospitality</td>
<td>● Hotel reception, room service and front line staff</td>
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<td>● Hotel housekeeping and laundry</td>
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<td>Transit</td>
<td>● Transit employers</td>
<td>Transportation</td>
<td>● Shippers and receivers</td>
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<td>● Transit workers</td>
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<td>● Drivers and truck drivers</td>
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<td>● Mental health awareness for drivers</td>
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<td>● Precautions for drivers</td>
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<td>● Fuelling of vehicles</td>
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<td></td>
<td>● Handling and receiving packages</td>
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<td>● Cleaning and sanitizing inside of your vehicle</td>
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<td>● Transportation services</td>
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<td>● Rest stop hygiene</td>
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<td>● Providing truck drivers access to washrooms</td>
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<td>● Hours of service and fatigue management (for employers)</td>
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<td>● Hours of service and fatigue management (for drivers)</td>
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<td>● Commercial vehicle drivers experiencing COVID-19</td>
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<td>symptoms in other jurisdictions</td>
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<td>Utilities</td>
<td>● Performing powerline technician tasks</td>
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<td>● Waste collection workers</td>
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</tbody>
</table>

**RE-OPENING AND RESUMING BUSINESS DURING COVID-19**
APPENDIX C: PRINTABLE RESOURCES

As businesses prepare to open with strict safety measures in place, York Region has provided a number of materials that can be used to assist employers in educating and informing employees and customers of proper physical distancing, sanitization protocols, and more. A sampling of some of the available materials is shown below.

Find resources to print and use at [york.ca/covid19](http://york.ca/covid19) under the Re-opening and Resuming Business during COVID-19 or Resources, Fact Sheets and Videos sections.