



# METROLINX

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**Office of the President and Chief Executive  
Officer**

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April 28, 2016

Regional Municipality of York  
Clerk's Department  
17250 Yonge Street, 4th Floor  
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Dear Mr. Kelly

Yesterday marked a historic milestone for both Metrolinx and the TTC, as we held our first-ever joint Board Meeting.

This meeting was extremely significant, in that we were able to discuss our strong working relationship with the TTC, and shared the significant expertise and experience we both have, to work together and give the City of Toronto and region the transportation system it needs.

I highlighted our shared commitments with the TTC - to our customers, to operational excellence, and to transit integration, through the PRESTO fare card system. And that most importantly, we shared more than just commitments to working together, but that we also shared actual customers – which will only increase over time as we continue to add to the transit system in Toronto.

Information on each of the items presented at the meeting are below.

## **Fare Integration**

Leslie Woo, Metrolinx's Chief Planning Officer, and Chris Upfold, Deputy CEO, Chief Customer Officer, TTC, provided the board with an update on GTHA (expand) fare integration. Leslie and Chris discussed our common goals for addressing double fares for GO/TTC transfers, and supportive fares for SmartTrack/RER. The update also outlined key considerations that will be applied to evaluating future fare structures, including customer impacts, implementation practicalities, and financial sustainability. Next steps for completing the fare structure proposal include the evaluation of fare structure concepts, consultation with public, municipal and elected officials concerning evaluation findings, a technical update to the Metrolinx Board in June, and completion of a business case analysis and evaluation to determine a preferred fare structure option, by fall 2016.

The full presentation can be viewed [here](#).

## **PRESTO Implementation Update**

Rob Hollis, Executive Vice President, PRESTO, and Chris Upfold, Deputy CEO and Chief Customer Officer, TTC provided an update on the PRESTO implementation on the TTC.

Through our mutual partnership, Metrolinx and the TTC have made significant progress in the mutual goal of planning and deploying PRESTO throughout the TTC network in phases.

Rob and Chris discussed key accomplishments in the implementation, including:

- the initial 26 PRESTO-ready subway stations;
- the new streetcars that were PRESTO-enabled upon arrival;
- legacy streetcars that were PRESTO-enabled in December 2015;
- new fare/transfer machines and self-serve reload machines that are now available on a number of streetcars and stations; and,
- a new fare gate at Main Street Subway Station.

They also discussed upcoming milestones for 2016, including continued rollout of new fare gates to 10 more TTC subway stations, PRESTO-testing underway on TTC buses, and that 200 TTC-owned Wheel Trans vehicles and 300 accessible taxis will be PRESTO-enabled by the end of 2016. Future plans were also discussed, including software enhancement planning, further device rollout, and PRESTO Sales and Service Outlets that will be developed to support card availability and account support for customers.

The full presentation can be viewed [here](#).

## **Light Rail Transit Update**

John Jensen, Metrolinx's Chief Capital Officer, presented an update on the progress of our Light Rail Transit (LRT) projects, including the Eglinton Crosstown and Finch West LRT. John provided an update on the Crosstown tunneling progress, and an overall status update on the Crosstown project. He also provided an overview of the Finch West LRT project, and the current status of the project, including that Metrolinx is working with the TTC on operational considerations, specifically performance analysis and operating hours. John also discussed the Operating Agreement that Metrolinx and TTC share, which forms the basis for all Metrolinx-owned and TTC-operated LRT lines (like the Eglinton Crosstown and Finch West LRT).

The full presentation can be viewed [here](#).

If you would like more information regarding the Board Meeting material please contact Raj Khetarpal, Director of Stakeholder Relations at [rajesh.khetarpal@metrolinx.com](mailto:rajesh.khetarpal@metrolinx.com) or 416-202-3806.

Sincerely,

Bruce McCuaig  
President and Chief Executive Officer